



Anushka Singhai

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CAREER OBJECTIVE:

To seek challenging assignment and responsibility, with an opportunity for growth and career advancement as successful achievements.

PROFILE SUMMARY:

Working as a Salesforce CPQ Developer, having 4 years of experience in Salesforce Development and 3.5 years of experience in Salesforce CPQ Development. I am Active enthusiast learner on TrailheadCommunity, I have worked in TCS and currently working in Apisero(an NTT Data Company).

SALESFORCE SKILLS: Salesforce CPQ | Apex classes and triggers | Process and Flows | Salesforce Admin | Salesforce Deployment | Customizations based on the requirements | Jenkins | GitHub | Data Loader | Jira | ServiceNow | Workbench.

Current Employment: Senior Software Engineer–

Apisero(NTT Data Company) 01/2022 - To Present

Manage customers' expectations and experience in a way that results in high customer satisfaction. Develop and maintain technical expertise in assigned areas of product functionality and utilize that expertise effectively to help customers.

Project 1 Insight: Projects enables scientists to enter the study details on which they are going to perform clinical trial and facilitate them to follow all the business process through the cycle of the study.

Role: Developer & Deployment specialist.

Duration: May 2019-Dec 2019

Application Area: Force.com apps

Project 2 Insight: Project One Cars: Implemented Salesforce CPQ configuration within the newly established OneCARS Salesforce

Org. Configuration involve: Product Catalog and Product Management, Product Families, Product Bundles, Product

Rules, Pricing Waterfall, Quoting, Discounts and Approvals

Role: CPQ Developer & Deployment specialist

Area: Force.com apps

Duration: Dec 2019- Dec 2021

Project 3 Insight: sales readiness platform for onboarding, product training, coaching and ongoing readiness, that helps fast growing companies to prepare their sales teams and partners in a scalable and effective way. Responsible for:

- Worked on product, Bundle and Pricing Configuration.
- Worked on Price rules, Product Rules, Summary Variables, Discount Schedules, Quote Term, Quote Template configuration as per the requirement.
- Worked on designing the Quote Templates using Template content and configuring the standard Salesforce Quote Template.
- Worked on the process automation using Workflow, Process Builder and Lightning Flows.
- Worked on the Permission sets and Page Layout configuration and assignment.
- Worked on the data migration using the Workbench.

Role: CPQ Developer & Deployment specialist

Duration: Feb 2022 - Present

ACADEMIC SUMMARY:

completion year	Degree	Board/University	Percentage
2015-2019	B.Tech (CSE)	GLA University	81
2014-2015	10+2	St. Dominic Savio (ISC)	88.0
2012-2013	10th	St. Dominic Savio (ICSE)	82.67

Certifications Achieved:

- Salesforce Certified Platform Developer 1.
- Salesforce Certified Administrator

- Salesforce Certified Platform App Builder.

Soft Skill-

- Contributed towards team management as always being a helping hand.
- Try to make the solution more dynamic which will further required less support.
- Participated in other practiceevents.

Competencies-

- Business English Communication in global mindset category.
- Process – Agile way ofworking.
- Salesforce technical – declarative development, transformation delivery method for SFDC andSalesforce Technical – programmatic development.
- Process Security development, Quality management for delivery, Process Improvement.

PERSONAL INFORMATION:

D.O.B - 11th March

1997Current City:

Noida

Preferred City: Delhi NCR/Remote

Social Network: <https://www.linkedin.com/in/anushka-singhai%E2%98%81%E2%8F%513390146/>