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| **VALLURI VINAY VENKATARAM SHARMA**  **Agile Project Management / Team Management**  **Project Management Professional (PMP) / Certified Scrum Master / ITIL V3 Certified**  vallurivinay@hotmail.com  +91-9849219800 | |
| **Profile Summary**  **Solutions-driven IT professional with over 13 years’ experience, managing multiple high value projects and deploying technology to build successful solutions for clients; capable of delivering large-scale projects within time by collaborating, facilitating and leading Scrum Teams.**   * **Agile Program Lead and Scrum Master;** steered **Agile Transformations** from concept to delivery and led multiple project deliveries of large scale portfolio/ programs * Extensive knowledge on providing **strategic consulting, program management expertise** for stakeholders & clients * Facilitated the centralized **Project Governance/ Compliance**; analysed the overall effectiveness of project management across the organization and identified and **mitigated areas of risk** * Extensive experience in leading resources, **managing multiple projects and cross-functional teams**; strong knowledge of budgeting and cost control coupled with excellent negotiation skills * Skilled in **managing teams working from multiple locations**; conceptualized & delivered a range of highly complex features utilizing technical expertise, for project execution and success * Streamlined work planning and **introduced global way of working through Sprint Planning / Agile Methodology** implementation; pioneered process improvement through open mic for ensuring release review calls to ensure smooth release * **Collaborated with team of Scrum Masters for knowledge sharing** through open mic for queries / issue resolution * **Effectuated server automation** through use of Ansible for building LINUX servers & network related activities * Administered **system upgradation** for Windows servers, and by deleting obsolete servers, thus saved huge money for clients   **Core Competencies**   |  |  |  | | --- | --- | --- | | **Agile Project Delivery Management** | **ITIL Service Management** | **Transition Management** | | **Incident/Problem Management** | **Change / Risk Management** | **Process Reengineering** | | **Customer Service Management** | **Vendor / Supplier Management** | **Team/People Management** | | |
| **Soft Skills** | **Education**    **B.Sc. (Computer Science)**  **MBA (IT)**  **Certifications**   * Project Management Professional (PMP) * Certified Scrum Master / ITIL V3 Certified * Service Operations – Certified / Service Transition – Certified |
| **Career Timeline (recent 5)**    **Dell International Services as Client Technical Support Associate Case Manager**  **Computer Science Corporation as Associate Professional**  **WNS as Group Manager**  2008-2012  2013-2015  2015-2020  **Capgemini as Senior Consultant**  2020  **Optum Global Solutions (India) as Scrum Lead / Associate Scrum Specialist**  2020 till date | |
| **Work Experience**   |  |  | | --- | --- | | **Aug 2020 till date: WNS**  **Group Manager** | **Key Result Areas:**   * Managing the Research & Analytics Wing for large scale insurance companies / global actuaries for pricing and creating unique global model * Spearheading Project Planning, Requirement Analysis, Release Planning, Iteration Management, User Interface Designing, Scope Management, Risk Management, Change Management, preparation of Manual Test Plans & implementation * Defining project scope and deliverables; managing software development projects * Collaborating with the Scrum Masters in daily communications, Scrum notes, sprint reviews reports, project retrospectives * Setting up Jira Boards; aligning resources, managing SOWs, project budgeting, billing & IT expenses thus leading project from initiation to closure * Leading 26 people team and managing performance & KPIs for the team * Strategizing resource requirements, requirements gathering, collation of project functional & technical requirements * Steering project operations with key focus on Service Level Agreements (SLAs) & Standard Operating Procedures (SOPs) * Managing the QA resources for ensuring timely project completion; developing quality standards through participating in the software development stages * Ensuring that all elements of a project are executed accurately & within budget and meeting deadlines; monitoring project scope, schedules and requirements | | **Mar 2020 - Aug 2020**  **Optum Global Solutions (India)**  **Scrum Lead / Associate Scrum Specialist** | **Key Result Areas:**   * Led complete project initiation activities (business cases, RFPs, project charters), monitor and control schedules and costs * Created and prioritized a product backlog refine and estimated items in the product backlog; facilitated all Projects Steering Committee Meetings * Managed Agile feature tasks and subtasks, facilitated to clear impediments * Steered contract negotiation, cost estimation and budget development * Prepared reports and documentation, analysing and managing project risk * Ensured customer satisfaction and provided alternate solutions for new projects * Managed team of Developers, Testers, Technical teams and Build Teams * Evaluated performance of the team, provided feedback and performed appraisals | | **Feb 2015 – Feb 2020**  **Capgemini**  **Senior Consultant**  **Project: IKEA, Sweden**  **Role: Build Change Plan**  **Project: SOK IT, SBank & NESTE (Shared Services)**  **Scrum Master** | **Key Result Areas:**   * Implemented project using SaFe approach/methodology; as part of “Scrum of Scrums” implemented sprint planning, review, demo, release, and retrospective * Administered complete project lifecycle including Risk Management, Release Management, Change Management and Incident Management * Managed Agile Feature tasks, administered all project features using DevOps Automation; led a team of Developers, Testers * Completed project initiation activities (business cases, RFPs, project charters), monitored and controlled schedules and costs * Managed communication between project team, organization & suppliers to align deliverables to project requirements * Orchestrated ITIL Management Process workflow to the Account Process Leader * Procured new infrastructure and administered new hardware * Evaluated team performance and rendered productivity enhancement feedback | | **May 2013 – Feb 2015**  **Computer Science Corporation**  **Associate Professional 1:**  **Service Delivery** | **Key Result Areas:**   * Defined project objectives by studying business functions and documented the project scope; collaborated with various support teams for transitioning processes * Participated in external audits to identify areas of improvement; managed various process improvement initiatives in coordination with process owner * Interacted with clients to resolve issues occurring in the NA/SA/EMEA region * Managed incidents using problem management techniques like Chronological Analysis, Brainstorming, and 5-Whys | | **Previous Experience** | **Aug 2008 – Apr 2012: Dell International Services**  **Client Technical Support / Associate Case Manager**  **Oct 2007 – May 2008: SP Soft**  **Customer Support Representative** | | |