**Curriculum Vitae**

**Bhavin Modi**

Software Engineer

Mobile: 8866443296

**Summary**

* A Competent Masters in Computer Application professional with 3+ years of extensive experience in Microsoft Dynamics CRM, Application Development, Documentation, and Team Management.
* Configured and Customized almost all the key areas in CRM.
* Developed SSRS reports for both online as well as on-premise CRM Environment.
* Excellent written and verbal communication skills.
* Quick learner ,Confident, articulate, and professional speaking abilities.
* Empathic listener and persuasive speaker.

**Technical Skills**

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| --- | --- |
| **Reporting Tools** | SSRS and Fetch XML Based Reports |
| **Microsoft Technologies** | .Net Framework 2.0,3.5,4.0, and 4.5Microsoft Dynamics CRM 2011-Dynamics 365, CRM SDK, CRM Web API |
| **Databases** | MS SQL Server 2005/2008/2012, Azure SQL |
| **Other Software** | JavaScript, HTML, AJAX,XML |

**Professional Experience**

**Project Title:** Liquor License Management

**Description:** This project was from one of our US based client who manages the complete process of liquor licenses through CRM. We have performed many customizations to the CRM system . We have used some third party tools as well like ‘Growl’ notification tool for sending the notification from Dynamics CRM to client desktop directly. We have also implemented QuickNavigation third party tool to set the navigation links on forms.

**Designation:** Software Engineer

**Responsibilities:**

* Requirement Gathering/Client Communication
* Customization
* Custom Workflows and Plug-in development
* JavaScript for client side scripting
* Ribbon Customization
* Reports
* Data Import and Update Utility

**Environment:** Microsoft Dynamics CRM 2013 On-Premise

**Project Title:** Metered Invoicing

**Description:** This project was intended for auto generation of invoices based on meter reading values. On entering current meter reading, the units are auto calculated and based on the pre-configured rate and units the invoice amount is being calculated and a newly created invoice is being mailed to a customer. In this manner at the end of the month, all the invoices get generated and are sent via email to respective customer. Also various dashboards and invoice reports are developed to get quick details about top 5 consumers, top 5 defaulters, and top 5 outstanding invoices of the month in form of charts at respective Dashboard of the user.

**Designation:** Software Engineer

**Responsibilities:**

* Customization and Configuration
* Workflows and Custom Workflows
* Plug-in Development
* JavaScript code
* Custom ribbon buttons
* Business Process flow
* Business Rules
* Charts and Dashboard
* SSRS Reports

**Environment:** Microsoft Dynamics CRM 2013 Online

**Project Title:** Investment and Planning Management (UK)

**Description:** One of our UK based client had a requirement to manage his Investment and Planning system in CRM. CRM system manages all his customers and their investment details. Also the system integrates with third party application to get updated values of the investment schemes/plans and updates the updated value on daily basis.

**Designation:** Software Engineer

**Responsibilities:**

* Customization and Configuration
* Workflows
* Plug-in Development
* Custom workflow Activity
* Charts and Dashboard
* SSRS Reports
* Custom ribbon buttons
* Windows Services

**Environment:** Microsoft Dynamics CRM 2011

**Project Title:** Integration between CRM and GeoLocator Application

**Description:** This integration between CRM and GeoLocator Application updates all the places to GeoLocator application from CRM on daily basis. There were many criteria’s that were taken care of for integrating places or locations from CRM.

**Designation:** AssociateSoftware Engineer

**Responsibilities:**

* Customization and Configuration
* Workflows
* Plug-in Development
* Custom workflow Activity
* Custom ribbon buttons
* .Net Program to Integrate

**Environment:** Microsoft Dynamics CRM 2013

**Project Title:** DiaSoft (Diamond Manufacturing Process System)

**Description:** This was a product developed for Diamond manufacturing companies. It manages complete lifecycle of a diamond from rough diamond to the polished diamond. The product manages all the stages from which the diamond passes.

**Designation:** AssociateSoftware Engineer

**Responsibilities:**

* Client Communication
* Code using C#.net
* Develop Reports

**Environment:** .Net Technology, SSRS

**Academic Qualifications**

1. Masters in Computer Application, Sardar Patel University.
2. Bachelor in Computer Science, Veer Narmad South Gujarat University.

I hereby declare that all the information furnished above is true to the best of my knowledge and belief.