**ABHIRAM KANDALA Application Development Analyst,**

**Accenture, Hyderabad, India**



**Objective**

Experienced and knowledgeable software engineer with extensive practice in technology engineering and looking to obtain a position that allows design skills, customer service & support abilities and critical thinking to produce software that meets all goals and objectives outlined by the client.



**Professional Background**

* Experienced Salesforce Developer with 4.4 years of experience in IT field and as Salesforce Developer, which includes Configuration and Customization in Force.com Platform and Experience into Lightning.
* **Salesforce certified Administrator.**
* Diverse experience on all aspects of the Implementation process, System configuration, Testing (Unit, Performance).
* Good knowledge on Salesforce.com Configuration.
* Highly motivated team player with excellent communication and inter-personal skills.
* Expertise in using leading industry tools like MS-Word, MS-PowerPoint and MS - Excel to develop various project deliverables.
* Experience working with cross-functional, globally dispersed teams. Possess exceptional management, organizational and administrative skills.



**Key Strengths**

* Sense of Responsibility
* Very good decision-making skills
* Enthusiastic person with congenial attitude
* Good analyzing skills and quick learner
* Sincere & Reliable working



**Skills**

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| **Programming Languages** | **Apex** |
| CRM applications & Tools | Salesforce CRM, Apex Data Loader |
| Frame works | Visualforce, Aura |
| Scripting Languages | JavaScript |
| Tools | Apex Data Loader, Force.com IDE, Visual Studio code, Change Sets, Postman |
| Packages | MS-Office |
| Other Skills | Python, GITHUB, SQL,COBOL |

 **Salesforce Experience**

* Extensive experience in designing of **Data Model** according to application requirements
* Experience in requirements gathering, customizing, end user training.
* Good experience in creating automated actions using **workflow rules, Process Builder Flows.**
* Experience in Administration like **Manage Users, Security Controls, and Data Management** (Apex Data Loader Tool/ Import wizard).
* Experience in designing security by creating **Profiles and permission sets.**
* Have good knowledge in **Record Level Security** using OWD, Role Hierarchy, Sharing Rules and Manual Sharing.
* Good Experience in using Salesforce **Collections** (List, Set & Map).
* Experience on Salesforce.com customization using **Force.com Apex Classes, Apex Triggers, Lightning Experience and Lightning Component Framework.**
* Implemented skills on UI perspective -**Aura & Visualforce**
* Experience in using **Batch apex, scheduling apex.**
* Evaluates data entry, import processes, and ensures proper data quality standards along with Apex data loader.

 **Work Experience**

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| **Project** | **CNA Commercial, CNA Paramount** |
| Client | CNA |
| Abstract | CNA is a provider of finance and insurance products & services. Its business provides a diverse set of specialty, market insurance products |
| Responsibilities | Worked on salesforce configuration and customization as part of development process which includes security configuration and community setup etc.  Development of Lightning Web components, Community pages, Apex classes, Apex triggers, Apex Test classes etc.  Customized Salesforce standard objects (Leads, Campaigns, Accounts, Contacts, Opportunities and Products) for additional fields, Layouts, record types and validation rules.  Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.  Worked on Integration using REST.  Metadata migration using Bitbucket and Jenkins. |

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| **Project** | **GEICO Proprietary Symbol Development** |
| Client | GEICO Proprietary Symbol |
| Abstract | This web application provides an interface to get the Collision, Liability, MBI, Comprehensive symbols for vehicles based on mapped score from HILDI and ISO sources. |
| Responsibilities | Involved in Administration (configuration changes), Development (Customizations) and Deployment activities of Salesforce.com, Lightning Experience & Lightning component framework.  Perform detailed analysis of business and technical requirements and designed the solution  Customized Salesforce standard objects (Leads, Campaigns, Accounts, Contacts, Opportunities and Products) for additional fields, Layouts, record types and validation rules.  Involved in data mapping and migration of data from legacy systems to SalesForce.com Objects and fields by using Data Loader.  Created templates, approval processes, approval page layouts and defined approval actions on them to automate the processes.  Developed and designed Workflow rules, Formulae, Validation rules to maintain the quality of the data.  Worked with SOQL & SOSL queries to store and download the data from Salesforce.com platform database. |

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| **Project** | **Aetna Development** |
| Client | AETNA INC.(CVS), USA |
| Abstract | Aetna is a global leader in medical technology, services, and solutions. They are using sales cloud, Communities and Sites hosted over salesforce to manage their business |
| Responsibilities | Created Relationships according to the requirement.  Worked on different Standard and Custom objects and record types.  Design, develop the custom objects, Validation rules, page layouts based on the requirement of the application.  Worked on Data import wizard for data management.  Access control based on roles and profiles.  Worked on different VF Page controllers like customer and extension.  Modification and customization of pages to beat unit the user experience.  Use of process builder as part of automating the flow |



**Education**

**Bachelor of Engineering** Graduated, May 2017  
Pragati Engineering College   
Surampalem,   
Kakinada, Andhra Pradesh

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| **Personal Details** |  |

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* DOB: August 26, 1996
* Contact: 8919695807

**Declaration**

I, Abhiram Kandala, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

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Abhiram Kandala Sep 18, 2022