**Sandya Chinnapureddy**

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**Summary:**

* NetSuite Consultant with over 8years of experience in IT, includingNetSuiteAdministration, Development and Deployment in CRM and ERP.
* Experience in providing custom Technical solutions that need additional functionality outside of native NetSuite capability. This customization is accomplished by JavaScript code working on the backend of the NetSuite application.
* Good understanding of all SuiteCloud technologies such as SuiteScript, SuiteTalk, SuiteFlow, SuiteBuilder, Suite Cloud developer framework and SuiteQL.
* Profound experience implementing workflow solutions using NetSuite Workflow Manager (Suite Flow), Suitelets, User Event scripts, Client scripts, Scheduled scripts, Map reduce scripts and Rest lets.
* Implement and configure NetSuite to address business needs and processes, including system setup, Chart of Accounts, lead-to-order, order-to-cash, procure-to-pay, items & inventory management, fulfillment etc.
* Experience in NetSuite Administration activities like Customizing user setup, saved searches, reports, manage roles, creating custom roles and designing custom dashboards, KPI’s and providing support to NetSuite users for any technical or functional issues.
* Experience in Integrating NetSuite with other Applications Such as salesforce, Workday using middleware such as Dell Boomi and Mulesoft.
* Used SuiteCloud Developer Framework to deploy customizations into NetSuite Environments.
* Developed 2.1 scripts using JavaScript ES6 classes.
* Good understanding of REST, SOAP, ODBC technologies.
* Experience in day-to-day ongoing care and maintenance of the NetSuite Platform.
* Well versed with Order to Cash (O2C) and Procure to Pay (P2P) functionalities.
* Implemented custom email templates and advanced PDF/HTML templates.
* Experience on creation and managing the Reports, Saved Searches and suite analytics workbooks.
* Experience on translating requirements into NetSuite configurations.
* Good knowledge on Case Assignment, Knowledge Management and Case escalation rules.
* Review each new release of NetSuite, determining whether any new functionality will improve current business processes.
* Experience with migrating SuiteScript 1.0 version scripts to SuiteScript 2.0.
* Experience in Supporting day to day post-production issues, gathering new requirements and testing applications to meet the requirements. It includes documentation and user training on new processes.
* Provide administrative support for NetSuite working on enhancements and bugs based on prioritization from business and IT leadership.
* Serve as a key implementation resource in supporting NetSuite technology enablement projects (NetSuite Modules: P2P, invoicing, contracts, sourcing, expense, inventory, analytics)
* Update and maintain Solution Design documentation, so as to keep it up to date with all new functional updates.
* Assist with NetSuite user training and orientation for generic system functions and issues.
* Extensively worked on Master Data cleanup, Data Migration from Legacy systems to NetSuite using NetSuite CSV import.
* Experience in providing access & roles to new users from COUPA and NetSuite.
* Experience in supporting end user requests for new searches, reports, KPI’s, dashboards, CSV import templates.
* Good Team Player with excellent communication, analytical, verbal and writing skills along with strong management, organizational and mentoring skills.
* Strong ability to learn and implement different technologies.
* Capable to think creatively and apply knowledge to situations to solve problems and hard working.

**Education Deatils:**

* Bachelor Degree In Commerce,Acharya Nagarjuna University, Andhra Pradesh, India
* Master's In Business Administration, ICFAI University, Bangalore, India

**Skills:**

Programming languages : SuiteScript, Python, C, HTML

Scripting : JavaScript, JSON, SuiteScript 1.0/2.0

ERP : NetSuite

Web Technologies : HTML, XML & CSS

Database : Oracle & MySQL

Operating systems : Windows, Unix& Linux

**Abernathy Company | Texarkana, AR** **Jan 2020 – Present**

**NetSuite Consultant/ Admin**

**Roles & Responsibilities:**

* Translated and redefined the company Order to Cash process flow in NetSuite.
* Build reports, saved searches and dashboards that provide comprehensive and forward-looking Business Intelligence.
* Creation of NetSuite forms, transaction PDFs, workflows, scripts, roles to support company's channels structure and business rules.
* Inventory, Purchasing, Order Management modules integration and configuration set up with in NetSuite and made changes to Suite flows to address Business needs.
* Implement and configure NetSuite to address business needs and processes, including system setup, Chart of Accounts, lead-to-order, order-to-cash, procure-to-pay, items & inventory management, fulfillment etc.
* Designed and developed different kind of scripts such as Client, User event, Scheduled, Map reduce, Suitelet, RESTlets, Workflow action scripts and custom GL Plugins.
* Involved in all NetSuite platform Upgrades for testing and validation.
* Worked on monthly close of books, AP, AR, GL, and financial statements.
* Worked closely with Users to customize their dashboards and built unique dashboards to publicize onto specific roles.
* Creation of advanced PDF/HTML templates, workflows, scripts, roles to support company's channel’s structure and business rules.
* Published Dashboards for Customer Support and Sales departments and created various reports for company's execs and upper management and performed mass updates.
* Planned, mapped, and performed data migration into NetSuite.
* Designed KPIs & scorecards for performance management.
* Granted user access and created security audits.
* Schedule the reports, dashboards for management decision.
* Custom Records - Work Order, Service Management, Contracts, Scheduling, Technicians Portal.
* Integration between NetSuite and third party application as our internal phone system.
* Created test cases and lead User Acceptance Testing (UAT) with core client stakeholders to ensure system configuration objectives have been met.
* Develop, test and deploy customization, custom objects, new functionality based on evolving business needs.

**Datto,Boston,  Massachusetts**  **Sep'2018-Dec'2019**

**NetSuite Consultant/Admin**

**Roles & Responsibilities:**

* CustomizedNetSuite fields, forms, workflow rules, record types, user roles and dashboards to meet business needs.
* Improved various NetSuite modules and increased efficiency in business procedures by developing process automation using Suite scripts 1.0 and 2.0.
* Worked on creating the financial reports such as COGS and Revenue Recognition for business.
* Designed and developed different kind of scripts such as Client, User event, Scheduled, Map reduce, Suitelet, restlets, Workflow action scripts.
* Involved in translation requirements into NetSuite configurations.
* Develop, test, and deploy customization, custom objects, new functionality based on evolving business needs.
* Involved in NetSuite Administrative tasks like creating Users, Roles, Profiles, Page Layouts, Email Services, Validation rules, Reports, Dashboards.
* Exported data from Netsuite in different file formats like CSV, TSV, Excel, XML, TXT, JSON, XLS, XLSX, DAT and also Importing data into NetSuite using same file formats.
* Involved in the UAT (User Acceptance testing) session and bug fixing if any while UAT stage and support post Go-Live support.
* Managed release preview and business process testing for ongoing NetSuite upgrades.
* Involved in implementing P2P, O2C, Inventory Management, Manufacturing, Finance and Record to Report modules in NetSuite.
* Involved in Order to Cash (O2C) and procure to pay (P2P) functionalities.
* Involved in creation and managing the Reports and Saved Searches.
* Involving in creating User profiles, Assigning Role and Permissions, Page layouts, Workflows, Configuring the Approval process and Password policies in NetSuite.
* Involved in creating Custom Entity Fields, Custom Item Fields, Custom Transaction Body Fields, and Custom Transaction Column Fields in NetSuite.
* Customized different transactions (Sales Order, Invoice and Purchase Order etc…) and entity forms (Vendor, Customer, Employee etc) and KPI’s and custom dashboards.
* Designed custom reports, saved searches and workflows as per the business needs.
* Work closely with the technical team, Project management team and different stakeholders.
* Post sandbox refresh activities.

**Egnyte**

**Sep’2016 - Aug'2018**

**NetSuite Consultant**

**Responsibilities:**

* Worked extensively with business on NetSuite ERP/CRM module including new implementations, enhancements, integrations, support, and other special projects for different teams.Experience with Implementation NetSuite SRP.
* Created Custom fields, Custom objects, Users, Roles and Profiles as required by the application.
* Improved various NetSuite modules and increased efficiency in business procedures by developing process automation using Suite scripts.
* Experience with customizing Printed Sales Order Using Customized Advanced Printing Form.
* Support end-user requests for new searched, reports, KPI's and dashboards.
* Experience with Developing Custom Fields, Custom Forms, Custom Records, Custom Centres.
* Experience with creating Custom CRM Fields, Custom Entity Fields, Custom Item Fields, Custom Transaction Body Fields, and Custom Transaction Column Fields in NetSuite.
* Experience in NetSuite Scripting Modules- Suite Script, Suite Builder, Suite Bundler, Suite Flow.
* Used Suite Bundler to deliver and deploy NetSuite customizations to the production environment from sandbox.
* Helped in discovering more financial insights and new opportunity by developing and visualizing many searches and reports using advanced searches to NetSuite.
* Ensure business and functional requirements are properly configured in NetSuite.
* Configure NetSuite using forms, fields, custom records, and workflows to manage unique business process requirements.
* Helped in NetSuite's projects of cleaning up of data and automation of data entry for entity and transaction records using Suite scripts and custom workflows.
* Created test cases and lead User Acceptance Testing (UAT) with core client stakeholders to ensure system configuration objectives have been met.

**MDHS, Flowood, Mississippi Jun ’16 - Aug’16**

**Business Systems Analyst**

**Responsibilities:**

* Responsible for gathering requirements through interviews and JAD Sessions from business users and affected departments and ensured all needs were documented.
* Updated project status reports on project management platform and shared the report to project manager and other senior managers for review on SharePoint.
* Participated in creating logical and physical data models and based on the models, worked with the solution architect to create the software solution models.
* Identified and captured data elements using all the “as-is” and “to-be” scenarios and flowcharts to provide an accurate business process.
* Identified and created different use cases from the gathered requirements to help business users understand the new business process.
* Responsible for updating business users with project information in a timely, accurate, and meaningful manner.
* Created project plans and documented scope and vision document.

**TATA AIG Insurance Bangalore, India** **Jan'13- Mar’15**

**Business Analyst**

**Responsibilities:**

* Met with client groups to determine requirements and goals. Configured and developed process flows, standards, and procedures and create a Business Requirement Document.
* Responsible for preparing Software Requirement Specification (SRS) and documenting them.
* Created Process Work flows, Functional Specifications documents and documented system requirements.
* Interacted with various cross-functional teams on building business use cases, and understanding expenses and revenue stream.
* Interaction with the developers to report and correct bugs.
* Followed a structured approach to organize requirements into logical groupings of essential business processes, business rules, and information needs. Ensured that critical requirements are not missed.
* Aided management in standardizing web applications by preparing GUI standards and recommending alternatives for incorporation in a phased, iterative manner.
* Interacted with client and the Technical Team for requirement gathering and translation of Business Requirement to Technical specifications.
* Analysis of the new requests specified by the end users for the future releases and discussion with the functional and technical teams.
* Identified and clearly defined functional issues and support IT development staff throughout the design, development, unit testing, and implementation phases of the software development life cycle.