



Diksha Lamba

SALESFORCE DEVELOPER

dikshalamba156@gmail.com | +91 8395981900

<http://linkedin.com/in/diksha-lamba-73b2bb185>

Profile

A result oriented Salesforce Administrator & Developer with understanding of Salesforce and its opportunities.

Education

B.Tech Computer Science

Chandigarh Group of Colleges
2016-2020
CGPA- 7.74

Skills

Tools/Platforms

Salesforce, Copado, Veeva CRM

Areas of Expertise

Apex Classes, SOQL, Triggers, Custom Objects, Custom Fields, Validation Rules, Workflows, Reports, Flows, Process Builder, Sandbox Development and Testing, Data Loader, Workbench

Certifications

- Salesforce Certified Platform Developer I
- Salesforce Certified Administrator
- Salesforce Certified Advanced Administrator

Experience

Cognizant Technology Solutions

Programmer Analyst

Dec 2020-Present

- Working as a Member of the Enhancement team to design, develop and lead the solutioning of Demand Requests and liaise with Business to Understand requirements and clearly define technical aspects.
- Responsible for estimating, designing, developing and deployment of changes to production for Configuration change request.
- Configured Validation Rules, Workflow rules, Sharing Settings, Flows, Batch Class, Custom objects, Custom fields, Triggers, Custom settings, Process Builder to enhance and automate business process flow reducing manual Work.
- Creation of Connected App for integration of third Party Systems with Veeva CRM.
- Maintained OLS and FLS on Profiles and Permission Sets to give required access to the users.
- Troubleshooting End Users issues and providing the required resolution within SLA via Incidents on Service Now.
- Built an Innovative Approach to perform automatic deletion of records in Salesforce Veeva CRM through Continual Service Improvement to reduce manual task via Batch Class.
- Triggering Storage Email Notification to keep Sandbox Data Storage Limit under check.
- Proficiency in Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Territory Management, CLM, Object/Field, Survey creation.
- Mentoring new joiners and helping team members with analysis on complex issues.
- Performed Data cleaning and Data Migration activities for various objects.
- Hands on experience in Sandbox creation and refresh activities.