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| Bhagavan Reddy  **Email:**[**bhagavan1379@gmail.com**](mailto:bhagavan1379@gmail.com)  **Mobile:9000600182** |  |

**Professional Summary**

* Working as a **Scrum Master** and managing IT projects with over 13+ years of IT experience in delivery using SDLC and Agile(SCRUM Framework) methodologies
* **Having 5+ Years of Experience in leading Delivery teams; Extensive experience in agile delivery – PSM1 & SAFe certified**
* **Having 4+ years of experience as Project Management(** involved in project delivery, planning, execution, monitoring and resource balancing).
* Having Good Experience in Guidewire Rating testing
* Hands on experience in Proposals, Requirement Gathering, Analysis, Technical Design, Development, testing, Implementation, Deployment, Support and Maintenance of Web\Client based applications using Java\.net Technologies
* Skilled in liaising extensively with external or internal clients and analysing client’ existing systems
* Achieved project profitable high by minimizing the project costs like using low profile resources, offshore driven deliverables, etc
* Value-Added Leadership: Cross-Functional Supervision, Team Building & Mentoring, Client Relations & Presentations, Business & IT Planning
* As a **Scrum Master** facilitated Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective and Backlog Refinement ceremonies in each Sprint
* Closely worked with **Product Owners** for managing backlog in Healthy Condition. **Helped Product owners** in successfully running **User Story Creation Work Shops** and **Backlog Refinement** sessions.
* Coached Scrum Teams on Scrum values, principles. Recommended Best Engineering Practices, Automation Frameworks like Selenium and Cucumbers
* Good experience in working with **JIRA as Agile Project Management Tool**.
* Conversant with all phases of Software Development Life Cycles (Development, Planning, Analysis, Design and Deployment of the Software Solutions)
* Mentored project team in terms of technical skills and resolving team conflicts
* **Having 4+ years of experience in Java/J2EE** technologies
* Good experience on Rate Validation Testing
* Good experience in middle ware technologies like eGate 4.1.x ,eGate 4.5.x (Monk & Java) versions, ICAN 5.0.5,eInsight and Sun Java Caps,Tibco on UNIX and Windows platforms
* Hands on experience in developing and managing Insurance rate engine tools (**Rattrap & Presto**)
* Having experience in co-ordination between internal teams and stakeholders.
* Extensively worked on **Insurance & Retail Domain** projects.
* Good knowledge in **Data Science** Tools & Technologies (**Machine learning, Supervised and Unsupervised algorithms, Text Analytics, Clustering, Classification, PCA ,Kmean, SVM, Random Forest** )
* Knowledge in **Big Data technologies** like Hadoop, Hive, Pig, Sqoop, PySpark, Hue and HBase.

**Experience Summary:**

* Working as a C2-Manager in Cap Gemini India PVT Ltd, Hyderabad from March 2007 to till date.

**Education:**

* Master of Computer Applications from Kakatiya University, India
* Bachelor of Computer Science from Kakatiya University, India.

**Certfications:**

* Certified Professional Scrum Master (PSM-1) from Scrum.ORG
* Certified Scaled Agile(4.6)
* ITIL certified.
* Certified Sales Force Platform AppBuilder
* Certified System Architect (CSA) in Pega PRPC

**Technical Skills**

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| **CI/CD/Devops Tools** | JIRA, Confluence, GitHub, Maven, Jenkins |
| **J2EE Technologies/Frameworks** | JSP-Servlets, Struts, Spring, Hibernate, Micro Services and webservices |
| **Languages** | Java,J2EE, R Language, Python ,Adobe LiveCycle Designer,XML and Java Script, Visual Force, Apex Class,WebServicies, Apex Triggers, SOQL |
| **Others** | Data Science,SalesForce,Pega,Presto&RatTrap, Guidewire Rating Testing |
| **Data Analytics Skills** | Machine Learning (Supervised / Unsupervised), Regression ( Linear, Logistic), Decision Trees, Random Forests, Clustering (K-Means, Hierarchal),K-Nearest Neighbors, Association Rule Mining (Market Basket Analysis), Feature Selection, Feature Extraction, Dimensionality Reduction, Machine Learning Algorithms, Predictive Modeling, Statistical Modelling, Predictive Analytics, Hypothesis Testing. |
| **Big Data** | Hadoop, HDFS, Pig, Hive, Sqoop, HBase, PySpark |
| **Operating System** | Windows 95/98/2000/XP and Unix |
| **Database** | Oracle |
| **Middleware Tools** | Seebeyond, Sun Java Caps,MuleSoft |
| **Domain Analytics** | Retail Analytics, Auto insurance Analytics |

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| **Management and Leadership Skills** | Project Management, Agile Implementation using SCRUM Framework, Project Development, Support and Maintenance. |

**Professional Experience**

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| |  |  | | --- | --- | | **Project: State Auto Insurance Companies**  **Client: State Auto, USA** | Feb 2019 –Till Date | | ***Role: Scrum Master*** |  |   **Description:** State Auto Insurance is undergoing a large and complex business transformation and Capgemini has been selected as the partner of choice to lead the way and ensure success. At the core of this transformation is the implementation of Guidewire PolicyCenter. The goal of the program is to transform State Auto’s markets by providing a new policy platform – Guidewire PolicyCenter and Billing Center - to service the lines of business and to support the business for the next 10-15 years. Currently working on Workers Compensation and Farm & Ranch policy rolling out to various states.  **Roles and Responsibilities:**   * As a **Scrum Master** facilitated Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective and Backlog Refinement ceremonies in each Sprint. * Closely worked with **Product Owners** for managing backlog in Healthy Condition. Helped Product owners in successfully running user Story Creation workshops and Backlog Refinement sessions. * Coached Scrum Teams on Scrum values, principles. Recommended Best Engineering Practices, Automation Frameworks like Selenium and Cucumber * Helped team in closing Risks, Issues and dependencies. * Created various Agile / project metrics for management, like Team Velocity, Defect density, Effort burn-down, Commitment Slippage, Sprint Stability, User Story Stability, Resource Utilization, Release burn down charts, Release plan, DOD and DOR, for various events with in Sprint * Helped team on the estimating of the user stories, using Planning Poker as estimation tool. * Focusing on people and Continuous Improvement all the time; provide team a platform for improvement not only during the retrospective but all the time. * Tracking and removing impediments or help the team to remove impediments themselves (or) by identifying the right personnel outside Scrum team to remove the impediments as needed. * Modifying JIRA workflows and dashboards to support in managing the user story progress and for traceability of events in management reports. * Involved in Guidewire Rating testing with 3 LOB’s(FR,FA,FX&WC) * Acted as SPOC to Development team, Onsite Project manager for coordination of project activities & creating / generating metrics / daily reports to create transparency * Handled and multiple Release across various sites around the globe and coordination with multiple teams. * Transitioning teams from waterfall methodology to Scrum framework, through mentoring scrum values, and providing direction through various artifacts & agile metrics.   **Environment :** Guidewire, Salesforce, Guidewire Rating Testing, JIRA and SharePoint.   |  |  | | --- | --- | | **Project:ACG Digital Transformation**  **Client:ACG,USA** | Mar 2018 –Jan 2019 | | ***Role: Scrum Master*** |  |   **Description:** ACG Digital Omni-Channel Transformation program’s initial releases plan to implement enhanced Insurance Self Servicing, Payment & Billing for ACG’s existing Insurance processing application IPM (GA & TN) and ACG’s future Insurance processing application Guidewire (GW) sourced policies for GW R1 states (GA, TN & FL).  The American Automobile Association (AAA – pronounced "Triple A") is a federation of motor clubs throughout North America.  AAA is a privately held member service business with over 58 million members in the United States and Canada.  Digital transformation project covers the Auto & Home Insurance for Florida, Georgia and Tennessee states  User interaction with digital portal (website/mobile portal) goes through different technical layers such as AngularJS(ionic) ,Salesforce portal, MuleSoft (as ESB and API Manager) and underlying service layers (guidewire service ,POC etc.…)  **Roles and Responsibilities:**   * As a **Scrum Master** facilitated Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective and Backlog Refinement ceremonies in each Sprint * Closely worked with **Product Owners** for managing backlog in Healthy Condition. Helped Product owners in successfully running user Story Creation workshops and Backlog Refinement sessions. * Coached Scrum Teams on Scrum values, principles. Recommended Best Engineering Practices, Automation Frameworks like Selenium and Cucumber * Helped team in closing Risks, Issues and dependencies. * Created various Agile / project metrics for management, like Team Velocity, Defect density, Effort burn-down, Commitment Slippage, Sprint Stability, User Story Stability, Resource Utilization, Release burn down charts, Release plan, DOD and DOR, for various events with in Sprint. * Helped team on the estimating of the user stories, using Planning Poker as estimation tool. * Focusing on people and Continuous Improvement all the time; provide team a platform for improvement not only during the retrospective but all the time. * Tracking and removing impediments or help the team to remove impediments themselves (or) by identifying the right personnel outside Scrum team to remove the impediments as needed. * Modifying JIRA workflows and dashboards to support in managing the user story progress and for traceability of events in management reports. * Acted as SPOC to Development team, Onsite Project manager for coordination of project activities & creating / generating metrics / daily reports to create transparency. * Handled and multiple Release across various sites around the globe and coordination with multiple teams. * Transitioning teams from waterfall methodology to Scrum framework, through mentoring scrum values, and providing direction through various artifacts & agile metrics.   **Environment :**SalesForce,UI(Angualr JS/Ionic),MuleSoft&GuideWire,JIRA and SharePoint.  **Project:Progressive Insurance**  **Client:Progressive,USA** May 2011 –Dec 2017 | | |  |
| **Role: Technical Manager & Scrum Master(2.6 Years)** |  |

**Description:** Progressive Insurance is one of the largest U.S. auto insurance group, with annual revenues of more than U.S. $14 billion. Progressive provides insurance in Auto, Boat, Commercial Auto, Motorcycle and RV (Recreational Vehicle) in the United States. Customers can purchase insurance online, by phone or through independent insurance agents. Progressive is replacing a nearly 30-year-old mainframe-based policy management application called Proteus that is central to its operations to migrate to .net frame work. I am part of the RVT team.

RVT is one of the channels for the progressive business to verify the match rate between existing legacy system to new policypro system. RVT team addresses the policy premium mismatches between both systems, if any mismatch found on a policy, the team will analyze and fix the issue. RVT team also run renewals in policypro system for existing production policies.

This testing event is to make sure the rates are stable even the system is migrated to new technology, the goal of the event is to prove that there is no impact on rating which will be sent to the end customer even after the migration because change in the rates may have very critical impact that there is a high chance of losing the customer and face class law suits in the court of law.

**Roles and Responsibilities:**

* As a Scrum Master facilitated Sprint Planning, Daily Scrum, Sprint Review, Sprint Retrospective and Backlog Refinement ceremonies in each Sprint.
* Closely worked with Product Owners for managing backlog in Healthy Condition. Helped Product owners in successfully running user Story Creation workshops and Backlog Refinement sessions.
* Coached Scrum Teams on Scrum values, principles. Recommended Best Engineering Practices, Automation Frameworks like Selenium and Cucumber.
* Helped team in closing Risks, Issues and dependencies.
* Coordinating with on site and offshore team in different issues/activities.
* Responsible for end-to-end Delivery, Resource Planning, Business Process transformation at global level
* Responsible managing projects in multi-vendor environments;
* Conversant with all phases of Software Development Life Development, Planning, Analysis, Design and Deployment of the Software Solutions.
* Proven experience in Project Planning, Execution, Customer Relationship Management
* Mentored project team in terms of technical skills and resolving team conflicts
* Involved checking the Rate Validation for premiums by using RVT tool.
* Involved daily status calls with onshore.
* Involved daily defect calls with clients.
* Interface with Tech on site Lead and others members at offshore to understand the status, issues, and risks and provide updates in the work group sessions.
* Facilitate client sign-offs on project deliverables.
* Utilize the technical expertise on the presto and Rattrap tools. Responsible for reporting Product status to Delivery Managers, Project Managers and Customers.
* Targeting all scenarios to be covered as per client requirement.
* Perform requirement analysis or review requirements, gap/impact analysis, high-level/low level design, development and test support based on customer requirements.

***Environment :****Presto Tool,RVT Tool,JIRA and Sharepoint.*

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| **Project Name:SunLife(Individual Productivity Reporting)**  **Client:Sun Life,USA** | March 2010 – May2011 |
| ***Role:Java Senior Developer*** |  |

**Description:** The Direct Distribution (DD) Individual Productivity Reporting (IPR) systems will be used to provide a web based productivity tracking application used by the Direct Distribution. Access to the application will be managed within Nexus Admin and a link will be available on the Menu Portal for entry. This application will be used daily by the majority of DD staff to log their productivity. In this application we maintain three types of system access roles:

* Staff (role 1): Data entry, View any prior day IPR, Modify any prior day IPR up to limit
* Team Leads and Managers (role 2): View any staff IPR, Modify any staff IPR, Data entry
* Administrators (role 3): View any staff IPR, Modify any staff IPR, Change/update Activities, create/update team, Add/Remove roles to team, assign team/role to staff member.

**Roles Description:**

* Involved in Designing
* Involved in coding in struts framework
* Involved in unit testing.
* Involved daily status calls with onshore.
* Involved in Fixing Bugs
* Perform requirement analysis ,impact analysis, high-level/low level design, development and test support based on customer requirements.

***Environment:*** Java,JSP,Servlets,*Struts, Java Script and oracle.*

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| **Project Name:CNA** | January 2009– Feb 2010 |
| ***Client:CAN,USA***  ***Role:Senior Developer*** |  |

**Description:** CNA is into North America insurance business. As part of the business CNA deals with claims and policies. In the process there is lot of reliance on paper to process claims. This project is to enable the Claims Organization to minimize reliance on paper claim file. Other important objectives are Standardize the Claim organization onto a single correspondence generation platform and Streamline business processes related to form creation and governance.

* This project had three streams. a) Migrate old versioned Adobe templates to latest. b) Create new Templates and c) Do specific changes to Middleware to accommodate version migrations.

**Roles Description:**

* Involved in Designing
* Involved in coding in struts framework
* Involved in unit testing.
* Involved daily status calls with onshore.
* Involved in Fixing Bugs

***Environment:*** Java,JSP,Servlets,*Struts, Java Script and oracle.*

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| **Project:TXU – Electric** | **March 2007 – December 2008** |
| **Client:TXU,USA**  **Role:Senior Developer** |  |

**Description:** TXU has power generation, distribution and retail businesses. EAI has been extensively used to integrate almost all of the internal function specific applications, market participants and vendors.

This project involves maintenance of 18 schemas (120 interfaces). These interfaces interact with market participants, internal applications and regulatory commission (ERCOT) on daily basis. The work primarily constitutes administration of egate environment, maintenance of the Projects/Interfaces which also includes implementation of enhancements to the existing interfaces.

**Roles Description:**

* Bug Fixes
* Implementation of Change requests and Enhancements
* 24x7 support for all Interfaces
* Operation support for all Interfaces
* Administration of e\*Gate 4.1.2 and e\*Gate 4.5.2 Environments.
* Review Design of projects
* Code Review for newly developed projects

***Environment:*** *Seebeyond(eGate 4.1.2/4.5.2), Unix, Java and Oracle*