

## **ASHISH SETH**

BANGALORE 560037

EMAIL ID - [ashishkishan07@gmail.com](mailto:ashishkishan07@gmail.com)

PHONE NO-7204081048

### **Objective**

To succeed in the corporate world with an environment of growth and excellence which provides me job satisfaction and self-development and help me achieve personal as well as organizational goals

### **Professional Experience**

- Working at **CSG international** as **Scrum Master** from December 2018 till Present
- Worked at **Cognizant** as **Scrum Master** from February 2018 till November 2018
- Worked at **CenturyLink** as a **SSE – Testing** from January 2017 till January 2018
- Worked at **CSG International** as a **Test Consultant** from December 2014 to January 2017
- Worked at **Subex Limited** as an **Engineer – Testing and Configuration** from AUGUST 2013 to December 2014
- Worked at **WonderWorks Technologies PVT. LTD** as a **Software Engineer** from JULY 2012 to JULY 2013

### **Professional Summary**

- **Total 8.6 years of Experience**
- Work experience on Automation Tools like **Selenium, QTP**
- Worked **Onsite** in **Airtel DRC** as **Test Consultant** and **RJIO Mumbai** as **Consultant**
- Certified **Scrum Master**, CSM® by Scrum Alliance
- **Release Management**
- **Risk Assessment and Risk Management.**
- Stakeholder Management.
- Demonstrable experience of using **Scrum/Kanban** to deliver large products.
- Capable of working with **SAFe teams.**
- Deep understanding of **Agile and Lean principles** and values
- Participating in Scrum of Scums (SoS) and End to End Meetings.
- Executing **JIRA** queries in order to create **Graphs, Dashboards, and Reports** etc.
- Have good knowledge of advance methodology followed in the **SDLC and STLC**
- Extensive work experience on **White Box Testing, Black Box Testing, Regression Testing, Functional testing, System Testing, User Interface Testing ,Webservices Testing, Mobile testing, Database testing, Performance Testing**
- Excellent communication skills, Good interpersonal skills, commitment, result oriented, hardworking, Team player with a quest and zeal to learn new technologies and undertake challenging tasks.

### **Educational Qualification**

- Completed **B.Tech - IT** from **Dr MGR Educational and Research Institute** in **2011** with **8.8 CGPA** where admitted through AIEEE
- Completed **12<sup>th</sup>** from **BVMS Varanasi**, CBSE board in **2006** with **77.60%**
- Completed **10<sup>th</sup>** from **BVMS Varanasi**, CBSE board in **2004** with **67.40%**

## **Computer Skills**

- Scrum – Scrum of Scrum, Agile, Risk Assessment, Stakeholder meetings
- Language – **Core Java, R**
- Database – **Oracle 11g – SQL**
- Operating System – **UNIX, Linux, Windows 10**
- Scripting – **Shell Scripting, Python**
- Other – **UNIX Commands, JIRA, RALLY**

## **Achievements**

- **IBM DB2 9** Fundamentals Certified
- Rank in AIEEE is 28766
- Participated in Adobe Flex eCampus Seminar
- Organized non-technical event in college Symposium ‘Explorica-10’
- Got 3<sup>rd</sup> Prize in Fire Presentation
- Got Prize for Subex Sports Meet 2014

## **Projects**

### **Company – CSG International**

**Title** – SingleView Airtel Africa for Various OPCO

**Client** – Airtel Africa

**Platform** – UNIX, Oracle 11g – SQL, SingleView, VMware, Scrum, Agile

**Duration** – 4 Year

**Team Size** - 25

### **Project Description -**

Bharti Airtel Limited is a leading global telecommunications company with operations in 20 countries across Asia and Africa. Airtel Africa is driven by the vision of providing affordable and innovative mobile services to all. Airtel has African operations in: Burkina Faso, Chad, Democratic Republic of the Congo, and Republic of the Congo, Gabon, Ghana, Kenya, Malawi, Madagascar, Niger, Nigeria, Rwanda, Seychelles, Sierra Leone, Tanzania, Uganda and Zambia. We are providing services to the Airtel Africa for all OPCOs on Billing for end user. Also generating reports based on Usage Details. Generating Invoices and bill the Customer.

### **Contribution and day to day activities –**

- Involved in understanding the SingleView Scenario.
- Worked as **Scrum Master** for SingleView teams with a focus on guiding the teams towards improving the way.
- they work.
- Played the role of facilitator for both the **Product Owner** and the scrum team.
- Using JIRA for tracking of user stories in **Kanban** and **Scrum**.
- Facilitated **sprint planning, retrospective, and demos**.

- Helped the team to maintain their **burn-down chart**.
- Involved in **Resource Management** as and when necessary.
- Assisted with internal and external **communication**, improved transparency, and radiated information.
- Assisted with **prioritization** and **resolution** of software defects.
- Coached team members on **Agile principles** and providing general guidance on the methodology.
- Continuously shared **Agile techniques** with the team for an overall improvement
- Engaged with other Scrum Masters to increase the effectiveness of the application of Scrum in the organization.
- Helped team to solve problems rather than provide solutions.
- Interfaced with **Program Management Office** to ensure **sprint goals** and **requirements** are being met.
- Took responsibility of **delivery** and **management** of the tasks.
- Updated Agile tracking systems (**JIRA**) to provide transparency on product and **sprint backlogs**.
- Worked with the **Scrum Team** and the **Product Owner** to negotiate the **minimum viable product** for delivery.

## Company – Cognizant Technology Solutions Pvt Ltd

**Title** – Tele2

**Client** – Tele2 Netherlands

**Platform** – SingleView, Siebel CRM, Web services, OSS, Order Management, SQL, UNIX, Selenium, Python, Scrum, Agile

**Duration** – 9 Months

**Team Size** - 10

## Project Description -

This is a project of Tele2 where End to end lifecycle of Telecom Billing is maintained from order management till billing.

## Contribution and day to day activities –

- Involved in understanding the applications like **SingleView** and **Siebel CRM**
- Working as **Scrum Master** for teams located and working from various locations from different time zones.
- Working closely with the **Product Owner** on day-to-day basis to **prioritize** the deliverables.
- Facilitated getting the work done without **coercion**, **assigning**, or **dictating** the work.
- Facilitated sprint planning, retrospective, and Scrum of Scums/ End to End meetings.
- Helped the team to maintain their **burn-down chart** and **burn-up chart**.
- Participated in SAFe meetings ensuring the delivery is as per the schedule.
- Assisted with **prioritization** and **resolution** of software defects.
- Built relationship with **Product owner** to facilitate team's interaction with them.
- **Coached team members** on Agile principles and providing them guidance on the methodology.
- Helped team to solve problems rather than provide solutions.
- Took responsibility of **delivery** and **management** of the tasks.
- Updated Agile tracking systems (**JIRA**) to provide transparency on product and sprint backlogs.

- Worked with the Scrum Team and the Product Owner to negotiate the minimum viable product for delivery.
- Presented various **weekly and monthly reports** to Business and highlighted the deliverables.
- Explained the **gaps/delays** in deliveries.
- **Negotiating** with **Business Service Managers** to wave of the penalties for **any SLA/ SLR** missed by the team with logical reasoning and assurance.
- Strictly **tracking** the **open issues** with the team to **deliver** them within **committed deadline**.
- Facilitating Scrum ceremonies like: **Retrospective, Sprint Planning, Go/No Go** etc.

## **Company - WonderWorks Technologies PVT LTD**

**Title** - Migration of SYBASE Triggers and Procedures to DB2

**Client** - IBM Canada

**Platform** - IBM Data Studio, DB2 9.7

**Duration** – 1 Year

**Team Size** - 10

### **Project Description -**

This is a project of UZ Leuven, here we are manually migrating and testing the Sybase triggers and procedures to DB2 supported triggers and Procedures and here the migration is based on the strategy document which our customers have provided. Also executing the Test Cases of the triggers and procedures and checking flow of data from execution environment to user environment.

### **Contribution and day to day activities –**

- Involved in understanding the Sybase Triggers and Procedures and Migrate it to DB2 standard
- Involved in Writing, executing and Testing the Triggers and Procedures as per the Strategy Document.
- Review the feedback from Customers and Update the written Procedures and Triggers.
- Attended weekly status meeting and provide detailed status report.
- Worked in UNIX Environment, Written Shell Script For Various Modules and Executed SQL Queries
- Also Following Scrum and Updating Test cases at dashboard on JIRA for the specified task.
- Automating Test Cases on the QTP

## **Company – Subex Limited**

**Title** – ROCFM Airtel Africa for Various OPCO

**Client** – Airtel Africa through IBM Gurgaon

**Platform** – UNIX, ROCFM 7.4.2, Oracle 11g – SQL, DB2, SingleView, Oracle BRM

**Duration** – 1.4 Year

**Team Size - 15**

**Project Description -**

Bharti Airtel Limited is a leading global telecommunications company with operations in 20 countries across Asia and Africa. It is headquartered in New Delhi, India, the company ranks amongst the top 4 mobile service providers globally in terms of subscribers. In India, the company's product offerings include 2G, 3G and 4G wireless services, mobile commerce, fixed line services, high speed DSL broadband, IPTV, DTH, enterprise services including national & international long-distance services to carriers. In the rest of the geographies, it offers 2G, 3G wireless services and mobile commerce. Airtel Africa is driven by the vision of providing affordable and innovative mobile services to all. Airtel has African operations in: Burkina Faso, Chad, Democratic Republic of the Congo, and Republic of the Congo, Gabon, Ghana, Kenya, Malawi, Madagascar, Niger, Nigeria, Rwanda, Seychelles, Sierra Leone, Tanzania, Uganda and Zambia. We are providing services to the Airtel Africa for all OPCOs on Fraud Management System and Billing in order to save revenue loss caused by fraudulent user and billing the end user. Monitoring live feeds and generating alarms if rules are violated. Also generating reports based on Usage Details. Generating Invoices and bill the Customer

**Contribution and day to day activities –**

- Involved in understanding the applications like Oracle BRM and SingleView Scenario
- Involved in Writing and executing Test Cases as per Functional Specifications
- Developing and Designing Test Cases
- Involved in writing SQL queries like DDL, DML.
- Executing White Box, Functional, GUI, Unit and Regression Testing
- Writing Test Reports, Defect lists, Test Results
- Executed Shell Scripts and End to End Processing of Data
- Reporting bugs in JIRA and QC
- Automating Test Cases on the Selenium
- Performance testing using Load runner.

**Company – CenturyLink Technologies INDIA PVT LTD**

**Title – PPO / Order Management**

**Client – CenturyLink Customers**

**Platform – SOA, Oracle BRM, Web services, OSS, Order Management, SQL, UNIX, Selenium, Python**

**Duration – 1 Year**

**Team Size - 15**

**Project Description -**

This is a project of CenturyLink where Customer's Order management is simplified with simplified GUI, Orders can be placed and consumer might get the appointment. Depending upon the Customer's need Broadband, IPTV, Wireless and Wireline Services is provided

**Contribution and day to day activities –**

- Involved in understanding the applications like **Oracle BRM** and **PPO**

- Involved in Writing and executing Test Cases as per Functional Specifications
- Executing SQL queries
- Developing and Designing Test Cases
- Executing Black Box, Functional, GUI, Performance, Regression and Database Testing
- Performed different types of testing like Positive, Negative, Regression
- Writing Test Reports, Defect lists, Test Results
- Raising tickets in Agile Central/Rally
- Automating Test Cases on the Selenium with Python bindings
- Done performance testing using JMeter.

### **Interests**

- Playing Cricket, Chess
- Writing Blogs
- Collecting Articles from Newspaper

### **Personal Information**

**Father's Name** - Mr. Shiv Kumar Seth

**Date of Birth** - 14.07.1989

**Gender** - Male

**Marital Status** - Single

**Languages Known** - English, Hindi

**Contact No** - 7204081048

**Permanent Address** - K- 32/19 Bhaironath, Shitalagali, Varanasi, UP-221001

**Place** – Bangalore

**Ashish Seth**