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Michael D Khan
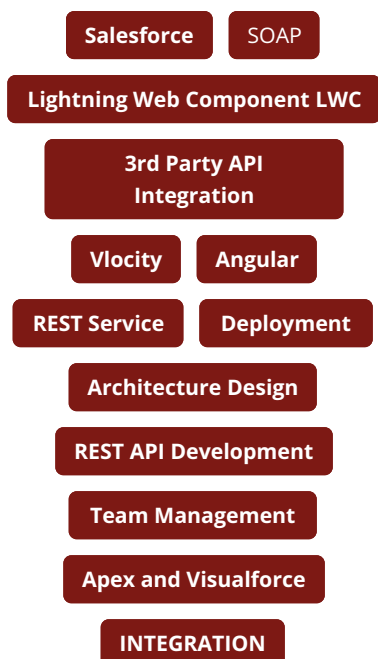## Senior Software Engineer

SUMMARY

4+ years experienced Salesforce developer skilled in leading the development of multiple commercially successful projects from scratch, with active involvement throughout the development life cycle. Proficient at implementing core backend development tasks including 3rd party API integrations, REST API Development, etc., while working with multiple different orgs and systems. Adept at employing the Agile methodology of software development to leads teams & deliver high quality products within the stipulated deadlines. 2+ years of experience in completing Vlocity stories.

MAJOR ACHIEVEMENTS

1. **Won Apex Award** in Accenture in 2018.
2. Succeeded 1 monthly **spot awards**.
3. **Ranger** in Salesforce Trailhead.
4. **Best performer award** in Legato in December 2020.

Key Skills

Salesforce   SOAP

Lightning Web Component LWC

3rd Party API Integration

Vlocity   **Angular**

REST Service   **Deployment**

Architecture Design

REST API Development

Team Management

Apex and Visualforce

INTEGRATION

Technology

Salesforce	
Lightning Web Component (LWC)	
Vlocity	
Integration	
Leadership	

EDUCATION

BITS Pilani WILP	Oct '20 - Sep '22
M. Tech. Data Science and Engineering	India
NIST Berhampur	Jul '12 - Jun '16
B. Tech. Computer Science and Engineering	Odisha, India

PROFESSIONAL EXPERIENCE

1. Senior Software Developer	Jan '19 - Present
Legato Health and Technologies	Bangalore, INDIA

Legato Health Technologies is committed to transforming health care through operational excellence. Fully-owned subsidiary of Anthem, Inc., one of the leading health benefits companies in the U.S.

Team: BORG
Role: Senior Salesforce Developer / Tech lead
Backend: Salesforce Apex
Frontend: LWC and Vlocity

- Managed the operations on the development of the **salesforce project**.
- Involved in the creation of a flow of **Vlocity** so that seamless process can be achieved to reduce process time.
- Created **Vlocity Card, Omni Script, Data Raptor,** Vlocity Template, and Remote Action.
- Directed **LWC enabled Omniscripts, Flexcards**, Dataraptors to improve the plans adding process smoother.
- **Mentored** a team of **6 developers** to deliver the Vlocity and LWC stories promptly.
- **Integrated** Salesforce org with BSC system to pull the plans and products details synchronously through rest callout.
- Approving the deployment from Development org to QA org through **Autorabit**.
- Guiding the team to implement better code during code review to meet salesforce standards.
- Monitored the Integration between **Large Group to Small Group** org to send the data on click of a button by doing **REST** callout.
- Developed LWC Button to do **Apex Callout** to create the record in different Salesforce Org (Small Group Org).
- Applied **Single Sign-On** (from Salesforce to Salesforce org).
- Used **Auto-Rabit and Bit-Bucket** for version control and deployments and coordinating with the dev-ops team.
- Implemented **Batch Apex class** to automate the Campaign Creation process.

Product Development

- Led the entire Product **Development Lifecycle** from understanding the Business Case to Implementation.
- Planning: Helped project managers to write the stories and Scrum master to design

TECHNICAL SKILLS

- **Programming Languages**: Apex, Java, SOQL, C, C++, Python.
- **Web Design**: HTML, CSS, JavaScript.
- **Tools**: Eclipse, Visual Studio Code, JIRA, AutoRabit, Workbench.

CERTIFICATIONS

- Salesforce.com Certified **Platform App builder.**
- Salesforce.com Certified **Administrator** (ADM 201).
- Salesforce.com Certified **Platform Developer 1.**
- Vlocity **Developer Essentials** (Level 1).
- BEC.

monthly reports.
- Managing the product release into the production environment.
- **Gathering the requirements by** continuously working with BA and PO to obtain priority and User's needs.
- Creating a timeline of the feature set broken into small stories & assigning points.
- Executed & monitored the development, testing, and deployment of **70+** story points in time.

Team Management
- Employing **Agile methodology** for Project Management & **GIT** for Version Control to direct the team.
- Conducted reviews of **6+ team members** to verify quality and accuracy

2. Associate Software Developer   Mar '17 - Jan '19

Accenture   Bangalore, INDIA

Accenture plc is a multinational professional services company.

- Performed SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Approvals, Workflows, Process Builder, Validation rules, Reports, Dashboards, Data loader.
- Worked on Salesforce to Salesforce Rest API Integration.
- Worked on Salesforce Classic including Apex, Visualforce Page, Workflow, Process Builder, Batch process, etc.

ADDITIONAL INFORMATION

- **Languages**: English, Hindi, Odia.
- **Permanent Address**: Jagatsinghpur, Odisha.
- **Current Location:** Bangalore