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| **VALLURI VINAY VENKATARAM SHARMA****Agile Project Management / Team Management****Project Management Professional (PMP) / Certified Scrum Master / ITIL V3 Certified** vallurivinay@hotmail.com  +91-9849219800 |
| **Profile Summary** **Solutions-driven IT professional with over 13 years’ experience, managing multiple high value projects and deploying technology to build successful solutions for clients; capable of delivering large-scale projects within time by collaborating, facilitating and leading Scrum Teams.*** **Agile Program Lead and Scrum Master;** steered **Agile Transformations** from concept to delivery and led multiple project deliveries of large scale portfolio/ programs
* Extensive knowledge on providing **strategic consulting, program management expertise** for stakeholders & clients
* Facilitated the centralized **Project Governance/ Compliance**; analysed the overall effectiveness of project management across the organization and identified and **mitigated areas of risk**
* Extensive experience in leading resources, **managing multiple projects and cross-functional teams**; strong knowledge of budgeting and cost control coupled with excellent negotiation skills
* Skilled in **managing teams working from multiple locations**; conceptualized & delivered a range of highly complex features utilizing technical expertise, for project execution and success
* Streamlined work planning and **introduced global way of working through Sprint Planning / Agile Methodology** implementation; pioneered process improvement through open mic for ensuring release review calls to ensure smooth release
* **Collaborated with team of Scrum Masters for knowledge sharing** through open mic for queries / issue resolution
* **Effectuated server automation** through use of Ansible for building LINUX servers & network related activities
* Administered **system upgradation** for Windows servers, and by deleting obsolete servers, thus saved huge money for clients

 **Core Competencies**

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| **Agile Project Delivery Management** | **ITIL Service Management** | **Transition Management** |
| **Incident/Problem Management** | **Change / Risk Management** | **Process Reengineering** |
| **Customer Service Management** | **Vendor / Supplier Management** | **Team/People Management** |

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|  **Soft Skills** |  **Education****B.Sc. (Computer Science)** **MBA (IT)** **Certifications*** Project Management Professional (PMP)
* Certified Scrum Master / ITIL V3 Certified
* Service Operations – Certified / Service Transition – Certified
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|  **Career Timeline (recent 5)****Dell International Services as Client Technical Support Associate Case Manager****Computer Science Corporation as Associate Professional** **WNS as Group Manager** 2008-20122013-20152015-2020**Capgemini as Senior Consultant**2020**Optum Global Solutions (India) as Scrum Lead / Associate Scrum Specialist**2020 till date |
|  **Work Experience**

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| **Aug 2020 till date: WNS****Group Manager** | **Key Result Areas:*** Managing the Research & Analytics Wing for large scale insurance companies / global actuaries for pricing and creating unique global model
* Spearheading Project Planning, Requirement Analysis, Release Planning, Iteration Management, User Interface Designing, Scope Management, Risk Management, Change Management, preparation of Manual Test Plans & implementation
* Defining project scope and deliverables; managing software development projects
* Collaborating with the Scrum Masters in daily communications, Scrum notes, sprint reviews reports, project retrospectives
* Setting up Jira Boards; aligning resources, managing SOWs, project budgeting, billing & IT expenses thus leading project from initiation to closure
* Leading 26 people team and managing performance & KPIs for the team
* Strategizing resource requirements, requirements gathering, collation of project functional & technical requirements
* Steering project operations with key focus on Service Level Agreements (SLAs) & Standard Operating Procedures (SOPs)
* Managing the QA resources for ensuring timely project completion; developing quality standards through participating in the software development stages
* Ensuring that all elements of a project are executed accurately & within budget and meeting deadlines; monitoring project scope, schedules and requirements
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| **Mar 2020 - Aug 2020****Optum Global Solutions (India)****Scrum Lead / Associate Scrum Specialist**  | **Key Result Areas:** * Led complete project initiation activities (business cases, RFPs, project charters), monitor and control schedules and costs
* Created and prioritized a product backlog refine and estimated items in the product backlog; facilitated all Projects Steering Committee Meetings
* Managed Agile feature tasks and subtasks, facilitated to clear impediments
* Steered contract negotiation, cost estimation and budget development
* Prepared reports and documentation, analysing and managing project risk
* Ensured customer satisfaction and provided alternate solutions for new projects
* Managed team of Developers, Testers, Technical teams and Build Teams
* Evaluated performance of the team, provided feedback and performed appraisals
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| **Feb 2015 – Feb 2020****Capgemini****Senior Consultant** **Project: IKEA, Sweden****Role: Build Change Plan** **Project: SOK IT, SBank & NESTE (Shared Services)****Scrum Master** | **Key Result Areas:** * Implemented project using SaFe approach/methodology; as part of “Scrum of Scrums” implemented sprint planning, review, demo, release, and retrospective
* Administered complete project lifecycle including Risk Management, Release Management, Change Management and Incident Management
* Managed Agile Feature tasks, administered all project features using DevOps Automation; led a team of Developers, Testers
* Completed project initiation activities (business cases, RFPs, project charters), monitored and controlled schedules and costs
* Managed communication between project team, organization & suppliers to align deliverables to project requirements
* Orchestrated ITIL Management Process workflow to the Account Process Leader
* Procured new infrastructure and administered new hardware
* Evaluated team performance and rendered productivity enhancement feedback
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| **May 2013 – Feb 2015****Computer Science Corporation****Associate Professional 1:** **Service Delivery**  | **Key Result Areas:** * Defined project objectives by studying business functions and documented the project scope; collaborated with various support teams for transitioning processes
* Participated in external audits to identify areas of improvement; managed various process improvement initiatives in coordination with process owner
* Interacted with clients to resolve issues occurring in the NA/SA/EMEA region
* Managed incidents using problem management techniques like Chronological Analysis, Brainstorming, and 5-Whys
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| **Previous Experience**  | **Aug 2008 – Apr 2012: Dell International Services****Client Technical Support / Associate Case Manager** **Oct 2007 – May 2008: SP Soft****Customer Support Representative**  |

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