

# Sudheer Babu Punati

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## **Professional Summary:**

- A performance-driven professional with 4+ years of experience in UNIX/Linux System/ Server Administration, and Technical Support.
- Expertise skills on Red Hat Linux system administration and troubleshooting scenarios .
- Supporting in Unix/Linux.
- Extensive knowledge of Red Hat 5/6/7/8 , Cent OS 5/6/7/8 and OEL 6/7/8 .
- Excellent communication, research and Knowledge based article documentation skills
- Experience with installation & administration of Linux servers with periodic patch updates & Maintenance.
- Good Experience on Linux repositories , Backup and restoration .
- System Hardware Break fix support on HP, DELL, IBM hosts.
- Experience on DC migrations, File transfers , Server Rebuilds and supported in DC Lan activities .
- Good Knowledge on User/Group administration and file system management.
- Package & patch administration Using YUM/RPM,Spacewalk and redhat Satellite Server.
- Managing Logical Volume Management ( LVM ) and swap space in Linux system.
- Implementation of Securities user label Sudo policy, password policy, Port Scanning, Ssh key etc
- Experience in Server Builds, Installs, Upgrades, Patches, Configuration in Red Hat Linux and VMware environments
- Setup and Configured Spacewalk, Local Mirror repo and Kickstart Servers for Linux installs and RHN Push Updates.
- Planning, Designing & Implementing DR site design. Identifying Hardware & Software, requirements for DR site and ensure smooth operation of DR site.
- Interacting with Vendors and technical support teams for issues related to specific tools.
- Interfacing with Onsite & Offshore team in resolving their problems.
- Assist in the training and orientation of other staff and end users.

- Troubleshooting on Repository error, DB crashes, Server Rebuilds, OS rebuild etc.
- ITIL Version 4 trained and aware about Process

## Skills Acquired

<b>Operating System</b>	RHEL 5.x, 6.x, 7.x, 8.x , Centos 5,6,7 , SUSE 12 , Cent OS, Oracle Linux 6.x,7.x, 8.x
<b>Web/Application Support</b>	Apache, Java installations in Linux servers .
<b>Tools</b>	RSA,Cyberark , Exabeam, Symantec, SPLUNK, Vontu, Nagios, WinSCP, ILO, IDRAC,Skybox .
<b>Trainings</b>	RHCE, Microsoft Azure Administrator, Exabeam,Suse, RSA, Cyberark, Windows , SUSE , Splunk .
<b>Data Base</b>	My SQL, Oracle, MariaDB
<b>Languages</b>	Shell Scripting Basic Knowledge
<b>Network Services</b>	Send mail/Postfix, HTTP, Samba, NFS, DNS, SSH, FTP, LAN, TCP/IP, TELNET
<b>Cloud</b>	Microsoft Azure
<b>Monitoring Tool</b>	Nagios, Splunk
<b>Ticketing Tool</b>	Service Now and Exabeam Support
<b>Virtualization</b>	VMWare
<b>Storage</b>	Dell Pure, NAS
<b>Backup Management</b>	VERITAS NetBackup 5.x/6.x, Networker, tar, VMware Snap shots
<b>Cluster</b>	Oracle RAC Cluster ( Through Vsphere
<b>Hardware</b>	Cisco UCS 5108 Chassis, Cisco B 200 M3/M5 Blades DELL Power Edge Servers HP ProLiant Rack Mount servers

## Certifications

- Red Hat Certified System Administration (RHCSA) = 170-152-177
- Red Hat Certified Engineer (RHCE) = 170-152-177

## Employment Details

### Barclays :-

Since 7<sup>th</sup> September 2020 to Till date as SECURITY ANALYST in Chennai, Tamilnadu -600089

### Roles and Responsibilities:

- Experience with installation & administration of Linux servers with periodic patch updates & Maintenance.
- Splunk Administration Level support in Services, Search Factors , Indexers and Clustering .
- System Hardware Break fix support on HP, DELL, IBM hosts.
- Good knowledge on Cyberark Administration and safe creation , functional groups support.
- Expertise on RSA Administration ( Token assignation, Troubleshooting token issues and Report generation )
- User/Group administration and file system management.
- Good Knowledge on Vontu,ExaBeam ,Symatec, Nessus ( only GUI ) application level Support .
- Good experience HARDENING and AUDITING on production environment.
- Managing VMware (vSphere 4.x, 5.x, 6.x & vSphere client)
- Handling Incident Management and Change Management .
- Performing Windows servers service restarts and
- Supporting and Performing PGP , SMG and SKYBOX checks and administration .

## **HCL Technologies Ltd : -**

Since 10<sup>th</sup> September 2018<sup>th</sup> to 1<sup>st</sup> September 2020 Associated with Rogers Communications and Semptra Energy as SENIOR ANALYST.

- Two Years of Experience as **Senior Analyst** in ( UNIX/LINUX)

### **Roles and Responsibilities:**

- Dealt with installation & administration of Linux servers with periodic patch updates & Maintenance.
- Created Knowledge Based Articles(KB) and Confluences for Server Commissioning, Decommission, Java Installation/Upgradation and Cyberark Troubleshooting steps and RSA administration .
- Performed Linux servers patching , Backup and restoration Activities .
- Supported System Hardware Break fix support on HP, DELL, IBM hosts.
- Participated in DC migrations , DC LAN and ACI fabric Upgrades .
- Worked on User/Group administration and file system management.
- Dealt on Configurations and maintenance of common applications such as Apache, Oracle, MySQL, NFS, DHCP, SSH, and DNS allocation .
- Worked on Package & patch administration Using YUM/RPM and Satellite Server.
- Managed and performed LVM and swap Management in Linux system.
- Performed Server HARDENING and AUDITING on production environment.
- Implemented of Securities user label Sudo policy, password policy, Port Scanning, Ssh key etc
- deployed and created new VM guests with utilizing Red Hat Satellite Server as well as Customized ISO Images and templates.
- Setup and Configured Spacewalk, Local Mirror repo and Kickstart Servers for Linux installs and RHN Push Updates.
- Managed VMware (vSphere 4.x, 5.x, 6.x & vSphere client)
- Designined & Implemented DR site design and gathered Hardware & Software requirements for DR site and ensured smooth operation of DR site.
- Handling Incident Management and Change Management .

## **Capgemini: -**

Since 4<sup>th</sup> April 2017 to 7<sup>th</sup> September 2018 Associated with charter communications Project under payroll of vibra technosys private limited.

**Experience:**

Around 1 year 5 months of Experience as **System Administrator**(Unix/linux)

**Roles and Responsibilities:**

- Hands-on deployment for the Linux based - Application mostly done remotely on LAB, Development & Production environment. In depth, experience of Linux RHEL, OEL, CentOS .
- Experience with installation & administration of Linux servers with periodic patch updates & Maintenance.
- Good Experience on Linux patching and restoration .
- System Hardware Break fix support on HP, DELL, IBM hosts.
- Adding, Deleting, and Modifying User Accounts.
- Experience on DC migrations
- User/Group and file system management.
- Create and Manage Access Control Lists (ACLs)
- Package & patch administration Using YUM/RPM .
- Managing swap space in Linux system.
- Docker container/image management and Kubernetes management (basic).
- Implementation of Securities user label Sudo policy, password policy, Port Scanning, Ssh key etc
- Experience in RHEL Server provisioning, Upgrades, Patching, Configuration and Performance Tuning in Linux, and VMware environments.
- Experience in deploying and creating new VM guests with utilizing Red Hat Satellite Server as well as Customized ISO Images and templates.
- Experience in Server Builds, Installs, Upgrades, Patches, Configuration in Red Hat Linux and VMware environments
- Experience in managing and configuring multipath based solution and well experienced in working with Storage Administrators to configure SAN in Red hat Enterprise Linux.
- Setup and Configured Spacewalk, Local Mirror repo and Kickstart Servers for Linux installs and RHN Push Updates.
- Installation of Red hat Linux on Dell and ProLiant.

## **Educational Summary**

- Pursuing **MSC (IT)** from Sikkhim Manipal University
- Completed Bachelor's Degree in computers with 80.5%.
- Intermediate with 90% .
- Secondary School Education with 95% (G.P.A 9.5 )

## **AWARDS & ACCOMPLISHMENTS**

- **Best Performer Awards – HCL March 2019 and January 2020**
- **Student of the Batch Momentum in my school level for achieving 95%.**
- **HCL Gold Jewels award 3 times and HCL platinum Jewels Award as Best Employee in the Year.**
- **Awarded for Quiz champion in School**
- **Global Recognition Award for received Highest Culture of recognisations 2020 in Barclay's**

**(SUDHEER BABU PUNATI)**