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Scrum Master | Technical Project Manager
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Experience Summary

- **Certified Scrum Master** and results-focused, accomplished, committed and creative Technical Project Manager with more than **13** year of experience in IT industry. Over **4** year of experience as scrum master.
- Extensive experience in Leading and executing mid and large-scale IT Software by understanding all aspects of Project life cycle with different project management methodologies like Agile/Scrum Kanban and Waterfall.
- Ability to lead virtual teams in multiple time zones. Worked at client location (USA) for 4 years.
- Act as the Single Point of Contact for Delivery for the project. Responsible for End to End Service Delivery for the project. Resolving all customer requests, issues / escalations in a timely manner
- Drive software teams to complete design and planning activities including UI/GUI definition working with Product Management, QA teams, etc. as needed.
- Organize and facilitate sprint planning, release planning, daily scrum calls, and all other Agile rituals as required for the Agile software development teams assigned to relevant project.
- Expert at driving the adaption and enforcement of scrum rules, removing impediments and fostering self-management.
- Conduct regular team meetings, establishing action items and due dates for activities of all Project Team members. Develop and maintain project timeline schedules.
- Track and communicate team velocity and other development metrics with, and to all affected teams and management. Provide periodic project status and budget reporting to all management levels
- Proactively addresses systemic impediments to team agility and guides the team(s) when needed to prevent challenges from becoming road blocks.
- Extensive experience in designing, developing and implementing innovative business process modeling and system solutions using software development methodologies.
- Skilled in all phases of the software development lifecycle; expert in translating business requirements into technical solutions; and fanatical about quality, usability, security and scalability
- Have extensive experience in development projects using Microsoft technologies C#, ASP.NET, .Net Core, MVC, WEB API, LINQ, , Entity framework, BI, SSIS, SQL Jobs and SQL Server.
- Strong Database skills on MS SQL Server stored procedures, functions, views, SSIS jobs and triggers.
- Documented and standardized web deployment and post deployment procedures, reducing deployment cycle 10% and encouraged use of automated regression testing.
- Extensive experience in software analysis, design, development, testing, implementation and support of multi-tier Web-based and Windows applications using Microsoft technologies

Key Skills

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|-------------------------------|---------------------------|---------------------------|
| • Technical Project Manager | • Strategic Planning | • Microsoft Visual Studio |
| • Certified Scrum Master | • Process Documentation | • JIRA |
| • People Management | • Process Improvement | • C#, ASP.Net, MVC |
| • Project Status and Delivery | • Performance Testing | • SSIS,LINQ, Web API, BI |
| • Service Delivery | • Quality Assurance (QA) | • ADO.NET, Entity F/W |
| • Agile/Scrum/Kanban | • Waterfall Methodologies | • SVN, TFS, Git Hub |

Functional Skills

Management and Leadership Skills	Have very good experience in projects and team leading activities, Project strategic/ tactical planning, organizing, leading, time management, monitoring, communicating, managing the risks, business analysis and development, budgeting/ forecasting, and New Product Development. Ability to explore, learn, understand newer business domain & technology.
Training & Development	Troubleshooting technical issues, helping the team in complex scenarios by providing right solutions (logical & technical).

Professional Experience

Scrum Master | Technical Manager

Capgemini, Bangalore India | Client: Rockwell Automation | October -2017 to Present

Project Description:

Material master data hub project is building interface to transfer, convert and mastering of material and related data from different systems to Hybris. Components of SFA Phase1 project are: SAP, MAP, SFA, Mulesoft, MDH and MDM. Out of these components, only WEB API component will be developed. WEB API act as interface between Mulesoft and MDH to transfer data. In SAP system, on change or creation of account, contact and distributor data an event will be triggered to Mulesoft system for creating or updating of data in MDH using API.

Software/ Languages: Agile, JIRA, DevOps, Profisee, C#, ASP.Net Core, LINQ, MVC, WEB API, SQL server and SSIS

Responsibilities:

- Facilitated and coached development team as a servant leader in implementing Scrum and Agile concepts and principles.
- Effectively track team's progress, including burn down, velocity and release forecasting.
- Writing functional specifications, test cases and other design documents as required.
- Create unit test projects in Visual Studio and implement CI/CD.
- Led scrum teams under one product backlog to achieve improvements in team velocity and delivery of backlog items. Tracked, escalated, and removed impediments.
- Communicated and collaborated with upper management, and stakeholders. Closely worked with product owners to ensure understanding of user stories and keeping the backlog groomed.
- Facilitated the team to estimate story points and measured velocity to plan future sprints, sprint planning, retrospective, and sprint demos.
- Created metrics to provide the development teams and other stakeholders with feedback.
- Facilitated test-driven development on all projects increasing quality by 15% (benchmarked against historical data.)
- Provided technical guidance and architectural design for a business wide project to streamline data process.
- Resolving and clear impediments for peer's issue.
- Oversee all phases of development to guarantee the best possible results, monitoring workflow and facilitating execution of Master data management-product master project that provides a centralized, accessible repository for the client's product data and hierarchies, delivered essential contributions to improve data quality, ability to add new products and services, enable consistency and efficiency in reporting and analytics.

Lead Developer

Capgemini America Inc. USA | Client: Rockwell Automation | Aug-2013 to Sep - 2017

Project Description:

Client organization is a global provider of industrial automation, power, control and information solutions. RSI Applications is a suite of applications used by enterprise for sharing information related to the products, programs and services offered by Rockwell Software division, SDRS Applications also helps Sales Channel to manage the Rockwell Software Channel customers, program workflow, etc. RSI Applications contains couple of Applications built on various technologies and all applications have their different functions offered for conducting Programs. Product-key web service, for generating the new product key based on serial number. SDRS WCF, for generating the new serial number based on catalog number. Existing Activation Website application is developed in ASP.NET and VB.NET. New application is developed in advanced MVC framework with the C# language and VS 2012

Software/ Languages: C#, ASP.Net, VB.Net, LINQ, Entity Framework, MVC, ColdFusion, SQL server, SSIS

Responsibilities:

- Participated in requirement gathering through various meetings and interactions with the client at onsite.
- Reviewed the work-product created by the offshore team before project delivery.
- Develop SSIS packages and schedule them using control-M jobs
- Empowered teams to self-organized and grow cross functionality Protect team from over commitment, manage backlog, and prioritize resolution of defects/bugs.
- Integrate the code using TFS and Deploy in QA & Prod environments and application prod support.
- Implemented Unit Testing using VSTS.
- Gathering and updating project materials, completing budgeting, forecasting, business flows, project and lessons learned documents
- Scheduling and allocating work, providing guidance, and resolving problems to meet technical performance and financial objectives
- Lead activities like reviews, metrics reports, application integrations with all different modules/systems and client Interaction and coordination with different stakeholders for completing the project
- Microsoft SQL Database design and development.
- Lead offshore team and ensure / support client business in application operations.
- Proactively addresses systemic impediments to team agility and guides the team(s) when needed to prevent challenges from becoming road blocks

Sr. Programmer

Capgemini, Bangalore, India | Client: GE | Sep-2010 to July - 2013

Project Description:

The purpose of the project is to outsource its account receivables system to the served client. It provides a full trade receivables credit and collection services, credit evaluation, cash application and banking along with sending mails and customer statement preparation, ending with entry in the client ledger. We converted the classic web application which was developed in VB and ASP technology into .Net technology and used Infragistic tools. Purpose of the project is to remove cookie and hidden variable concept, reduce no of screens and redundancy of functionality or button, provides a consolidated.

Software/ Languages: C#, ASP.Net, VB.Net, ADO.Net, MS Access and SQL server.

Responsibilities:

- Develop web-based application project using Microsoft Visual Studio (C#, ASP.Net, LINQ).
- Develop SSIS packages and WEB API.
- Development of customer statement website in MVC framework
- Responsible for fixing the bugs and troubleshooting the technical problems.
- Database design, creation of new SQL tables and stored procedures.
- Generate SQL Script for QA/Production release
- Involved in unit and functional testing, deployment support in QA & PROD environment.
- Work with Scrum Masters across 4 sites to prepare for and facilitate potentially shippable increment planning sessions.
- Attend daily client meetings for requirements clarifications.
- Expertly promote continuous improvement and help teams increase productivity and foster innovation.
- Defect tracking activities like prepared various reports based on status of defects.
- Finding the root cause for each defects and providing the solutions to team members
- Coordinate with Release management team for prod deployments

Sr. Programmer

Softpro System, Hyderabad, India | Client: CFCA | Nov - 2008 to Aug - 2010

Project Description:

CFCA (Care Foundation for Children & Aging) initiates to computerize its data operation in Hyderabad (Project wise). The proposed project name is CDMS (CFCA Data Management System) The main purpose of developing the project is to manage the whole data related to children and their families and to keep track of the work flow, child & sponsor letters, money transfers, employee details, etc. and also reports generation of from the data & work flow. Tracking of child letters and the updating of the family records will be part of the initial development. There after one by one module will be automated. The application (CDMS) is limited to the CFCA Hyderabad, Warangal and Kadapa projects. The purpose of developing this software is not for administrative control but rather it is to record, track and present various reports related to the down level operation concerns.

Software/ Languages: C#, ASP.Net, VB.Net, ADO.Net, MS Access and SQL server

Responsibilities:

- Requirements gathering and analysis: understating of client requirements.
- Design, develop, analyze, create, test and modify computer systems, programs and integrations.
- Document technical and functional spec docs.
- Responsible for development of CFCA web pages and application.
- Creation of new SQL tables and stored procedures.
- Perform unit and functional testing.
- Database design and development.
- Analyze user information system needs.
- Document the functionality and requirements.

Programmer

V-Empower System Ltd. Hyderabad, India | Client: V-Empower Inc | Nov-2006 to Oct- 2008

- Analyze user information system needs.
- Document the functionality and requirements.
- Maintenance and production support.
- Fixing the bugs and troubleshooting the technical problems.
- Unit testing, defect fixing and documentation.
- Involved in GUI development.

Certifications:

- Certified Scrum Master (CSM).
- Fundamentals of Project planning and Management.

Work Experience summary

- Working as Project Manager with Capgemini, Bangalore from Sep-2010 to till date.
- Worked as Team Lead with Softpro System Ltd, Hyderabad from Nov-2008 to Aug-2010
- Worked as Programmer analyst with V-Empower Systems Ltd, Hyderabad from May-2006 to Oct-2008
- Worked as Software Engineer with Iris New Age Solutions Pvt. Ltd, Hyderabad from Jul-2005 to Apr 2006

Education Qualification

- Bachelor of Technology in Electronics engineering from R.V.R & J. C College of Engineering, Nagarjuna University

I hereby declare that all the information above is true to the best of my knowledge.

Maddhirala Srinivasa Rao