**Jani**

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**Objective:**

Looking for a challenging role in an organization to utilize my skills for the growth of the organization as well as to enhance my knowledge

**Professional Summary:**

* Having **4.2** years of experience in IT Experience with **3.8** years Salesforce as a developer and admin Hands on experience in **Salesforce customization and configuration.**
* Hands on Experience in writing **Apex classes**, **Visualforce pages**, **Triggers** , **SOQL and SOSL**
* Experienced on Salesforce **Configuration, Customization, Deployment** and **Support Activities** as well and Experience in **Lightning, Lightning Process Builder .**
* Worked on **Objects, Relationships, Page Layouts, , Validation Rules**
* Hands on Experience in **creating workflows and process builder**
* Good experience in **Creating Profiles, users, sharing & security rules** and sites
* Good Experience in deployment activities using Change Set and Workbench tool
* Hands on experience in **apex Data Loader tool**
* Experience in generating **Reports, Dashboards**
* Hands on Experience in Integration using REST Callout
* Involved in different Phases of **Software Development Life Cycle**
* Experience on **Java Script, HTML and CSS**
* Good Communication skills and Zeal to learn new things

**Experience Summary:**

* **Atos Syntel** from **Nov 2019 to Jul 2020**.
* **Lead Communications Private Limited** from **Apr 2016 to Nov 2019.**

**Academics:**

* B.TECH(ECE) at Vijay Institute Of Technology & Sciences(JNTU)

**Technical Skills:**

**CRM Tool** : Salesforce.com

**Platform** : Force.com

**Technologies** : Visualforce, Lightning, Apex Classes, Apex triggers.

**Web Technologies** : HTML, CSS, Java Script.

**Tools** : Apex Data Loader, Workbench. Snow

**Project Profile:**

**Project #4**

**Project : One EMS – Philips Nov 2019 – Jul 2020**

**Client : Philips, Netherland**

**Role : Salesforce Developer**

**Project Description**: OneEMS is the Healthcare app. In the OneEMS console cases are

Created by the agent when customer faces any issues in the product. InOneEMS console,

Cases are created and the details like accounts(hospitals),contacts(customers),even type,

Service type, product are captured. The case console pagecomprises of a header to help the

Agents to have quick view of the updates of the current case. Also it have the customized case

And asset details.

Atos Syntel as a vendor engaged / appointed by philips to provide the development /

Enhancement, maintenance and support facility. Project is executed in Onshore offshore

Mode using SCRUM one of the AGILE methodology

Environment: Force.com, Salesforce.com, Eclipse

Job Responsibilities :

· Engage in understanding requirement of the application / module, their analysis,

design, development and maintenance.

· Worked on the custom objects, custom fields, page layouts and various other

Components as per client and application requirement.

· Writing apex classes, VisualForce page, triggers according to the requirement.

· Implementing security and sharing rules at object, field and record level.

· Worked on different activities like : Sandbox refresh, URL change activity.

· Defects solving.

· Participated in Scrum Planning, Daily scrum retrospective.

**Project #3**

**Title :** Albany Hospital Management Systems

**Client :** Albany Medical Centre

**Role :** Salesforce.com Developer

**Environment :** Salesforce.com

**Description :**

Hospital management system is a online management system. This management system has been developed to form whole management system including Employees, Doctors, staff, patients etc. create VF pages for full fill the requirements. In this hospital management system can be entered using a username and password, When we click on admin or staff login button the page will automatically redirect to hospital detail page here we can have access to entire system.

**Responsibilities :**

· Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.

· Worked with Visual Force Pages, Custom Controllers, Extension Controllers, Apex Classes and Apex Triggers.

· Developed various Custom Objects, Tabs, validation rules and Visual Force Pages.

· Created Page Layouts, Search Layouts to organize Fields, Custom links, Related lists and other components on record detail pages and edit pages.

· Using CSS implementing the pages as Clint requirement. Developed pages with attracting outlook.

· Created workflow rules and defined related Tasks, Time Triggered Tasks, Email Alerts, Field Updates to implement business logic.

· Created BatchClasses and schedulable Classes forvarious functional needs in the application**.**

· Created Email templates, Approval processes, Approval page layouts and defined Approval Actions on them to automate the processes.

· Developed Apex Classes and Apex Triggers for various functional needs in the application.

· Used SOQL with in Governor Limits for data manipulation needs of the application using Force.com Explorer.

· Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.

· Created profiles and implemented Objects and field level security to hide critical information on the profile users.

Used Force.com Eclipse IDE for creating, modifying, testing, and deploying Force.com Application

**Project** # **2**

Name : Johnsons Control

**Client** : Switzerland Based software

**Description**:

Johnson Controls, Inc. is an American company globally offering products and services to optimize energy and operational efficiencies of buildings, automotive batteries, electronics and interior systems for automobiles.

**Roles & Responsibilities:**

* Created Roles, profiles and sharing rules.
* Created Case Assignment rules.
* Setup Lead assignment rules, Validation rules, Work flow rules and Custom buttons.
* Developed Apex triggers and configured email templates to implement the business
* Responsible for Creation of objects and fields.
* Data Mapping and Data migration into SFDC using Data Loader.
* Created Reports & Dashboards.
* Worked on Salesforce Classic and Lightening User interfaces.
* Worked on visual force pages

**Project # 1**

**Name : Mail Box Consolidation**

**Role :** Salesforce Developer

**Technologies used :** Apex classes, Apex Triggers ,Visual force pages

**Description:**

This project is implemented to allow requests from administration through web forms as well as tracking and reporting of SLAs and metrics. Based on web form details, case will be created and assigned to respective team to work on the cases efficiently without delaying

**Responsibilities:**

* Worked on Visualforce pages, Apex classes and Apex triggers to meet the business requirements
* Worked on Case Assignment Rules, queues and public Groups
* Worked on relationships and validation rules
* Created workflows, email alerts and email templates
* Worked on Validation rules, profiles and permission sets

**Declaration:**

I hereby declare that the above said is true to the best of my knowledge.

(Jani)