



Indhu R

Salesforce Architect

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PROFESSIONAL SUMMARY

- Having 9+ years of overall experience in Software development: Data modeling, implementation and testing.
- Having 8+ years of relevant experience in Salesforce as an administrator and developer.
- Having 11months of experience in .NET as a developer.
- Worked directly with clients to lead projects, facilitates business process analysis sessions, develops and delivers key components of technology solution
- Functioned as leader within the organization and industry. Examples may include subject matter expert, Community leade, speaker at industry events
- Designed and implemented business technology solutions focused on cloud-based business applications, specifically, Salesforce.com, Google, Workday and other custom solutions
- Familiar with project management fundamentals and fulfilling the project management role on projects.
- Performed the most advanced design and development tasks
- Partnered with project managers to monitor project status and risk areas
- Provides presales support as requested.
- Worked directly with clients to lead projects, facilitates business process analysis sessions, develops and delivers key components of technology solution
- Functioned as leader within the organization and industry. Examples may include subject matter expert, Community lead, speaker at industry events
- Designed and implemented business technology solutions focused on cloud-based business applications, specifically, Salesforce.com, Google, Workday and other custom solutions
- Familiar with project management fundamentals and fulfilling the project management role on projects.
- Performed the most advanced design and development tasks
- Partnered with project managers to monitor project status and risk areas
- Provided presales support as requested.
- Conducted design reviews and identified opportunities to re-use components contributing to the definition of development standards
- Provided Level 3 support for technical components and contributing to problem and root cause analysis
- Captured Build and Deployment notes, developing Software Product Deployment and Operating Instructions

- Proficient in Administration, Configuration, Implementation, Integration, Lightning, and support experience with Salesforce platform.
- Expertise in SFDC Development using Lightning Application, Apex Language, Visual Force Pages, Classes, Controllers, Triggers, Components, Tabs, Apex Web services, Custom Objects, Reports, Dashboards, Profiles, Creating Roles, Page Layouts, Org - Wide default, Work Flows.
- Integration Methodologies, different API, Trigger framework, Recursive Triggers, VF Remoting, Asynchronous Framework & options
- Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- Created Lightning Web Components (LWC) using Salesforce Lightning Design System and Lightning Components.
- Experience in building community portals for customers and employees.
- Good hands on experience in integrating with third party system using both REST and SOAP.
- Proficient in security and sharing rules at object, field, and record level for different users at different levels of organization.
- Expertise in the area of Customization, Workflows, Force.com migration tools (Force.Com IDE, Data loader, Import wizard, Informatica Cloud)
- Well understanding of programming languages (Apex, Visual force, HTML and CSS).
- Ability to write effective and efficient queries in SOQL and SOSL.
- Implementation knowledge on Sales force features like force.com Sites, Customer Portal & Partner Portal needs, Sales cloud, and Service cloud.
- Ample experience in API Integrations and App Packaging.
- Extensive experience with various Salesforce deployment methodologies including Change sets, Visual studio code, Gearset and Eclipse.
- Accountable for Designing front end applications in C#.NET
- Involved in coding of Applications using C# in all projects.
- Involved in database design using SQL Server 2008.
- Knowledge in SQL Server Reporting Services (SSRS).
- Highly motivated team player and excellent communication, interpersonal & analytical skills.
- Efficiently fixed the bugs in terms of priority and severity.
- Passion to learn and has good problem-solving ability.
- Possess excellent verbal and written communication skills.
- Developing the Application plans as per Project specifications and analysis.
- Adheres firmly to process oriented areas.
- Analyzing the system requirements and client specifications, As - Is Study, To - Be Analysis, Traceability Matrix
- Holding interactive sessions with the Clients. Providing application Training and Support services.
- Designed applications from scratch and motivated technical team to meet development goals.
- Served as SME and technical liaison between IT developers and business partners.
- Provided technical guidance and coaching to developers, and conducted code review.
- Managed, coordinated and defined the scope of daily activities for the projects.

SKILLS

Business Domain : SalesForce CRM, Lightning Application, Software Development

Platforms : SalesForce, .NET

Languages : Apex, SOQL, SOSL, SQL, C#.NET, ADO.NET

RDBMS : MS SQL, Postgre SQL

Tools/IDE : Data Migration Wizard, Visual Studio Code, Force.com Explorer, Apex Data loader, Eclipse, CLI Data Loader, Microsoft Visual Studio 2008 & 2010, SQL Server 2008, Postgre SQL 11, SQL Server Reporting Service (SSRS), ABBYY FineReader.

Framework & Others: .NET Framework 3.5, 4.0

Technologies : Apex, Visual force, ASP.NET

Web Technologies : HTML, XML, CSS, Java Script, JQuery, WSDL, SOAP API, REST API

Code Maintenance : SVN, Bit Bucket

Project Mgmt tools : ZOHO, SharePoint Portal, Microsoft Word 2007, and Microsoft Excel 2007

PROFESSIONAL EXPERIENCE

- ✍ Working as a consultant with **Preludesys India Ltd., Chennai** from **May 2018** to **till date**.
- ✍ Worked with **PreludeSys India Ltd., Chennai** from **July 2011** to **Dec 2017**.

EDUATIONAL QUALIFICATION

- ✍ **Bachelor of Engineering** in Computer Science, **Anna University** (70.91%)

CERTIFICATIONS

- ✍ Certified Salesforce Developer (DEV401).
- ✍ Salesforce Certified Platform Developer I.
- ✍ Salesforce Certified Platform App Builder.
- ✍ Microsoft Certified Technology Specialist (MCTS) .NET Framework 4.0, Web Applications
- ✍ Diploma in DotNet, NIIT

ACHIEVEMENTS

- Throughout Education career Qualified with Distinction.
- Best employee award in 3 financial Quarters.
- Built a community portal for Prelude customers.

<https://customer-demandblue.force.com/>

PROJECTS

Project #1 : ODS Customer Portal

Client : Preludesys Inc.,

Duration : May 2018 to till date

Description:

The On-Demand Services (ODS) Customer Portal provides a 360-degree view of an account. Users of community portal will be able to view the status report, view and approve timesheets, view invoices, project documentation, get in touch with their team, and generally get an overview on where the work/tasks stand at any point in time. This portal would provide more visibility, transparency, and accessibility to the services offered on the ODS platform.

Role: Salesforce Technical Consultant

Responsibility:

- Analyzing the requirement and providing business solution.
- Involved in the schema design and provide multiple solution ideas.
- Implemented community portal and provided portal access to users.
- Designed responsive UI's that are compatible with all devices.
- Created dashboard feature with multiple widgets using AMR charts.
- Created complex UI's for Timesheet and Dashboard pages
- Integration with JIRA.
- Integration with Rally.
- Migrated users to lightning experience and enable lightning components for end users.
- Created Lightning Web Components and server-side controller to meet the business requirements.
- Created Lightning Web Components, added CSS and Design Parameters that makes the Lightning component look and feel better. Leveraged APEX Controller to retrieve data and displayed them on to the component.
- Working closely with clients to gather requirements and provided hands-on, expert-level technical assistance to developers and as necessary, develop custom programs and interfaces.
- Managing direct reports in day-to-day activities and responsibilities, and help develop and mentor all team members
- Managing and execute code deployments including development of solution blue prints.
- Assist the administrator with complex workflow rules and approval processes
- User Interface (UI) Development expertise
- Involved in the end to end implementation from requirements gathering till project delivery.
- Worked on enhancements in the application and providing a complete support for application.

<https://customer-preludesys.force.com>

Team Size: 3

Environment: Salesforce.com platform, Apex, Triggers, Visual Force, Rally Integration, JIRA Integration, Lightning Framework, JavaScript, jQuery.

Project #2 : WEDC – Salesforce Enhancements

Client : Wisconsin Economic Development Corporation

Duration : May 2017 to Dec 2017

Description:

Wisconsin Economic Development Corporation is a public-private agency, which grants loan that would give assistance to a company's attempt to grow and employ more workers within the state of Wisconsin. The project is executed to analyze their current Salesforce environment, and to identify pain points and areas of improvement.

Role: Salesforce Technical Lead

Responsibility:

- Worked on Code coverage improvement for test class.
- Analyzed the entire application and provided improvements for the system.
- Worked on the improvements in the applications.
- Migrated end users to lightning experience and performed lightning improvements to the system.
- Integration with the external third party Inrule System.
- Worked closely with business analysts to gather requirements and develop the application.
- Analyzed the requirement and provided business solution.
- Prepared design document based on the requirement analysis.
- Involved in the end to end implementation from requirements gathering till project delivery.\
- Worked as a subject matter expert (SME) for the entire application.

Team Size: 3

Environment: Salesforce.com platform, Apex, Triggers, Lightning Framework, Inrule Integration, REST API, JavaScript, jQuery, Web Services.

Project #3 : Salesforce Implementation & Data Migration from Sage

Client : ANTIS Roofing & Waterproofing, Inc.

Duration : Feb 2017 to May 2017

Role : Salesforce System Analyst

Description:

Antis Roofing and Waterproofing, Inc. (ARW), provides roofing and waterproofing contract services to counties in the southern California including Los Angeles, Orange, Riverside and San Bernardino. The project was executed to provide an effective way of managing HOAs, PMCs, home owners, properties and associated contacts and estimates pertaining to the home owners and the HOAs, within Salesforce.

Role: Salesforce Technical Lead

Responsibility:

- Created Sales process and Service cloud process
- Created custom objects and custom fields.

- Imported data into objects using dataloader.io.
- Worked closely with business analysts to gather requirements and develop the application.
- Analyzed the requirement and provided business solution.
- Prepared design document based on the requirement analysis.

Team Size: 2

Environment: Salesforce.com platform, Sales Cloud, Service Cloud, Dataloader.io.

Project #4 : SAFWAY – Salesforce Enhancements

Client : SAFWAY Group.

Duration : Dec 2016 to Jan 2017

Role : Salesforce System Analyst

Description:

SAFWAY services team has been using Salesforce.com extensively to manage their sales activities for their representatives. We have worked on enhancing their SafwayForce application to improve their usability and fix the challenges related to unavailability of data in Salesforce.

Role: Force.com System Analyst

Responsibility:

- Created Process Builders to map alignment records with accounts.
- Created flows to calculate the roll up summary of child in parent.
- Worked on improving the test class code coverage.
- Worked closely with business analysts to gather requirements and develop the application.
- Analyzed the requirement and provided business solution.
- Prepared design document based on the requirement analysis.

Team Size: 2

Environment: Salesforce.com platform, Visualforce Workflow, Process Builder, Apex Classes, Service Cloud.

Project #5 : SKUID Implementation for Contact Us page

Client : PREM Group.

Duration : Sep 2016 to Dec 2016

Description:

PREM Group is a leading commercial and residential property manager. They maintain many websites for their business using Salesforce Sites. The project is executed to design the KIN Living website using SKUID. Pages were created in Salesforce and the pages were designed using SKUID package.

Role: Force.com System Analyst

Responsibility:

- Created Visualforce pages.

- Updated pages using SKUID package.
- Created pages using Lightning Component.
- Worked closely with business analysts to gather requirements and develop the application.
- Analyzed the requirement and provided business solution.
- Prepared design document based on the requirement analysis.

Team Size: 2

Environment: Salesforce.com platform, Visualforce pages, Lightning Component, SKUID, HTML, CSS.

Project #6 : First American Property & Casualty – Phase II

Client : First American Property & Casualty.

Duration : Jun 2016 to Till Date

Description:

First American Property & Casualty is an insurance company which provides insurance to its users. The project is executed to provide integration between Salesforce & AMS 360. The project is to invoke the API provided by AMS360 and send Customer & Policy information.

Role: Force.com System Analyst

Responsibility:

- Created apex classes to invoke AMS360 API.
- Automated Lead Conversion process.
- Worked closely with business analysts to gather requirements and develop the application.
- Analyzed the requirement and provided business solution.
- Prepared design document based on the requirement analysis.

Team Size: 2

Environment: Salesforce.com platform, Apex class, SOAP API, AMS 360 integration, Test class.

Project #7 : First American Property & Casualty – Phase I

Client : First American Property & Casualty.

Duration : Mar 2016 to Jun 2016

Description:

First American Property & Casualty is an insurance company which provides insurance to its users. The project is executed to provide integration between Salesforce & P&C website. The project is to create REST API in Salesforce and expose the API to .net website.

Role: Force.com System Analyst

Responsibility:

- Created custom objects and custom fields.
- Created REST API classes to expose to P&C website.
- Created trigger to provide link to website.

- The link with automatically login to their website through authentication.
- Worked closely with business analysts to gather requirements and develop the application.

Team Size: 3

Environment: Salesforce.com platform, Apex class, Apex triggers, REST API, Web services, Test class.

Project #8 : ARIA Salesforce Enhancements

Client : Disney – ABC Television Group.

Duration : Jan 2016 to Apr 2016

Description:

Disney ABC is a TV network group whose satellite channels are relayed across various regions in the USA. Disney ABC Affiliate marketing and promotions team have been using Salesforce.com extensively to manage their marketing, communication and promotion activities for their affiliates. They have an application Affiliate Relations Information App (ARIA) in Salesforce to manage all communication and contracts related to their affiliates. The Affiliate marketing and promotions team would like to enhance their ARIA application to improve the usability and have better control by incorporating additional workflows.

Role: Force.com Administrator & Developer

Responsibility:

- Created custom objects and custom fields.
- Created VisualForce pages and included maps for the three modules.
- Worked on page layouts and inline VisualForce pages.
- Integrated Google Maps API with Salesforce.
- Worked closely with business analysts to gather requirements and develop the application.

Team Size: 3

Environment: Salesforce.com platform, Service Cloud, Apex Classes, Triggers, Google Maps API, javascript, jQuery.

Project #9 : Salesforce TFS Integration

Client : First American Corporation.

Duration : Nov 2015 to Feb 2016

Description:

First American Data Base Solutions team currently has a system of creating ticket and bug manually in Salesforce and Microsoft Team Foundation Server respectively. They want to automate this process which will eliminate the duplication of work being performed by the Client services team and QA team. This will also provide timely updates to the client services team thereby providing a better customer service.

SalesForce TFS Integration helps First American DBS team to streamline the communication between Client Services and Development/QA team by integrating Salesforce Tickets and TFS. This integration eliminates the duplication of work and improves efficiency.

Role: Force.com Administrator & Developer

Responsibility:

- Created objects and schema.
- Created apex classes to send case, attachment from salesforce to external service.
- Created workflow outbound message to send WSDL to external service.
- Created WCF service to get salesforce records and insert in SQL.
- Created WCF service to get salesforce attachment and insert in SQL.
- Created Windows Service to insert SQL data into TFS and Salesforce.
- Hosted WCF service as Windows Service.
- Worked closely with business analysts to gather requirements and develop the application.

Team Size: 4**Environment:** Salesforce.com platform, Apex Classes, Workflows, Outbound Message, Remote Site Settings, Visual Studio 2013, .NET Framework 4.5, SQL Server 2008 R2, Team Foundation Server 2013.

Project #10 : DAS Project Management**Client** : Boingo Wireless, Inc.**Duration** : May 2015 to Oct 2015**Description:**

Boingo, Inc. is a Media platform enables brand advertisers to reach a captive audience through high-engagement Wi-Fi sponsorships in thousands of premium locations worldwide.

We have created objects such as DAS project, Cost Package, Financial Model. We have designed an effective User interfaces using CSS and Visual force for List, Detail and Edit pages of DAS project, cost package and financial model objects. We have provided the role based permissions for visual force pages. In the financial model page we have designed popup for revenue and carrier terms. We have designed such that there can be n number of cost packages related to a DAS project. There can be only one active financial model for a DAS project. We have also created an approval process in which the manager approves the model when submitted.

Role: Force.com Administrator & Developer**Responsibility:**

- Created objects and schema & designed an effective User interfaces using CSS.
- Provided the role based permissions for visual force pages.
- Created pages using Kendo UI.
- Developed Approval process for tracking model status and maintaining the finance line item for projects.
- Worked closely with business analysts to gather requirements and develop the application.

Team Size: 4**Environment:** Salesforce.com platform, Apex Classes & Triggers, Visual Force Pages, javascript, jQuery, CSS, HTML, Kendo UI.

Project #11 : Emerus Patient Follow-up**Client** : Emerus, Inc.

Duration : June 2015 to Aug 2015

Description:

Emerus, Inc. is a nationally recognized, innovative leader in the delivery of emergency, inpatient and diagnostic medical health care. The project was executed to import flat file data into Salesforce objects using Informatica Cloud Tool. We imported flat file containing Patient Visit data and created activity under Patient Visit Custom object in Salesforce by creating a job in Informatica. The job was scheduled which enabled users to send Thank You Card for patients visited the hospital. We have designed an effective User interfaces using CSS for Supervisory and Customer Support layout.

Role: Force.com Administrator

Responsibility:

- Created objects and schema.
- Integrated Salesforce with Informatica Cloud
- Worked closely with business analysts to gather requirements and develop the application.

Team Size: 2

Environment: Salesforce.com platform, Service Cloud, Informatica Cloud.

Project #12 : Runzheimer Mobile

Client : Runzheimer International

Duration : Feb 2015 to July 2015

Description:

Runzheimer Mobile is all about tracking their Sales Person's customer visit through Geo-Location. They have an existing application (Runzheimer Mobile for Salesforce) which is used to visualize the customer data on map, create territory customer visit plans and use a GPS mobile app to correlate planned visits and actual stops on road.

Since there were few pain points with the app, we have done improvements and integrations. We have optimized and improved the performance of the application by configuring alternate Geocoding fields during Post Installation and through control of Geocode batch jobs. Also we have implemented responsive UI of their application. Extensively used Bootstrap and html5 to redesign their application UIs and configured using Salesforce1. Now the Runzheimer Mobile for Salesforce is in Beta version for use in different devices (Desktop, Mobile and Tablets).

Role: Force.com Administrator & Developer

Responsibility:

- Implemented enhancements and integrations in existing application for tracking Sales person's customer visit.
- Developed responsive UI for the existing pages using Bootstrap, HTML5 and Salesforce1 for use in multiple devices.
- Optimized and improved the performance of application by configuring Alternate Geocoding fields, Controlling Geocode batch jobs during Post Installation.

Team Size: 4

Environment: Salesforce.com platform, Apex Classes & Triggers, Visual Force Pages, Salesforce 1 Integration, javascript, jQuery, CSS, HTML.

Project #13 : First American Lead Conversion

Client : First American Title.

Duration : Jul 2014 to Dec 2014

Description:

First American Financial Corporation is a United States financial services company and is a leading provider of title insurance and settlement services to the real estate and mortgage industries. First American provides financial services through its Title Insurance and Services segment and its Specialty Insurance segment.

Lead Conversion project is an enhancement/feature to the existing First American Salesforce system. We have done certain mandatory validations during Lead conversion process which includes converting a lead into an account. We have enabled this Lead conversion feature only for specific profiles. Record types in lead object is mapped to corresponding Account record types. Based on the mapping, the lead is converted to appropriate Account with the mapped record type.

Role: Force.com Administrator & Developer

Responsibility:

- Created validation on the lead conversion
- Created workflows to map the Lead and Account Record Types
- Given access only to the specific profiles for Lead Conversion.
- Created custom convert button and made the lead conversion page field values as default.

Team Size: 2

Environment: Salesforce.com platform, Sales Cloud, Apex Classes & Triggers, JavaScript.

Project #14 : Motorola Live Units

Client : Motorola, Inc.

Duration : Mar 2014 to Jun 2014

Description:

Motorola, Inc. is a telecommunication equipment corporation. They need a Live Units module where the GTM (Go To Market) Team add a product for each account. They need an ability to identify the product configuration, add requested, available & supplied quantity. The user should be provided with options to enter priority, status, category, sub-category, date needed, build recipe, PR#, PO#, Department#, Shipping address for the order being made. They need a related list in Account layout where the user can edit and save order products. This enables the business users on the end to end tracking of request for seed stock and merchandising units.

Role: Force.com Administrator

Responsibility:

- Created new fields and validation rules.
- Worked with page layout customization for the standard objects like Account, Order and Order Product.
- Created custom profiles, roles and configured the permissions based on the hierarchy.
- Created and deployed Report using salesforce.com platform.

Team Size: 3

Environment: Salesforce.com platform, Workflows, page layouts, Reports.

Project #15 : Allergan Eventley Pharma

Client : Allergan, Inc.

Duration : Oct 2013 to Feb 2014

Description:

Allergan, Inc. is a multi-specialty health care company focused on discovering, developing and commercializing innovative pharmaceuticals that enable people to live life to its greatest potential. Allergan team needs a user interface for searching and adding the invitees to the event. A notification email has to be sent to the invitees about the event. The email can be preexisting template or new email content can be created using this page. The email being sent to the invitees should include a link to the registration page. This link should be retrieved from EventBrite after creating the event in EventBrite. From the event page, there should be an option to retrieve all the attendees who have registered in the website and add them into Salesforce (CampaignMember object).

Role: Force.com Developer

Responsibility:

- Created VisualForce page to retrieve attendees and send email
- Created API calls to EventBrite API through apex.
- Created workflow to approve the events.
- Customizing the visual force pages with styles
- Created Web Services for API calls.
- Created test classes for the apex classes.

Team Size: 3

Environment: Salesforce.com platform, Apex Classes & Triggers, Visual Force Pages, EventBrite API, javascript, CSS, HTML.

Project #16 : Motorola Product Ranging

Client : Motorola, Inc.

Duration : Apr 2013 to Sept 2013

Description:

Motorola, Inc. is a telecommunication equipment corporation. They need a module which utilizes an existing Ranging object to facilitate the users to get notified about the Ranging records that are past due. It also helps the user and respective Manager to check the status of the records in their email itself on a Daily basis. The records are sent as a mail in a format such that the users can directly view the record from their mail.

Role: Force.com Developer

Responsibility:

- Created custom objects and validation rules
- Created a job to send mail.
- Created a batch for scheduling the job.
- Customizing the visual force pages with styles
- Created Web Services to handle http requests.

- Created test class for the apex.

Team Size: 3

Environment: Salesforce.com platform, Service Cloud, Validation rules, Apex Classes, Visual Force Pages, javascript, CSS, HTML.

Project #17 : Motorola Gross Margin Tracker

Client : Motorola, Inc.

Duration : Dec 2012 to Jun 2013

Description:

Motorola, Inc. is a telecommunication equipment corporation. They need a module which utilizes the objects of the Cost Dashboard to facilitate the users of Motorola to check the projected Gross Margin of the products that are being released. This is been achieved through an AutoScheduler which schedules the job every monday. The main logic in this project is to fetch the list of active product and do the calculations and insert a new set of records for the next week. The calculation includes getting fields from various objects and schedules it to run every Monday.

Role: Force.com Developer

Responsibility:

- Created a batch for scheduling the job to run every Monday.
- Created a job for calculating the records to be inserted.
- Created test class for the apex class.

Team Size: 3

Environment: Salesforce.com platform, Sales Cloud, Apex Classes & Triggers, Visual Force Pages, javascript, CSS, HTML.

Project #18 : Motorola BOM Costing

Client : Motorola, Inc.

Duration : Sept 2012 to Jan 2013

Description:

Motorola, Inc. is a telecommunication equipment corporation. A Bill of Material (BOM) module has to be added which utilizes the objects of the Cost Dashboard to facilitate the users of Motorola to Search, update and copy the cost flag and produce reports on the uncosted BOM and missing cost flag using Salesforce. This enables the users to estimate the cost of the product by using the assemblies that are required for the product. The search module should have expand collapse option to display the parent and child assembly records and also on change of the parent flag value, child flag value should change.

Role: Force.com Developer

Responsibility:

- Created Visualforce pages with styles.
- Created User Interface using JavaScript for handling expand collapse option and on change events.
- Created Reports and apex classes.
- Created test classes for apex classes.

Team Size: 3

Environment: Salesforce.com platform, Sales Cloud, Apex Classes & Triggers, Visual Force Pages, javascript, CSS, HTML.

Project #19 : SFS Security Assignment

Client : Allergan, Inc.

Duration : May 2012 to Aug 2012

Description:

Allergan, Inc. is a multi-specialty health care company focused on discovering, developing and commercializing innovative pharmaceuticals that enable people to live life to its greatest potential. They have multiple applications and which they want it to be more secured. In Security Rule Assignment, we have to programmatically assign Permission Set to users based on certain criteria from User object. Based on the search criteria, all the users that match the criteria are fetched and displayed in a grid. If there exists any permission set associated with the search criteria, they are being retrieved. The search criteria, audit information and the users for whom the permission set has been updated are saved. In Security Role Assignment, the users are searched by providing wild card characters and search criteria. Based on the search, the list of users is bind to the grid. The user then assigns permission sets, report folders & public groups to selected users. The saved securities are then retrieved and updated.

Role: Force.com Developer

Responsibility:

- Created VisualForce pages using Ext.js
- Created a batch for scheduling the job to assign permission sets.
- Created custom profiles, roles and configured the permissions based on the hierarchy.
- Customizing the visual force pages with styles
- Created Web Services to handle http requests.
- Created test classes for 55 apex classes.

Team Size: 3

Environment: Salesforce.com platform, Apex Classes & Triggers, Visual Force Pages, EXT.js.

Project #20 : SalesForce EZRE on Cloud

Client : Preludesys Inc.

Duration : Jul 2012 to till date

Description:

Strategic Sourcing is one of the services of PreludeSys. PreludeSys provides resources that have expertise in varied IT skills like Java, SAP, Oracle, .Net, BI etc., PreludeSys works with selected clients to fulfill their resource needs: It has dedicated sales team consisting of Marketing Representatives (MR) who interacts with the client to identify and understand their requirements. Once the MRs receives the requirement from the client, they pass it on to the Lead Recruiter (LR) for sourcing resources that will suit the requirement. LR will assign it to one of the recruiter in his team. While assigning the opportunity MRs provide basic details, which decide the probability, which helps in prioritizing the requirement. Recruiter who has assigned for the requirement works on the requirement and sources profiles, which match the requirement. He interacts with the candidates, gets their acceptance, and submits the profile for the specified requirement. LR reviews the resume and if found fit for the requirement accepts it, if not rejects the candidate. This process gets repeated all the ways up to MR.

Role: Force.com Developer and Administrator

Responsibility:

- Customized new objects.
- Worked with field & page layout customization for the standard objects like Account, contact and Leads.
- Used Content Object to attach the resume of the candidate
- Created email alert workflow for new requirement assignment, new candidate assignment to a requirement
- Developed and deployed workflows and approval processes.
- Created Approval Process for the candidate approval
- Designed custom apps, custom tabs and validation rules.
- Created custom profiles, roles and configured the permissions based on the hierarchy.
- Customizing the standard page with apex classes, triggers and visual force
- Customizing the visual force pages with styles
- Created and deployed Several Reports using salesforce.com platform.
- Utilized Apex data loader in handling massive amounts of user data.
- Preparing test cases.

Team Size: 3**Tools & Technology:** Salesforce.com platform, Force.com IDE, Data Loader, Salesforce configuration and development including Apex Classes & Triggers, Visual Force Pages, workflow rules.

Project #21 : New Extended Warranty Tracking System (NEWTS)**Client** : Tuttle Click Automotive Group**Duration** : Mar 2012 to June 2012**Description:**

Tuttle Click is an automobile dealer group in Southern California, USA. They deal with New and Pre-owned Cars and other vehicles. They provide services for Cars and other vehicles. Currently they deal with 7 major brands namely Chrysler, Ford, Lincoln, Jeep, Dodge, Hyundai, and Mazda. Tuttle Click requires a web application for creating a new warranty for their customers and enable users (Tuttle Click employees) to update and cancel the existing warranty. The business also includes Warranty claims, transfer of warranty from one customer to another customer. Users can export the data and generate the reports.

Role: Software Developer**Responsibility:**

- Worked in development of Warranty and Warranty Claims page.
- Worked in multiple reports using SSRS.
- Performed unit testing for all the modules.
- Performed CC audit and involved in process related document preparations.

Team Size: 5**Tools & Technology:** .Net Framework 4.0, C#.NET, ASP.NET, JavaScript, jQuery, Visual Studio .Net 2010, SQL SERVER 2008, SQL Server Reporting Services(SSRS), Tortoise SVN.

Project #22 : Tuttle Click – Partner Service Contract

Client : Tuttle Click Automotive Group

Duration : Feb 2012 to Apr 2012

Description:

Tuttle Click – Partner Service Contract is a web based application for automatically creating quotations in PDF format to the customers and enable users (Tuttle Click employees) to email or print the quotation. This also includes converting the quotation into a contract when a customer accepts the proposed quotation.

Role: Software Developer

Responsibility:

- Involved in Planning and requirement gathering.
- Prepared SRS, HLD and all plan documents related to process areas.
- Developed the Print Contract and Print Quotation Module.
- Developed Contract and Quotation report using SSRS.
- Performed unit testing for the modules.

Team Size: 3

Environment: .Net Framework 4.0, C#.NET, ASP.NET, Visual Studio .Net 2010, SQL SERVER 2008, SQL SERVER REPORTING SERVICES(SSRS), Tortoise SVN.

Project #23 : A1 to PF Export

Client : MedLegal, Inc.

Duration : Apr 2012 to Jul 2012

Description:

Med-Legal is having a long standing product of Med-Legal's - A1, which was written in Dbase/FoxPro. Med-Legal has released an advanced Perfect Filer there are few customers of Med-Legal. Med-Legal requires an application which should export data from A1 to the Perfect Filer so that the people using A1 can switch to Perfect Filer without losing their A1 Data. Export of data includes both physical file movement and logical movement.

Role: Software Developer

Responsibility:

- Involved in Planning and requirement analysis.
- Developed the injury, case, notes, caseact export Module.
- Performed unit testing for the modules.

Team Size: 6

Environment: .Net Framework 4.0, C#.NET, Visual Studio .Net 2010, SQL SERVER 2005, MS ACCESS 2007, My SQL 5.2, Tortoise SVN.

Project #24 : MedLegal Record Review Manager (MRRM)

Client : PreludeSys BPO

Duration : Dec 2011 to Mar 2012

Description:

Medical Record Review Manager is a window based application used for handling the MedLegal BPO functionality. This application is to auto allocate the files to the reviewers based on their performance/user attendance/files priority when importing the predefined excel sheet, categorization his own allocated pages only, administrator upload the prepared RoR document and generate XML after proof reader completed the verification, track the users performance by periodically status receive from the users, each file status can be viewed, administrator can be viewed the top management, performance, and daily report.

Role: Software Developer

Responsibility:

- Involved in preparing SRS, User Manual.
- Involved in Change Request and Analysis
- Responsible to prepare unit test cases and perform unit testing.
- Responsible to work in support for providing better OCR quality.

Team Size: 6

Tools & Technology: .Net Framework 3.5, C#.NET, Postgre SQL 11, Crystal Reports, ABBYY FineReader 11, Tortoise SVN.

PERSONAL SUMMARY

✍ Date of Birth : 02-03-1990
✍ Gender : Female
✍ Mother tongue : Tamil
✍ Nationality : Indian
✍ Marital Status : Married