**Evelyn Polyakova**

New York, NY

evelynpolyakova@gmail.com

(347) 517-8230

US Citizen

**Summary**

* Quality Assurance Engineer with 4+ years of hands-on experience front-end and back-end testing of web and mobile applications
* Experience in different testing methodologies like Black Box, Gray Box, Smoke Testing, Functional testing, Regression testing, GUI testing, System Testing, Installation, Compatibility, and Load testing.
* Created test documentation including test plans, test suites, test cases and test matrices.
* Back-End testing to ensure data consistency on front-end by writing and executing SQL queries.
* Working knowledge of Agile (Scrum) and Waterfall methodologies of SDLC.
* Write easy-to-reproduce bug reports and monitor their status until satisfactory resolution.
* Ability to work effectively in a fast-changing working environment.
* Ability to learn new technologies and challenging concepts quickly and implement them.

**Technical Skills**

**Platforms:**Windows, Mac OS

**Mobile Platforms:** Android, iOS

**Methodologies:** AGILE, Waterfall

**Browsers:**Google Chrome, Mozilla Firefox, Opera, Edge, Safari

**Testing Tools & Technologies:**Chrome development tool, Charles Proxy, Postman, Katalon, Android Studio, Logcat, Jenkins

**Test Automation:**Selenium WebDriver, Cucumber

**Databases:**SQL, Oracle, Postgre SQL, Studio 3T, Mongo DB, [DBeaver](https://dbeaver.io/)

**Web Related:**HTML, CSS, JavaScript

**Other Tools:**Jira, Applause, Bugzilla, Test Collab, Pivotal Tracker, TestLink, HP ALM, Salesforce

PROFESSIONAL EXPERIENCE

*RAM Technologies, New York, NY* February 2018 – December 2020

*QA Engineer*

* Executed test cases, analyzed and recorded results, documented and tracked defects
* Performed cross-browser and cross-platform testing.
* Jira & JQL, Zephyr, software methodologies (Agile/Scrum/Kanban), Agile SDLC.
* Performed UAT on staging environment, test cases, test plans, test strategy, defect reporting.
* Wrote comprehensive Test plans and concise Mind Maps (Coggle).
* Created a regression test cycle in Zephyr (Gherkin).
* Performed Adhoc testing of web application on different browsers (desktop and mobile).
* Worked closely on the deadlines of the project, Performed post-release verification, Participated in Go/No Go meeting.
* Assisted fellow team members in resolving technical issues, scrum meetings.
* Contributed to improving the QA process and quality standards.
* Worked closely with the management and development team to drive quality through design and implementation.
* Black/White/Gray box, Cross Browser Testing, API testing.
* Test case generation and management, Chrome Dev Tools, CSS for HTML elements, DOM tree.
* Test plan execution (smoke test, smoke test suite).
* Performed Back-end Testing using SQL Queries to validate data for databases, testing of table structure, schema, stored procedure, data structure and so on.
* Worked as QA in the testing team for Preparation and execution of Automation Test Scripts and Test Suites with Selenium Web Driver.
* Good knowledge on CI/CD tools like Jenkins and set up Continuous Integration pipelines.
* Bug logging and tracking through JIRA, Performed E2E testing, Analyzed user story.
* Created QA cycles for production bugs.
* API Testing, REST API, checked the functionality, reliability, performance, and security of the programming interfaces. Created collections in Postman and Snippets with Java script.
* SQL testing data from Salesforce. Daily loaded Salesforce and ConEd database into our SQL Server, loading Salesforce flat files data with using Jitterbit and DemandTools loading tools applications. Salesforce project management and analysis.
* Imported/Exported data from/to Salesforce with dataloader.io, DemandTools and Jitterbit tools.

*Douglas Elliman Property Management, New York, NY* February 2016 – January 2018

*Software Test Engineer*

* Tested digital products, including web, mobile web applications, responsive websites, using multiple operating system platforms (Mac, Windows, iOS, Android), multiple device types (handset, tablet, PC, etc) and multiple versions of browsers (Firefox, Chrome, Safari, Opera, Internet Explorer, Edge).
* Monitored, managed, and reported bugs within the applications using customized bug tracking tool JIRA.
* Performed regression, functionality, release acceptance, usability tests.
* Jira & JQL, Zephyr, software methodologies, Agile SDLC.
* Executed ad hoc & structured test procedures at all the stages of software development life cycle.
* Hands on experience on Postman to test API services.
* Performed application compatibility testing using different mobile devices.
* Provided analytic supports utilizing data management and modeling to address client issues regarding advertising, media, and budget planning by SQL.
* Developed and modified T-SQL and PL/SQL code to make new enhancements or resolve problems, as per customer requirements.
* Developed and modified PL/SQL packages, procedures, functions, triggers, reports as per customer requirement to make new enhancements or resolve problems.
* Automated workflow by centralizing an ETL data pipeline and SQL, which included retrieving and aggregating data from multiple sources via APIs, interacting with Operating System, data wrangling, compiling into right data format, to ensure weekly Power BI dashboard deliver on time.
* Created BI Dashboards that provide outlook on advertising budget usage, campaign performance, providing decision on next quarter’s budge planning and campaign design.
* Safeguarded overall data integrity by building monitoring system.
* Adhoc testing of web application on different browsers (desktop and mobile).

*Invesco, Dallas, TX* March 2008 – January 2016

*Jr. Data Analyst*

* Coordinated with business users to clarify business requirements pertaining to the database application.
* Optimized SQL queries with execution plans in order to improve performance.
* Created Entity Relationship (ER) diagrams for the proposed data mart.
* Designed data migration strategy to populate the data-mart with facts and dimensions.
* Modified and created stored procedures, views, triggers, and queries with SQL Server.
* Resolved errors with event handers and precedence constraints.
* Back-End testing to ensure data consistency on front-end by writing and executing SQL queries.
* Repaired packages with breakpoints, checkpoints, and data viewers.
* Collaborated with business analysts and developers to identify requirements and design the reporting application.
* Created test data using complex SQL queries to insert, retrieve and validate the database under test.

EDUCATION

TestPro, Culver City, CA 2015, Quality Assurance Engineer Certificate

Taurida National University (www.crimea.edu), Simferopol, Russia 1998, Master in Computer Science, Diploma evaluated by WES (www.wes.org)