

# Artika Shrivastava

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Salesforce, Java Developer

## Experience Summary:

- About 10 years of Experience in IT Industry, currently working with **Birlasoft Limited** since **May'21**, as **"Salesforce Lead Consultant"**.
- Former Employee of Persistent Systems Limited (Nov' 16- Apr'21)** as **"Salesforce Developer"**.
- Former Employee of **L & T Infotech (Sep'12- Oct'16)**, worked as **"Java Developer"**.
- Travelled twice to **Norway** for project deliverables.
- Experience in Salesforce CPQ, Sales Cloud, Service Cloud and Community Cloud of Salesforce.
- Expertise in Salesforce development using Apex classes and Triggers, Visual Force, Aura and Lightning Web Components.
- Proficiency in Salesforce Administrative tasks like creating App, Profiles, Roles, Users, Page Layouts, Process Builder, Validation rules.
- Expertise in accessing salesforce RESTFULL API and composite API through resource URL and utilizing it in web application using HTTP method.
- Implemented and delivered projects under Agile Development Environment.

## Professional & Technical Details:

- Cloud Computing : Salesforce
- Languages : Apex, JAVA, JavaScript, MySQL, HTML, CSS.
- Productivity Tools : Force.com Developer Console, Force.com Eclipse IDE, Force.com Workbench
- Continuous Integration: GIT, JIRA, SVN

## Current Project Description:

**Project:** Stryker Project

**Client:** Stryker, USA

**Duration:** May'21 to Till Date

**Description of Project:** Stryker provides products and services in Medical and Surgical, Orthopedics and Spine that help improve patient and hospital outcomes.

### Responsibility:

- Involved in gathering and analyzing requirement and breaking it up into tasks.
- Performed Administrative tasks like Lightning App, Page Layout, Record Page, Profile, Users, Roles.
- Developed Community using community builder and used community sharing set.
- Developed of lightning web components.
- Deployed code using VS Code, Git and Azure.
- Provided guidance and leadership to complete the project on time.

## Previous Project Description:

**Project:** SALARY OD, SALESFORCE BU

**Client:** IDFC Bank, INDIA

**Duration:** Dec'16 to May'21

**Description of Project:** This project is used to create Salary OD account for customers and make integrations with several systems to verify customer's data.

### Responsibility:

- Involved in code refactoring.
- Worked on converting lightning Aura component to LWC
- Created Restful API to be consumed by the application.
- Created Integrations with several external systems using Integration framework.
- Deployed code using workbench and SVN.

**Project:** Unit Link Company (ULM)

**Client:** Nordea Life & Pension, Norway

**Duration:** Sep 2012 – Oct 2016

**Description of Project:** Unit linked Insurance is a type of Life Insurance which provides both Life Cover and Investment benefits. ULM is a separate component that allows pension customers to actively manage their pension

investments. The system could be worked upon in two ways, through Web Services and through Batches. ULM will hold the account and investments, while the policy will be stored in one of the core insurance systems (Life or Kollsys) depending on whether it is an individual or not.

#### **Responsibility:**

- Analyzing Client's needs / challenges, gathering requirements and providing solutions.
- Providing estimates in Jira for the solutions which are agreed upon.
- Development and maintenance of Micro Services, Spring Framework and Batches.
- Created Junit Testcases and documented batches functionality.
- Compiling status reports from ongoing projects for weekly meetings with client.

#### **Certifications:**

- Salesforce Platform Developer 1 Certified.
- Salesforce Platform App Builder Certified.

#### **Academic Credentials:**

- Completed B.E. Electrical and Electronics from Oriental Institute of Science and Technology, Bhopal with 75% in 2012.
- Completed HSC with 71.2% in 2008.
- Completed SSC with 79% in 2006.

#### **Personal Profile:**

Language	:	Hindi, English
Date of Birth	:	24 <sup>th</sup> Feb, 1991.
Current Location	:	Bhopal, India