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**Mantha **

Sr. Salesforce developer/administrator

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**Professional Summary:**

Having experience in the IT industry as a Salesforce developer/administrator on force.com platform. Having extensive knowledge in implementing, Data Raptor, OKTA, Single Sign-On (SSO), Integration procedure, customizing and maintaining Salesforce solutions

* Excellent understanding of Software Development Life Cycle (SDLC) including, requirements gathering, analysis, design, development, enhancements, testing, deployment and maintenance of enterprise applications.
* Experience in Administration, Configuration, Implementation of Classic and Lightning experience with Salesforce Platform.
* Experienced in handling and organizing Health cloud and Service cloud with its operational efficiency.
* Experienced in analyzing business requirements, build Entity Relationship Diagrams and implementing them to Salesforce custom objects with master-detail relationships, lookup and Junction relationships.
* Build a strong understanding of SFDC best practices and functionality
* Identity Access Management professional in designing and implementing Single Sign-On (SSO),  Access Management and Federation technologies
* Working on Large-scale & complex Salesforce development projects along with integrating data from other systems/Repositories
* Having good understanding of Vlocity Flex cards, Omni Studio and Vlocity Health Broker Portal
* Worked on analyzing the Standard Objects, Custom Objects, Permissions sets, Page layouts, profiles in the design phase of the Salesforce Single View project.
* Execution knowledge of declarative parts from workflows, Process builder, Flow Builder, Approval Processes, Workflow Outbound API messages according to application requirements.
* Experience in working on Eclipse IDE with Force.com Plug-in for writing business logic in Apex programming language and with Lighting Data Services (LDS).
* Experience in SFDC Developing Apex Classes, Triggers, Visualforcepages, Controllers like standard and Custom controller Extensions, SOQL and SOSL.
* Well acquainted with integrations to third party systems using SOAP and REST Web Services.
* Extensively worked on the Lighting Design System to build custom components.
* Implemented OAuth instances using OAuth2 authentication and connected app.
* Worked on writing Test classes to test the Classes, Triggers to increase the cord coverage to more than 75%.
* Experience in using Ant Migration tools and Change sets for deployments.
* Experience in Data Migration using Import Wizard, Workbench and other integration tools like Data Loader.
* Good understanding of SAAS, PAAS and IAAS cloud computing services.
* Have experience in Sales Cloud, Service Cloud, Community Cloud implementations.
* Experience in working with Agile/Scrum environment, Iterative, Waterfall software development methodologies.
* Proficient in user interface and web technologies like HTML, XML, CSS.
* Excellent Leadership and Interpersonal skills, Team player with ability to work effectively with all levels of organization and individually as well.

**CERTIFICATIONS**

* Salesforce Certified Admin

**SALESFORCE SKILL SET**

* Salesforce Out of Box features.
* Security and Sharing Settings.
* Customization - Apex triggers/classes/Batches, Lightning Components.
* Deployment process through Change sets and Jenkins.
* Configurations - Workflows, Approvals, Validations, Process Builder, Lightning Flow and Reports.
* Data migration/Data loading concepts.

**AT&T, Dallas, TX**

**Sr. Salesforce Developer Jan 2020 – Till Date**

**Responsibilities:**

* We mainly focus on the leads that were generated from different sources and till we delivered that product to the customer.
* Working with various salesforce.com objects like Accounts, Contacts, Opportunities and Reports.
* Customized Salesforce.com fields, page layouts, record types, list views and queues.
* Managed and implemented customization requests including creating Workflows, Process builder, Flow builder for Visualizing and creating automated business processes.
* Experience in the declarative part of Creating Rules like workflows, Validation rules, assignment rules, duplicate rules.
* Worked on various salesforce.com standard objects like Accounts, Contacts, Leads, Campaigns, Reports and Opportunities.
* Worked with SOQL SOSL queries with Governor Limitations to store and download the data from Salesforce.com platform database with DMl and Database Methods.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application
* Designed applications architecture for SSO (Single Sign On) and Single Logout technique
* OKTA saml authentication with Twistlock (single sign on)
* Created Data Syncopation with third party SQL Data to Salesforce data using OData link with salesforce connect.
* Developed BatchApex classes and scheduled those using Apex Schedulable classes, time-based workflows to update the data regularly.
* Integrated Applications with Salesforce.com using SOAP and REST web services.
* Added Lightning Component to Lighting Pages and Record Pages.
* Successfully implemented Web to Lead and Web to Case in the organization.
* Responsible for Data load operations using Force.com Apex Data Loader and worked with Data Import Wizard.
* Deployed components using Change Sets, Force.com Migration Tool.
* Actively involved in the most critical phase of the project, in the development and support areas.
* Worked with Custom setting, Custom metadata and custom labels on salesforce platform.
* Instrumental in performance tuning of programs during the post Deployment and Deployment period.

**Environment:** Saleforce.com platform, OKTA, SSO (single sign on), Lightning Components, Aura Framework, Salesforce Lightning Design System (SLDS), PostMan.Force.com.

**Alcons Lab, Fort Worth, TX**

**Salesforce Admin/Developer Feb 2018 – Nov 2019**

**Responsibilities:**

* Agile Development Methodology and Scrum Methodology was followed for the implementation and worked as enhancement team members and performed the roles of Salesforce.com Administrator and Developer in the organization
* Used SSO (single sign on) technique for login and rights management and Role based application interface
* Participated in Customer discussions and provided necessary clarifications to customers.
* Developed various Apex classes, Controller classes and Apex Triggers for various functional needs in the application
* Implemented OKTA as single sign on for Multi account environment
* Involved in resolving issues found during Unit Testing User Acceptance Testing (UAT).
* Worked with SOQL SOSL queries with Governor Limitations to store and download the data from the Salesforce.com platform database.
* Developed various Custom Objects, Formula fields, Master-Detail, Lookup relationships, Tabs, validation rules, pick lists, dependent picklists.
* Created various custom objects as per requirement.
* Created Workflow rules and defined related tasks, email alerts and field updates.
* Involved in integrating salesforce with external services by using both REST API.
* Developed Validation Rules for the Custom Objects and Workflow rules and Approvals for some fields.
* Created Security settings for Roles and Profiles and managed Security Sharing Settings.
* Involved in production support for the application which are already existing in the Production environment.

**Environment:** Saleforce.com platform, Visual Force Pages, Force.com Platform, OKTA, Salesforce Lightning Design System (SLDS), Jira, SSO (single sign on), Sales Cloud.

**Aetna, Hartford, CT**

**Salesforce Developer/Admin May 2016 - Dec 2017**

**Responsibilities:**

* We mainly focus on the leads that were generated from different sources and till we delivered that product to the customer we have a certain process in salesforce.
* Worked in handling and organizing Health and Service Cloud .
* Working with various salesforce.com objects like Accounts, Contacts, Opportunities and Reports.
* Developed Apex Classes, Controller Classes and Apex Triggers for various functional needs in the application and built.
* Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
* Created Page layouts, Search layouts to organize fields, custom links, related lists, and other components on edit pages, Visual Force Pages and Controllers
* Built Lightning Components and custom Quick actions in Lightning Experience.
* Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
* Scheduled Apex Batch jobs for processing large records.
* Created various Roles, Profiles, and Page Layouts and Configured the permissions based on the hierarchy requirements of the organization.
* Created Custom Buttons, Links using JavaScript and Salesforce Standard functionality.
* Worked on Data Loader for Mass import and export of data to/from Salesforce.
* Deployed the code from Sandbox to Production using Change Sets and Ant tools.
* Responsible for writing the Test classes.

**Environment:** Saleforce.com platform, Visual Force Pages, Force.com Platform Developer Console, Sales force Workbench, Health and Service Cloud.

**Internation Monetary Fund,DC**

**QA Analyst Jan 2013 – Aug 2015**

**Responsibilities:**

* Developed Test Cases, Test Scripts and Test Steps for all the modules.
* Prepared Test Data and performed Positive and Negative testing.
* Corrected/suggested changes to business requirements, as I had good knowledge in financial systems
* Performed Smoke Testing, GUI Testing, Functional Testing, Integration Testing, Regression Testing and Back end testing of the application manually to make sure test cases are valid.
* Automated Smoke Testing, GUI Testing, Functional Testing, Integration Testing, Regression Testing and Back end testing test cases using Selenium IDE.
* Coordinated with the developers to resolve defects.
* Reviewed and update Regression Test cases for impacted features.
* Analyze the Use Case Document for preparing the Test Cases.
* Analysis of Client Supplied Requirements obtained from Rational Requisite Pro.
* Involved in development of Test Plan and Test Specifications as per clients Business Requirements
* Maintained all the test cases in Rational Test Manager so as to perform Manual and Automated Testing.
* Performed Screen Navigation Test to ensure that the links are established as per the documentation provided.
* Prepared Requirement Traceability Matrix (RTM), mapping requirements to the Test Cases.
* Regression tests were performed after every build of the application using automated scripts.
* Performed Backend Testing by extensively using SQL queries to verify the integrity of the data.
* Performed Data driven testing using Selenium Web Driver, TestNG functions and JDBC Connections which reads data from scripts using property and XML files
* Used Jira tool for Defect Tracking and Reporting.
* Involved in preparation of the Test Reports.
* Interacted with Business Analysts, Developers and QA team members in different defect raising situations.
* Involved in the Walkthroughs with development team to discuss related issues.
* Involved in defect review meetings prior to Release.

**Environment:** Quality Center, JIRA, Selenium IDE, MS Office, Service desk. MS SQL Server, SQL Server Management Studio, Windows, WinScp and Beyond Compare.