**Sr Consultant**

Profile

* Highly motivated, customer focused with strong communication skills backed by years of experience in telecom, finance, and corporate domains.
* Enthusiastic in learning new things with keen interest in simplifying and streamlining processes.
* Proven implementation management, team leadership and business analytics expertise. Excellent oral and written communications skills, with ability to effectively communicate across all levels of an organization.
* Work with engineering team to deliver a scalable architecture that not just meets current needs, but considers future growth scenarios
* Experience in defining roadmap for the product.
* Expertise in implementation of Quote to Cash flow, SAP Fieldglass – Vendor management system, SAP Business by Design ERP, billing, revenue, order management, accounts receivable, accounts payable.
* Extensive experience in requirement gathering, preparing functional design, implementation based on customer’s requirement.
* Deep understanding of system integration for cross functional applications.

Technical

* Deep experience in all aspects of implementations, from requirement analysis, through Project Preparation, Solution Validation, sticking to the schedule to Post Go-Live Support.
* Experience with IDocs, CPI integration, REST API, Postman.
* Experience on integrating with SAP, Oracle- EBS, Siebel, NetSuite
* Experience with Payments processing systems, payment card industry compliance with IVR (Interactive voice response)
* Expertise in JIRA, Confluence, Bugzilla, Service Now.

Certifications

* Financial Accounting from Harvard Business School
* SAP Revenue Recognition – RevSym, SAP Fieldglass, SAP ERP -Business by Design .
* Alliance - Certified Scrum Product Owner

LinkedIn Profile

<https://www.linkedin.com/in/swetathakare87/>

**Company:** SAP, USA

**Project Description/Scope:** Revenue/Cost/Commission/Procurement implementation.

**Role: Sr Consultant**

**Clients**: Insight, Pitney Bowes, Verizon, Wrike, Ripple. **Duration**: June 2018 to Present.

**Responsibilities/Deliverables:**

* Meet with stakeholders to understand the business requirements and provide a feasible solution for the business needs.
* Own functional design and configuration deliverable.
* Meet clients, development team, support team to discuss product enhancements
* Expertise in maintaining client relationship, keeping all the teams on track and well informed about future product upgrades.
* Expertise in upstream and downstream process for implementation.
* Expertise in complex revenue recognition methods (ASC 606, ASC 605, IFRS, US GAAP) and principals described by the Financial accounting standards Boardandensure implementation of revenue meets the compliance criteria outlined in revenue guidelines
* Expertise with configuring the accounting for customers.
* Guide customers with month end close activities.
* Understand the workflow of source to destination systems that involved SAP ECC, Service Now, NetSuite, GL.
* Expertise in implementation of SAP ERP – Business by Design, SAP Fieldglass (Procure-Engage-Pay).
* Expertise to thrive in a startup fast scale industry.
* Working knowledge on database systems to troubleshoot integration issues from source to destination systems. Debug application for integration inconsistencies.
* Write SQL queries to analyze data and related issues.
* Write user manuals and other related documents, and train users on system capabilities
* Advised on potential risk and risk management.
* Configured systems per approved scope
* Assisted various customers for go live and post go live support.
* Expertise in resolving issues with customer’s higher management for any issues arising during the project and after go-live.

**Achievements:**

* Successfully implemented solutions for customers.
* Provided demos to senior executives, technical teams.
* Successfully managed the product backlog, enhancements based on market analysis and customer needs.

**Company:** Equinix, USA

**Project Description/Scope:** Billing and Revenue implementation (Singleview and ASC 606)

**Role:** Business System Analyst **Duration:** 3 years

**Responsibilities/Deliverables:**

* Successfully implementing and enhancing billing application. The billing application was used to generate invoices before taxes.
* New enhancements and operational activities related to generating customer invoices through Singleview and Oracle ERP systems. Verifying the invoices and order details and progressing to Revenue production system.
* Responsible for ERP - production support by testing the tickets before and after deployment
* Expertise in Quote to cash flow in ERP.
* Implement ASC 606 revenue principles with the help of revenue application.
* Expert in System Integration Testing (SIT), Regression Testing, Functional testing, and assisting customers with UAT testing.

**Achievements:**

* Successful enhancements for Singleview billing application for problematic areas and implementation of ASC 606 for revenue.
* Provided understanding of the tool to other BSA’s, senior executives, technical team & clients.
* Managed billing/revenue configurations across regions like US, EMEA, APAC.

**Company:** IGate (Capgemini), UK, India

**Project Description/Scope:** Order management and payments processing for TalkTalk,UK

**Role:** Senior Software engineer **Duration:** 4 year

**Responsibilities/Deliverables:**

* Expertise in Order management, provisioning and fulfillment through CRM.
* Expertise in creating Requirements Traceability Matrix to ensure comprehensive test coverage of requirements
* Good knowledge about migrating customers from legacy system.
* Expertise in payments processing involving activities like calculating the adjustments, refunds, chargebacks etc. for the customer.
* Expertise in payment card industry compliance procedures
* Experience with REST API

**Achievements:**

* Worked on end to end scenarios involving creating customer in CRM, fulfilling/activating them, generating invoices and making payments.
* Supported with day-to-day milestones and deliverables.

Education

* Bachelor of Engineering in Information Technology, India

Mobility:

Current Indian passport with US work visa (H1B)