Pankaj Patil

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**Career Objective**

**To pursue a career full of challenges which provides me ample opportunities to learn and grow. At the same time I want to fully utilize my capabilities to dedicate myself to the organization and add value to it by sincere efforts.**

**Career Summary**

* Over **6.7 years** of experience Software testing.
* **3.5 years** of experience in testing application built on **Salesforce** CRM.
* Have Very good knowledge of **Salesforce Administration.**
* Have knowledge of devops concepts with Git, Genkins, Chef.
* Analyse business requirement and design test case w.r.t customer requirement.
* Experience in analyzing business specification documents, developing Agile Sprint test plans, designing test cases, executing test case.
* Working experience of various phases of software testing lifecycle and **Agile scrum** methodology.
* Hands-on experience in using Bug tracking tools such as **Jira, Mantis**.
* Having knowledge of **API testing** using Postman tool.
* Participated in test case review and sent review comment to team member
* Prepared Traceability matrix to map use case and Test Case and send it to BA to perform review
* Prepared Weekly status Report Using Pivot Chart and send to higher authority.
* Involved in **Production Issues** for production support and **CRs**.
* Perform Functional**,** Integration, system and UAT,Regression testing.
* Sound knowledge of MYSQL.
* Good Knowledge of **SDLC, STLC**, and test methodologies.
* Worked on Agile methodology and participated in **scrum** meeting.
* Strong written and verbal communications.
* A results-driven, customer-focused, articulate and analytical Software test Engineer who can think “out of the box”.

**Professional Experience:**

* Working as a **Lead** **Software Engineer (Salesforce QA)** with **Persistent Systems Ltd**, Nagpur since July 2021 to Till date.
* Worked as a **Software Test Engineer** with **Quality kiosk Technologies Pvt Ltd**, Mumbai since March 2019 to July 2021.
* Worked as a **Software Test Engineer** with **Intent Technologies** , **Pune** since Aug 2015 to March 2019

**Technical Skills**

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| --- | --- |
| **Profile** | Software Test Engineer |
| **Operating Systems** | Windows 2007/8/10 |
| **Platforms** | BPM, Salesforce sales and service cloud |
| **Languages and scripting** | MY SQL, Core Java |

**Educational Qualification**

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| --- | --- | --- | --- | --- |
| **Qualification** | **Institution** | **University/Board** | **Score** | **Year of Passing** |
| BE (E&TC) Engg | NMIET,Pune | Pune | 60.26 % | 2013 |
| HSC | ILJC,Jamner | Nashik | 73.00 % | 2008 |
| SSC | ILMV,Jamner | Nashik | 83.73 % | 2006 |

**Professional Summary:**

**(Current project) July 2021 to till date**

**Project Name: IDFC** **Bank** LAP/BIL/STLAP

**Client:** IDFC first Bank, Mumbai

**Key Role:** Software testing

**Technical Skill used: Salesforce**,JIRA,Agile,Postman,SQL

**Project details:**

* The intent of this is to focus on LAP/BIL/STLAP product. At present, this products are being handled in BPM system developed by IBM. Persistent Systems Limited who is leader in IT sector have been client partner with one of the global leading players in CRM segment **SalesForce**, has been assigned for design, development and deployment for the same.
* The complete process from on boarding to decision making via **SalesForce** application. The disbursal of the loan takes place via Finnone Application. CIBIL Bureau and Posidex is run via an interface ‘FICO’. The entire lifecycle from customer walk-in to decision by the underwriter in **SalesForce** Application and forwarded the case to Finnone for disbursement.
* Currently Working in the Same project, Current project is in the maintenance phage with multiple new CRS and enhancements.

**Roles and Responsibilities:**

* Working in this project from requirement gathering till maintenance of softaware
* In this project from initial phase requirement gathering, and also participated requirement gathering meetings.
* Prepared data from old BPM system to input for BRD of Salesforce migration.
* Shared my knowledge with BA for creating BRD doc for LAP/BIL and STLAP projects.
* Analyzed and identified the Test Cases based on requirement document of the application.
* Reviewing and modifying the Test Cases.
* Execute the test case in build and validate the impact.
* Performing Smoke, Functional, Compatibility and User Interface testing.
* Regression testing was performed after each new build of the application.
* Given production support post go live.
* Used DEFECT tool as a defect tracking tool.
* Used Jira and Mantis as a defect tracking tool.

**June 2019 to July 2021**

**Project Name: IDFC** **Bank** LAP

**Client:** IDFC first Bank, Mumbai

**Key Role:** Software testing

**Technical Skill used:** Postman,JIRA,Mantis,Salesforce

**Project details:**

* The intent of this is to focus on LAP product. At present, this products are being handled in BPM system developed by IBM. Persistent Systems Limited who is leader in IT sector have been client partner with one of the global leading players in CRM segment **SalesForce**, has been assigned for design, development and deployment for the same.
* The complete process from on boarding to decision making via **SalesForce** application. The disbursal of the loan takes place via Finnone Application. CIBIL Bureau and Posidexis run via an interface ‘FICO’. The entire lifecycle from customer walk-in to decision by the underwriter in **SalesForce** Application and forwarded the case to Finnone for disbursement.
* Worked in the Same project, in the migration project of the complete system from BPM Application to **Salesforce**Application.

**Roles and Responsibilities:**

* In this project from initial phase requirement gathering, and also participated requirement gathering meetings.
* Prepared data from old BPM system to input for BRD of Salesforce migration.
* Shared my knowledge with BA for creating BRD doc for LAP/BIL and STLAP projects.
* Analyzed and identified the Test Cases based on requirement document of the application.
* Reviewing and modifying the Test Cases.
* Execute the test case in build and validate the impact.
* Performing Smoke, Functional, Compatibility and User Interface testing.
* Regression testing was performed after each new build of the application.
* Given production support post go live.
* Used DEFECT tool as a defect tracking tool.
* Used Jira and Mantis as a defect tracking tool.

**Project-2 (March 19-June 19)**

**Project Name:**MBL

**Client:** IDFC first Bank, Mumbai

**Key Role:** Software testing

**Technical Skill used:** Postman,JIRA,Mantis,BPM

**Project details:**

The intent of this is to focus on Micro Business Loan (MBL) product.product is being handled in BPM system developed by IBM.The loan initiation is done through SO App and SO App is using BPM as its data source.Loan processed through various stages i.e. DDE, Underwriting, Sales Sanction and CPA disbursal and finally submitted to Finone for LMS process.Various Eligibility checks are performed in FICO System. Loan Applications are finally pushed to Finnone system for disbursal.

**Roles and Responsibilities:**

* Analyzed and identified the Test Cases based on requirement document of the application.
* Reviewing and modifying the Test Cases.
* Execute the test case in build and validate the impact.
* Performing Smoke, Functional, Compatibility and User Interface testing.
* Regression testing was performed after each new build of the application.
* Given production support post go live.
* Used DEFECT tool as a defect tracking tool.
* Used Jira and Mantis as a defect tracking tool.

**Project 3 (Nov 2017 to March 2019)**

**Project Name:** Digital loan origination system

**Client:**Janalaxmi co-ap Bank, Nashik

**Key Role:** Sr. Software test Engineer

**Technical Skill used:** Functional /UI testing,Jira,Mantis

**Project Details:**

Digital loan origination system is developed for small bank like co-operative banks to process the various loan application digitally. The system consists of 6 modules DSA,RO,CPA,UNDERWRITER, Sales sanction and Disbursal. Different user perform their roles while processing loans application till disbursement of loan.

**Roles and Responsibilities:**

* Analyzed and identified the Test Cases based on requirement document of the application.
* Reviewing and modifying the Test Cases.
* Database testing process with SQL queries.
* Execute the test case in build and validate the impact.
* Performing Smoke, Functional, Compatibility and User Interface testing.
* Regression testing was performed after each new build of the application..
* Used DEFECT tool as a defect tracking tool.
* Used Jira as a defect tracking tool

**Project 4 (July 2016 to Jan 2018)**

**Project Name:** Activity Monitoring and Tracking System for patients

**Client:**Everon,Finland

**Key Role:** Sr. Software test Engineer

**Technical Skill used:** Functional /UI testing, Jira.

**Project Details:**

It is a Healthcare domain project using artificial intelligence. The main purpose of this project is to monitor the activities of the patient and facilities the patient in emergency situations. There are different modules like Base station, Mobile devices like Bracelet, and Web server, in future different health tracking sensors will be implemented. Mobile device communicates with the Base station, Base stations communicates with the web application over server, server indicates particular persons like assigned Doctors and Relatives through messages, calls and emails, all the information will be stored on database server.

**Roles and Responsibilities:**

* Analyzed and identified the Test Cases based on requirement document of the application.
* Reviewing and modifying the Test Cases.
* Execute the test case in build and validate the impact.
* Performing Smoke, Functional, Compatibility and User Interface testing.
* Regression testing was performed after each new build of the application..
* Used DEFECT tool as a defect tracking tool.
* Used Jira as a defect tracking tool

**Project 5 (Aug 2015 to Sep 2016)**

**Project Name:** HRMS

**Key Role:** Test Engineer

**Technical Skill used:** Manual testing, Mantis.

**Project Details:**

The Human Resource Management System (HRMS) is a web based application. It’s a platform to maintaining the all HR operations on one single application. It is useful for managed the all activities of the company i.e. maintain employee records, salary, payroll, time sheets, notice board, events, daily attendance also we check leave application list.

**Roles and Responsibilities:**

* Analyzed and identified the Test Cases based on requirement document of the application.
* Reviewing and modifying the Test Cases.
* Execute the test case in build and validate the impact.
* Performing Smoke, Functional, Compatibility and User Interface testing.
* Regression testing was performed after each new build of the application..
* Used DEFECT tool as a defect tracking tool.
* Used Mantis as a defect tracking tool

**Personal Information**

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| **Date of Birth** | : | 5th March 1990 |  |
| **Father's Name** | : | Subhash R Patil | |
| **Languages known** | : | English, Hindi, Marathi | |
| **Nationality** | : | Indian | |
| **Gender** | : | Male | |
| **Hobbies** | : | Reading, Making New friends, Playing Cricket. | |