



Gaurav Mishra

Network & Cyber Security Manager

Quality-driven Engineering professional with rich industrial experience in **Networking, Firewall Security Framework, Troubleshooting**; targeting assignments in **Networking & Cyber Security** within the IT industry, preferably in Pune, Nagpur, Hyderabad.

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Certifications



Areas of Expertise

- ❖ IT Networking
- ❖ Information Systems Security
- ❖ Reporting & Documentation
- ❖ Cyber Security Devices
- ❖ Maintenance/ Best Practices
- ❖ Network Infrastructure Upgrade
- ❖ Ticketing Tool Management
- ❖ Firewall Performance
- ❖ Data Migration
- ❖ Business Continuity

Soft Skills



Profile Summary

- Result-oriented **Networking & Security Expert** with experience of **nearly 8 years** with knowledge of domains entailing **Routing & Switching, Firewall Troubleshooting, Server Troubleshooting, Ticketing Tool Management, Remote Support**
- Managed multiple Data Centre disaster recovery exercises** that addressed a broad span of disciplines like Windows Server 2012, 2016.
- Followed procedures, change management best practices, **ensured network availability and maintenance of disaster recovery stance**
- Reduced overall recovery time by automating** and simplifying recovery processes from multiple single recovery exercises to fewer enterprise-wide recovery exercises
- Completed **Key Certifications** such as CCIE Security Certified (Global) (SCOR) in 2021 and CCIE Security (Networkers Home) in 2020
- Expertise in **installing, configuring, and troubleshooting Cisco Routers**; expertise in configuration of Virtual Local Area Networks (VLANs) using Cisco routers and multi-layer Switches along with troubleshooting of inter-VLAN routing and VLAN trunk; proficient in **configuring Cisco Catalyst series** and high-performance data center switch like Nexus devices
- Gained knowledge of troubleshooting, implementation, optimization and testing of static and dynamic routing protocols such as **EIGRP, OSPF**
- Designed and implemented Network Security solutions** comprising Palo Alto Networks NG Firewalls, Fortinet FortiGate, Checkpoint, Cisco Identity Services Engine (ISE), Adaptive Security Appliance (ASA), F5 (Load Balancing, Application Firewall and Proxy), Cisco Adaptive Security Device Manager (ASDM) and Cisco Firepower NGFW Firewall for both the internal and external network
- Skilled in **managing multiple tasks** simultaneously and Network Security Endpoint Security Email Security Proof point.

Work Experience

Network & Cyber Manger

Nagpur

SAI DEFENCE SYSTEMS Pvt. Ltd. (Abhijeet Group)

March'23 till date

Key Result Areas:

- Manage assigned **projects** and **program** components to deliver services in accordance with established objectives.
- Maintain **multi-site network** operations and software applications, IOS operating systems and regular maintenance with both **private** and **public** facilities.
- Perform network troubleshooting and diagnostics, such as **system logs, network packets, and network traffic**, in order to identify and resolve network problems
- Research and resolve network problems caused by failed equipment, **network connections**, and software failures
- Ensure network stability and optimal **performance** through maintenance and monitoring schedules, including testing of network devices and connectivity
- Conduct fault analysis on existing network, and prepare network designs, including wireless **LAN and WAN**
- Implement and support network access security, including network security, firewall, **encryption**, and intrusion detection
- Advise and deploy new technologies, such as **AWS, Azure**, virtualization, and backup, to meet business needs and **improve efficiency**
- Managed **Network Team, Firewall Team, Pre-sales Team, and Tech-support Team with service agreements and warranties.**

Career Timeline

2022-2023
ECLOUD Systems
Pvt. Ltd., Anantapur
as Network Engineer

2018-2021
Crawl Clicks Pvt.
Ltd., Pune as L1
Network Support
Engineer

2021-2022
OLA (ANI
Technologies),
Bengaluru
as Asset Finance

2012-2015
Oxford Computers,
Yavatmal as Data
Entry Operator

Notable Accomplishments Across The Career

- Prepared disaster recovery plans for the network and security devices; interfaced with vendors for network and security products
- Administered the migration of the old data centre network to the new enterprise network; implemented a **Self-signed Certificate (CISCO ISE) across the (KIA INDIA) KIN Network, India**
- Lead team efforts that improved network efficiency by **53%** and reduced critical application **downtime by 23%**
- Increased network efficiency by 50%** by re-configuring routers between sites, IP Sec LAN-to-LAN VPN tunnels

Technical Skills

- ❖ EVE-ng
- ❖ SolarWinds
- ❖ Symantec
- ❖ PRTG
- ❖ MS-Office 365

Academic Details

- ❖ MBA in HR from Shri Brijlal Biyani Science College, Amravati in 2020
- ❖ B.Com.(Commerce) from Adarsh College in 2018
- ❖ Diploma in Information Technology in 2017

Personal Details

- Date of Birth:** 14 - 11 - 1994
- Languages Known:** English, Hindi, Marathi
- Address:** Ajni Square, Nagpur, 440015, Maharashtra

Network Engineer
ECLOUD SYSTEMS Pvt. Ltd. (KIA India Pvt Ltd)
May'22 till February'23

 **Anantapur**

Key Result Areas:

- Managing and monitoring L3 support** to Network and Security Infra for Kia Motors India Plant, Kia's regional and training centers across India and its affiliate companies (Hyundai Mobis, Hyundai Glovis, Hyundai Transys, and Hyundai-Steel, Elias Auto)
- Supervising security of all systems**, especially the internet; **performing monthly health checks**, scheduling, issue remediation of devices and **reporting to the senior management in Korea (Korean HQ - etechsystem.co.kr)**
- Leading a team of 30 members** working from multiple locations; assisting and mentoring team members, keeping knowledge transfer sessions periodically
- Configuring, implementing, and supporting Palo Alto Prisma and Panorama architecture, **Juniper switches, Cisco firewalls, Cisco Wireless Controllers**; contributing in **Network Architecture, Fortinet Firewall, Python Scripting, Forcepoint IPS, F5 Load Balancer.**
- Planning **future improvements, suggesting IT solutions and working on RFPs** and prospecting; managing multiple upgrade projects.

Provided weekly status report to the Korean Director indicating completed, work-in-progress and pending network approval ratio

Asset Finance
OLA (ANI Technologies)
Nov'21-Apr'22

 **Bengaluru**

Key Result Areas:

- Engaged in **Data Management of TATA capital, IDFC, ICICI, HDFC, PFL, MFL**
- Created Data Migration models** for individual transactions, tied to rating agency and other available criteria in the market.
- Provided weekly status report to the Asset Director** indicating completed, work-in-progress and pending credit applications approval ratio.
- Assisted where appropriate with reporting performance, including production assistance for Executive Management Reporting
- Engaged in **detailed analysis of financial trends, capability reporting and customer segmentation**

L1 Network Support Engineer
Crawl Clicks Pvt. Ltd.
Jul'18-Oct'21

 **Pune**

Key Result Areas:

- Communicated with the network users to deliver solutions to existing system problems; **responding to incoming telephone calls and emails** assistance from users experiencing problems
- Acted as the technical point of contact for the customer**; supported customers in **deploying IoT and RFID devices** into their network
- Analyzed local and wide area network systems**, to include testing
- Performed **network system backups** per documented methods and procedures; provided design, migration, implementation and deployment services/ guidance
- Provided **support for new applications and upgrades** to existing systems
- Maintained firewalls** to ensure proper security controls are in place; installed, configured, and supported equipment from a variety of vendors

- Engaged in monitoring network performance and **troubleshooting areas** as needed; automated network monitoring to provide a proactive approach to mitigate network issues; **planned network layouts and configured systems** to user environments

Data Entry Operator

Oxford Computers

May'12-May'15

Key Result Areas:



- Gathered **collated, and prepared documents**, materials, and information for data entry; conducted research to obtain information for incomplete documents and materials
- Reviewed all documents and information for accuracy and informing the supervisor of any errors or inconsistencies; captured data into digital databases and performed regular backups
- Engaged in updating and maintaining databases, archives, and filing systems
- Monitored and reviewed databases and corrected errors or inconsistencies; generated and exported data reports, spreadsheets, and documents as needed