Sai Meghana Kollu

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PROFESSIONAL SUMMARY

*Experienced salesforce developer for business solutions*

* Total experience of 2 years in the Cloud Domain.
* 1.5+ years Experience in Salesforce.com both as Administrator and Developer in SFDC Customization Security Access, Workflow, Approvals, Data Validation, Sales, Marketing, Customer Service and support
* Extensive knowledge of Salesforce.com implementation cycle in Sales and Marketing cloud
* Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page layouts, Email Services, Approvals, Workflow, Validation rules, Reports, Dashboards, Tasks and actions
* Developed SFDC Customized Reports, Dashboards and Processes to continuously monitor data Quality and integrity
* Experience in data exporting and importing using Import Wizard, Apex Data Loader
* Code optimization with Governor limits of Salesforce
* Have good working knowledge in querying salesforce.com database using SOQL & SOSL queries using Force.com Explorer
* Experience in SFDC development using Apex Classes & Triggers, Visual Force, S-Controls, Force.com IDE, SOQL and SOSL
* Basic understanding in rest and soap APi
* Primary knowledge in Einstein and lightening

PROFESSIONAL EXPERIENCE

Tech Mahindra, Hyderabad

Sep 2019- Till date

Associate Engineer

* Supported projects in Data migrations, business process implementations, and Automation. With strong administration and support expertise in Salesforce.com, including Security.
* Involved in Data Migration by using Data loader, Workbench and Command Line Data Loader.
* Implemented lightning component for CSAT functionality and Einstein voice.
* Involved in lightning migration

Bodhtree Consulting, Hyderabad May 2018-July 2019

Salesforce Trainee

* Worked on Administrative tasks: -Creation of Users, Profiles, Roles, Tabs, Formula Fields, Validation Rules, Work flow, Process Builder, Approval Process, Assignment Rules, Email Templates, Page Layouts, Flows, Reports and Dashboards, Public Groups, Queues, Record Type
* Analyzed and implemented the Sharing Model (Organizational-wide defaults & Sharing rules) setting and Security model (Object level, Field level and Record level) using Profiles, Roles
* Worked on Development: - Apex classes, Batch Apex, Visual Force page, Triggers, Test Class Integrations, Sites.com and Data Loader
* Experienced in querying salesforce.com database using SOQL and SOSL

PROJECT 1 - Bombay Reality MAY 2018-July 2019

Salesforce Developer

* Involved in Design phase and Implementation phase
* Designed and Implemented Digital Signature with Mouse and Touch events
* Worked on sites.com
* Worked on Triggers, classes, Visual Force page
* Worked on Page Layout, Profiles, and validation rules
* Creation of Objects, Tabs, Custom Setting and Formula Fields

PROJECT 2 - HSBC

Dec 2018-July 2019

Salesforce Developer

* Involved in total SDLC process like requirement analysis, design, coding and deployment.
* Done customization like creation of Objects, Relationships, Record Types, Report types Page Layouts, Custom Settings, custom Labels, Validation Rules, Email Templates, Workflow Rules and Approval process
* Implemented the Security model (Object level, Field level and Record level) using Profiles, Roles and Sharing Model (Organizational-wide defaults & Sharing rules) settings
* Designed and developed Workflow rules for generating mails and Tasks
* Designed sites.com public URLs

PROJECT 3 - Awfis

Dec 2018- Feb 2018

Salesforce Developer

* Involved in all SDLC phases like requirement analysis, design, coding and deployment
* Created reusable code using the Salesforce developer toolkit
* Handled CTI integration
* Developed custom objects, triggers and workflows
* Interacted with customer operations managers to identify issues and potential areas for improvements to existing applications
* Prepared technical approach and design documentation supporting business needs

Associate Analyst at Global Logic (Sept 2017 – May 2018):

Project - WAYMO Content Engineering

WAYMO is a self-driving car that uses sensors and software to navigate safely through everyday traffic. Our project at Global Logic aims in providing content to the self-driving car’s algorithm. The car moves

based on the content it identifies - like vehicles, footpath, zebra crossing, traffic signals, living beings on the road etc.

Roles and Responsibilities:

* Worked on identifying and tagging STOP signs, STOP sign attributes, vehicle tagging, vehicle

tagging attributes, vegetation

* Used tools like Crowd Compute and MS Excel as work tracker
* Always completed work on time and met the deadlines

TECHNICAL SKILLS

|  |  |
| --- | --- |
| Operating Systems | Windows 7, Windows 10 |
| Languages | APEX |
| Databases | SOQL |
| Software Products | Communities |
| Technologies | Salesforce.com |
| Tools & Utilities | Eclipse IDE, Workbench, Data Loader |
| Domain Knowledge | Force.com |

EDUCATION

# Prasad V. Potluri Siddhartha Institute of Technology VJA, India

Computer Science Oct 2012 – May 2016

# Sri Chaitanya Junior College VJA, India

MPC June 2010 – April 2012  
**Sri Krishnaveni Talent School VJA, India**

Secondary and Higher Education June 2005 – April 2010