

**Nidhi Gupta**   
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+91- 7276885982

## CAREER OBJECTIVE

Looking forward to work as a **Salesforce Developer** in a reputed organization where I can use my knowledge and skills to maximum extent.

€ [Working Knowledge with CPQ and Customer Portal.](#)

## CERIFICATION

- Admin (201) Certified.
- Platform Developer 1(401) Certified
- Copado Admin

## PROFESSIONAL SUMMARY

Around 6+ years of professional experience in the IT Industry and 4+ years of Experience in Salesforce CRM as Developer/Admin.

- Currently working as Sr. Salesforce Developer in **AccionLabs**, India.
- Possess knowledge of CRM processes like Sales, Marketing, Customer Service and Customer Support, Business processes and recommended solutions to improve their processes using salesforce.com.
- Experience in SFDC development using Aura Component Bundle (component, Controller, Helper, Style, Design), Java Script, Apex classes and Triggers, Visual Force, SOQL, SOSL.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Validation rules, Reports, Dashboards, Tasks and actions.
- Knowledge on CPQ and order, sales, quote line items, product, price book.
- Knowledge on Customer portal creation and users associated with Case and assignment rules.
- Experience with data security using OWD, Role, Public Group, Permission set
- Experience in setup, configuring and customizing Salesforce Communities.
- Experience in setup and configuration of Salesforce Knowledge Articles
- Experience in data migration with data loader and work bench
- Experience in Deployment using Change Sets, Git, workbench, Force.com Migration tool
- Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data quality and integrity.
- Designed and Developed Batch Apex, Schedule Apex for various functional needs in the application.

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## WORK EXPERIENCE

Company	Role	Duration
AccionLabs	Sr. Salesforce Developer	November 2018 - Present
Capgemini India	Consultant	June –2016 Nov 2018
Syntel Pvt Ltd	Developer	March 2014 – June2016

## EDUCATION QUALIFICATION

- B.Tech from EIT, Faridabad in 2013.
- XII from MVN sector-17, Faridabad, 2009.
- X from St. Anthony'sSecondary School, 2007.

## SKILLS

<b>Sales force Technologies</b>	Lightning Component Bundles, All Configuration, APEX Language, SOQL, SOSL, APEX Trigger, APEX Classes, Visual Force (Pages, Components & Controllers), APEX data loader, Process Builder, Workflow & Approvals, Dashboards, Reports, customer Portal, CPQ, Quote line items, Price book, product, subscription and terms.
<b>Force.com Tools</b>	Apex Data Loader and Force.com.
<b>IDE Environments</b>	Apex Data Loader, Force.com., Workbench, Git, Learning Copado, Integration with Netsuite, Workato, Marketo

## 1. PROJECT OVERVIEW:

Rapid 7 – Lightning Synopsis:

<b>Project</b>	Rapid 7
<b>Role</b>	Developer
<b>Duration</b>	November 2018 to Present.

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The Rapid7 Insight cloud collects data from across your environment, making it easy for teams to manage vulnerabilities, monitor for malicious behaviour, investigate and shut down attacks, and automate your operations. Application uses Sales Cloud for Selling their Products in the Market for all regions. The implementation was in Force.com Lightning platform to handle the product creation. The application has multiple users and profiles based on their access level. The Application comprises multiple Lightning Components to handle Product creation & update using multiple raw materials. The system also uses an automation process (workflow, process builders) in multiple scenarios like while creating, updating products. The system triggers the email notification to users to inform system updates. System also keeps the history of data operation by Filed History Tracking functionality. The Application implementation was using Force.com like Lightning Components, Apex, Triggers, Batch Apex, Role Customization, Sharing Model, Workflows.

## **ROLES AND RESPONSIBILITIES**

- Participated in Requirement Gathering & Supported Design Phase. Worked on Effort estimations ensuring timely delivery.
- Created multiple components and Apex classes.
- Created batch classes to handle bulk data & complex logic in asynchronous manner
- Configured Object, Field and Record Level Security using Profiles and Roles.
- Implemented Custom Labels and Custom Settings for referencing data sets across Apex Controllers.
- Created complex Triggers to generate the handle bulk data & generating Complex auto numbers.
- Worked on creating Validation rules and Workflows, process builders for different standard and custom objects to validate business data and logic respectively.
- Responsible for writing Unit Test Classes with code coverage of almost 90% for all the customizations across Force.com.
- Deployed data across multiple sandboxes using Data loader, Data loader, import-export wizard.
- Used Field history tracking for reporting purpose of audit.
- Created wrapper classes to handle data of multiple objects.

## **2. PROJECT OVERVIEW**

Alley Pulse (ALE) – Classic

The Salesforce application has been implemented in Force.com platform to handle Product creation as requested by customer. The application has multiple users and profiles based on their access level. The Application comprises multiple Visualforce Pages & Component to handle Product creation & update using multiple raw materials. The system has different processes in multiple scenarios like while creating, updating products. The system generates the Design Output (DO)/Quotation in PDF format to send it to customers via email. System also keeps the history of data operation by Filed History Tracking functionality. The Project has been

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in Application Development Mode for a period of 8 months.

### **ROLES AND RESPONSIBILITIES**

- Development using Visual flows, Visual force pages, Classes, Triggers, Workflows.
- Written Triggers, Workflows, validation rules.
- For Implementation with Relationship Objects, Custom Apps, Layouts, Tabs
- Worked on Configuration and customization of Customer Community using Salesforce Tabs + Visualforce template
- Worked on Configuring and setup of Knowledge Articles
- Handled the deployment activities both in Production and Lower environments. Also Sandbox refreshes, Data Masking the production data in Sandbox's
- Designed and Developed Batch Apex, Schedule Apex for various functional needs in the application.
- Smoke testing of Application.

### **Personal Details:**

Name:	Nidhi Gupta
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Work Location:	Bangalore
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Current working:	Remotely

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