Swathi C.P,

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**PROFESSIONAL OBJECTIVE**

Looking for an opportunity to utilize my experience in Software Testing besides Client Management skills to ensure high quality of product delivered as per SOP’s defined, thereby making it a hundred percent bug free product.

**PROFILE SUMMARY**

Experienced **Quality Analyst/Business Analyst** possessing 6 years of Exposure in Quality Analysis, Client Support and Project / Product Management with enormous domain knowledge on multiple functions say Manufacturing, CRM, HRMS, PMS, PP, MM, Asset management, Quality management systems, Finance covering most of the core modules of an ERP and other custom Applications. Also possess the experience of project Coordination (end to end) consisting of various teams.

**Specialized in**:

* Complete Testing of an ERP (All modules) and knowledge on Integration of ERP to comply with GSTN Network. Integration of Two different systems and Functionality testing.
* Expertise on SDLC (ERP and Application Designing & Development (Functional)), Agile Methodology, Scrum Methodology.
* Client Engagement, Product / Application Usage Training (Both In house and Client end trainings).
* Corporate Strategy Planning, Business system / Process Improvement, Project management, Business Analysis and Product Development.
* Expertise on SDLC (ERP and Application Designing & Development (Functional)), agile methodology, Scrum master.
* Project Scope definition, Deployment Planning, Team management, Requirements Gathering, Elicitation of Requirements and unambiguous Documentation.
* Good experience in Benefits, Compensation and Payroll for NA concepts in People Soft HRMS tool.
* Have experience in using Postman tool for testing APIs.

**WORK EXPERIENCE**

**July 2019–Till Date, INFIONIC INDIA PVT LTD, HYDERABAD, Senior Software Test Engineer & BA.**

As a **Senior Test Engineer & BA,** I am responsible for the complete ZIP Product (ERP) and accountable in releasing the bug free version of the product as per the requirements specified by stakeholders. As Part of this the following Activities were performed in the given role whilst handling a team of 4 people.

**Responsibilities and Tasks Accomplished:**

* Skilled in understanding Software Requirement Specification after which identification and documentation of the Test Scenarios were carried out.
* Experienced in executing Test Cases to test the application functionality against the requirements manually.
* Gained Experience in Smoke, Functionality, Integration, Browser compatibility, GUI, Retesting, Database, Regression testing, System Testing.
* Defect Reporting and Tracking through **TFS** (Team Foundation Server) is a most significant task performed in this role.
* Interaction with Developers and all other stakeholders for requirement clarifications during Testing phase.
* Attending Client Calls, clarifying client queries on product and preparing minutes of meeting.
* Execution and Writing of SQL queries to verify the Data flow in the system across multiple modules.

**Projects Handled During the stay with Infionic Inc.**

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| --- | --- |
| **Client name** | **Product / Project. (Specialty / challenges within the project)** |
| ZIM Laboratories | Complete ERP Testing and Client Support post deployment. |

**June 2018–June 2019, NTT DATA- Client Name: Deloitte, HYDERABAD, and Senior Test Engineer.**

As a Senior Test Engineer, I am responsible for the complete People Soft-HRMS 9.1 and 9.2 application and accountable in releasing the bug free version of the product as per the requirements specified by stakeholders

**Responsibilities and Tasks Accomplished:**

* Skilled in understanding Software Requirement Specification after which identification and documentation of the Test Scenarios were carried out.
* Experienced in executing Test Cases to test the application functionality against the requirements manually.
* Used TFS to create/track the defects and for creating reports on daily basis.
* Execution and Writing of SQL queries to verify the Data flow in the system across multiple modules.
* Creating new test scripts and testing various customizations/enhancements with Benefits, HR and payroll modules.
* Involved in testing changes to PeopleSoft Core HR system Hire/Rehire employees, incorporating new company/pay group changes, departments, job codes and enrolling employees for test setup to make sure all the way through to the payroll deductions from beginning to end
* Involved in testing and accommodating new changes in benefits plan & Tax Updates.
* Tested People Code customizations and to apply new functionalities for employee Base Benefits, HRMS and Self-Service modules.
* Involved in real time integration and keying of employee HR data between two PeopleSoft instances using different action/action-reason combinations.
* Involved in testing HR data via workforce administration on all the scenarios like Hiring, Rehiring, Intercompany transfers, promotion, demotion, terminations and so on.
* Provided timely updates to team lead on testing status

**Projects Handled During the stay with Deloitte**

* People Soft HRMS- Version 9.1 and 9.2 which is a HRMS tool which is used by the internal Canadian people.

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| **Project Name** | **Project Details (Specialty / challenges within the project)** |
| People Soft HRMS-V9.2 | People Soft is an HRMS tool which is used by Internal Canadian employees. |
| Consulting Ops model implementation | Changes in the organisation hierarchy which reflects in the employees information changes. |
| Compensation Planning Excel Macro | Last year (2018), a macro was developed within Excel for the Talent Total Rewards team to automate a portion of the year-end compensation cycle. After using the macro during the past year-end compensation cycle, enhancements have been identified and are required to improve usability, process efficiency, and reduce errors |

**July 2014–June 2018, INFIONIC INDIA PVT LTD, HYDERABAD, Senior Software Test Engineer & BA.**

As a **Senior Test Engineer & BA,** I am responsible for the complete ZIP Product (ERP) and accountable in releasing the bug free version of the product as per the requirements specified by stakeholders. As Part of this the following Activities were performed in the given role whilst handling a team of 4 people.

**Responsibilities and Tasks Accomplished:**

* Skilled in understanding Software Requirement Specification after which identification and documentation of the Test Scenarios were carried out.
* Experienced in executing Test Cases to test the application functionality against the requirements manually.
* Gained Experience in Smoke, Functionality, Integration, Browser compatibility, GUI, Retesting, Database, Regression testing, System Testing.
* Defect Reporting and Tracking through **TFS** (Team Foundation Server) is a most significant task performed in this role.
* Interaction with Developers and all other stakeholders for requirement clarifications during Testing phase.
* Attending Client Calls, clarifying client queries on product and preparing minutes of meeting.
* Execution and Writing of SQL queries to verify the Data flow in the system across multiple modules.

**Projects Handled During the stay with Infionic Inc.**

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| --- | --- |
| **Client name** | **Product / Project. (Specialty / challenges within the project)** |
| Glochem Industries Ltd (Vizag) | E-BMR, ERP all modules. (GST Compliant Finance Module, PP, MM, Procurement and Electronic Batch manufacturing record). |
| SCPL (Hyderabad) | ZIP Product. (All Basic modules of ERP). Client support. |
| Emmennar Pharma (Hyderabad) | Complete ERP Testing and Client Support post deployment. |
| Veer chem. (Hyderabad) | Complete ZIP Product. |
| Wanbury Ltd. (Bombay) | POMS (Product costing and Integration With SAP) |
| Porus industries. (Hyderabad) | Complete ERP. (Transition from legacy systems to IES) |
| Saraca Laboratories | PP, MM, Finance, AM, CRM, HRMS, EBMR, QC/QA modules. (User adaptability) |
| Evertogen Life Sciences | Complete ERP Testing and Client Support post deployment |

**EDUCATION**

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| B-tech in Information Technology.  {2007 – 2011} | 73% | Affiliated to JNTUH. Hyderabad, India. |
| Intermediate (+12), M.P.C.  {2005 – 2007} | 93% | Narayana Jr College. Hyderabad, India. |

**Skills & Achievements:**

* Analytical Skills, Organizations, Interpersonal, Creativity and Communication skills.
* Command on ERP solutions and familiarity with most of the crucial modules in an ERP.
* In Deloitte, received appreciation awards in functionality documentations and Organized way of working.
* Hands on experience in using tools i.e. SQL Server management studio, TFS.
* Understanding of **Selenium**, **SQL**, and Microsoft Office.
* Client engagement, Team Management and project Management are key skills possessed.
* Actively Participated in NCC and Part of SAHAYA team which taught free classes to Government school students who cannot afford money for education.

**NOTE: References would be provided upon request.**