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**Core Competencies**

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Agile Methodologies



Stakeholder Management



Scrum Master



Project Management



Client Management



Multi

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Vendor Team

* Digital transformation professional with 14+ years of experience in project management, Scrum & Data warehouse for global customers across geographies
* 4 years of Project manager experience in managing cross-functional teams & working with product managers, business heads & delivery managers for Banking and hospitality domain
* 3 years of Scrum master experience in managing multiple scrums and cross-functional team in Life science and manufacturing domain. Proven experience in **SAFe** model
* Led end-to-end delivery and provided leadership for the Cloud migration project of **US$2.5M**; team size of ~ 40 Members for 2 years
* **Key Domains involved –** HealthCare, Manufacturing, Hospitality, Banking, Telecommunication, Retail

# PROFESSIONAL EXPERIENCE

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| Organization  | Location  | Roles played  | Tenure  |
| Virtusa Consulting  | Chennai, Bangalore – IndiaSrilanka  | Project Manager, Scrum Master, Team Lead | Feb-2010 to till date |
| Netgrow Systems  | Chennai – India | ETL developer | Sep -2006 to Feb-2010 |

**ATTAINED CERTIFICATIONS IN –**

* **Certified Scrum Master** from Scrum alliance
* **Developing Agile Requirements, Scheduling and Cost Control, Microsoft Projects Essentials, Managing IT projects, Quality for project managers** – Certified from ESI International

**I HAVE PROFICIENCIES IN –**

**Project Management –** Proven record of delivering large complex projects and showcasing leadership skills. Have good experience in stakeholder management, Team building and management including conflict management, coaching team member and aligning them all towards the organization goal. Have performed project planning, scheduling, scope and time management. Have helped program managers in cost management and budgeting.

**Project Execution –** Manage client relationships (expectations, communications, negotiations, escalation, feedback, etc.) and proactively manage all risks and escalate accordingly. Collect and analyse client project feedback to understand project health and act where required.

**Team Management** - Experience in managing medium to large teams spread across different locations Build a team of professionals with appropriate skills, attitudes, and motivation.

* Experience is multivendor management such as service based to achieve project goals
* Providing leadership to develop and maintain an effective team through selection, training, motivation and performance reviews

**Technical Expertise –**

* **Agile Tools** - Confluence, JIRA  **MS Office Package -** MS Office, MS Excel, MS PowerPoint
* **DWH Tools** - Informatica  **Database** – Oracle  **Project Methodology** – SAFe, Agile, Waterfall

**CAREER TIMELINE**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Jun 2020 – Present**  |  |  |  |  |  |  |  | **Virtusa Consulting Services -** Scrum Master  |

Playing **Scrum Master** role for two scrum teams of 11 member each for delivering work streams in a Digital transformation program for US based **Health care** client. In addition, performing the role of project manager and managing the resources from both virtusa as well as client side. Roles and responsibilities include PI(program Increment) planning, capacity(effort) estimation, scope and time management, stakeholder management, Organizing Scrum Ceremonies (Sprint Planning, Daily scrum call, Sprint Review and Sprint Retrospection), resource management, performance management, status reporting and resolving team issues and external dependencies.

**PREVIOUS PROJECTS ANNEXURE: Virtusa JOURNEY**

|  |  |  |
| --- | --- | --- |
| Duration / Domain | Project  | Roles Played  |
| Aug 2017 – May 2020 | Manufacturing | Migrating ERP application to cloud using Talend tool and developed automation scripts to execute all the cloud migration application  | Scrum Master, Project Manager  |
| Jan 2016 – Jul 2017 | Hospitality | Hospitality offers a wide range of scalable and modular property and central solutions for effective hotel management  | Project Manager |
| Jan 2012 – Dec2015 | Banking | Consumer Banking Offers a broad range of products and services to meet the borrowing, Wealth management and transactions needs of individual.ODS (operation data storage) implemented in MEA forms the base for the data extraction and send to CRMOD, Finatix, CEMS application | Project Manager, Team Lead |
| Feb 2010 – Dec 2011 | Telecommunication | Customer Master Files component has several internal and external systems accessing it for the customer details. Single Information Module is to collect various customer data from various sources and will do data massaging activities  | Team Lead |

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| --- | --- | --- | --- |
| **Sep 2006 – Jan 2010**  |  |  |  **Netgrow systems [**Retail Domain**]** |

Demonstrated excellence in ETL Development assurance of projects, with accomplished acumen in the Retail systems. Succeeded in Supporting the team on whenever needed and delivered the scope in time and always maintained 100% OTD

* Effort Estimation and Requirement Analysis -Understand the development effort by analysing the requirements and timelines estimation for various phases and types of testing
* Prepared technical specifications documents to develop Informatica ETL mappings to load data into various tables confirming to the business rules Preparation of WSR and DSR reports
* Extracted data from source systems and loaded to a staging database
* Developed mappings using transformations and mapplets based on the data
* Performance tuning of mappings, transformations, and sessions to optimize session performance
* Involved in migrating the code from development to testing environment

**Major Contributions**

* Srilanka footprint - Performed the role of Project manager for the code red project. Mitigated the risk and provided the contingency plan to bring the project to normal state.

 Helped team from code red status to Green with 100% OTD and solved the issues within the project

 Performed the additional role of taking CMMI audit for the project and followed the CMMI process

* Mentor the freshers to understand the SDFC life cycle and trained them to work in Technology
* Have received appreciation from Client for delivering 2000 + Mappings within 24 months to migrate the date from ERP application to Cloud.

**MY EDUCATIONAL QUALIFICATIONS INCLUDE –**

* **B.E.(EEE) -** DR MGREngineering College, Anna University, **2001-2005**