ARUN KUMAR S

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Objective:

- ✓ Experienced in Azure stack and committed to maintaining cutting edge technical skills and up-to date industry knowledge. I can learn, innovate and exhibit my passion; talent and potential in technical field thereby endeavor for the ascension of the Organization. Exposure and an open-mindset is my unique combination.

Educational Qualification:

- ✓ 2012 – 2015: BCA (Bachelor of Computer Application) with 64% at Muthayammal College of arts & science, Rasipuram, Namakkal, Tamil Nadu.

Experience & Skill Set Summary:

- ✓ **Microsoft Azure stack Administration**
- ✓ **Microsoft Azure Administration**

Professional Career Graph:

Hexaware Technologies, Chennai – Senior Associate azure engineer (May 2022 – till date)

Operational activities:

- ✓ Deploy & manage azure VMs in private, public cloud environments.
- ✓ Performing MFA reset for existing users in azure tenant.
- ✓ Provisioning, Resizing and Decommissioning of VM's in Azure and VMware. Migrating VM's from on Prem to Azure.
- ✓ Escalating MS case based on Severity, working with them to resolve Incidents within the SLA, and sending out communication mail/report of the incident to the top management.
- ✓ Ensuring SLA is being maintained for all critical incidents and Follow-up on the escalated incidents.
- ✓ Troubleshooting azure VMs issues with the help of boot diagnostics & serial console.
- ✓ Managing Azure subscriptions, resource groups and role-based access control.
- ✓ Upsizing and Downsizing Azure VM SKUs to improve Performance and cost.
- ✓ Configure and manage virtual networks, Network Security Group & Application security group.
- ✓ Creation of Custom Image of an Azure VM using Managed Disks or Unmanaged Disks.
- ✓ Configure and manage storage accounts and blob containers.
- ✓ Backup and restore data using Azure Backup.
- ✓ Monitor costs and optimize spending on Azure resources.
- ✓ Troubleshoot and resolve issues with Azure resources.

Capgemini Technologies, Chennai – Microsoft Azure Administrator (July 2021 – Apr-2022)

Role: Senior Azure Engineer
Client: Multi Cloud SAP

Technical activities:

- ✓ Working in Azure SE and Azure SAP Shared tenants.
- ✓ Adding New and existing users to both SE and SAP Shared Tenant.
- ✓ Adding user to the subscriptions, SPN creation and Adding SPN to the subscription.
- ✓ Creating Management groups and moving subscription into out of management groups.
- ✓ Creating Chabot in SAP shared tenant and SE tenant
- ✓ Moving subscription from Shared tenant to SE tenant (corporate tenant) and vice versa.
- ✓ MFA rest in Azure tenant.
- ✓ Decommission of Azure Subscription.
- ✓ Provisioning, Resizing and Decommissioning of VM's in Azure and VMware. Migrating VM's from on Prem to Azure.

Trimble Technologies, Chennai – Azure/AWS Administrator (March 2020 – July 2021)

Role: Senior Associate - Azure Engineer

Roles:

- ✓ Responsible for managing day-to-day Server activities in production environment.
- ✓ Involved in 24/7 support in an infrastructure specific role.
- ✓ Monitoring the Environment using tools like Datadog, Sum logic, Pingdom, Run scope.
- ✓ API testing with Postman Rest client.
- ✓ Tracking the logs with Request ID to analyze the issues.
- ✓ Managing the EC2, RDS and ECS instances in AWS Management Console.
- ✓ Providing support to Web, App and Database Servers.
- ✓ Disk Management and provisioning on Dev, Stage, and production servers.
- ✓ Using Jenkins to build the changes.
- ✓ Getting thread and heap dump of java.
- ✓ Supporting incidents and technical queries using Fresh Service ticketing tool.
- ✓ Ensuring SLA is being maintained for all critical incidents and Follow-up on the escalated incidents.
- ✓ Planning the maintenance window for azure stack upgrade, start the update and monitor the update process.

Wipro Technologies, Chennai – Azure Administrator (July 2015 – March 2020)

Role: Project Engineer
Client: Lloyds Bank
Client Location: Peterborough, UK.

Operational Activities:

- ✓ Engaged in providing Incident and problem Resolution and support Change Management, Release & Deployment.
- ✓ Having experience in Microsoft Azure Administration in production, Test and development environment.
- ✓ Planning the maintenance window for azure stack upgrade, start the update and monitor the update process.
- ✓ Responsible for operating Azure Stack infrastructure end-to-end – planning, deployment and integration, packaging and offering cloud resources and requested services on the infrastructure.
- ✓ Preparing monthly work status report and updating technology specific documents.
- ✓ Escalating MS case based on Severity, working with them to resolve Incidents within the SLA, and sending out communication mail/report of the incident to the top management.
- ✓ Hands-on experience in HP tools like Service manager and Service now.
- ✓ Providing RCA for repeated issues and Tickets Quality Auditing.
- ✓ Known for ability to multi-task and work on different applications at the same time.

Technical Activities:

Azure Administration:

- ✓ Good experience in creation and management of Azure IAAS services.
- ✓ Extensive knowledge in Azure VMs management.
- ✓ Good experience in migration of on-premises virtual machines to Azure, classic portal to ARM portal.
- ✓ Implementation and administration of Windows servers.
- ✓ Good understanding of Azure PAAS services, managed few PAAS services like Web Apps, Azure SQL DB, Service bus, Traffic manager etc.
- ✓ Work on with azure stack Patch & Updates and monitor, troubleshooting if incase of failure.
- ✓ Analyze and resolve technical queries of customer, High severity incidents, major changes and RCA preparation.
- ✓ Possess Good communication and Problem-solving skills and the ability to work as a team member, as well as independently.
- ✓ Monitoring server traffic and session control.
- ✓ Hands on experience in creating KI to automate the process.
- ✓ Working on Various windows-based application (kronos, AFS, Mastersaf &Empower) deployments and upgrades.

Trainings & Certifications:

- ✓ **Microsoft Azure Administrator AZ-104**
- ✓ **Microsoft Azure Virtual Desktop Specialty AZ-140**

Personal Information:

Father's Name: Saravanan M
Date of Birth: 01 March 1995
Language Known: English & Tamil
Marital Status: Single