



# **Snehal Joshi**

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### Summary

- 6+ Years of IT experience in the area of Salesforce platform and Java.
- Understanding of Salesforce native functionalities such as apps, objects, fields, users, roles, profiles, record types and page layout to support vital business functions.
- Worked on Aura Lightning Components.
- Worked on ConfigIT(CPQ) Tool.
- Understanding and implementing Salesforce out of box features like Validation Rules, Workflows, etc.
- Implementing security at Object, Field and Record Level.
- Implemented Triggers, Workflows and Process Builders.
- Created Visualforce pages with the help of custom and standard controllers.
- Batch Apex, Schedule Apex and Future methods to implement asynchronous behavior.
- Having knowledge in Rest API Integration.
- Team player with good communication and interpersonal skills.

## **Key Skills**

#### **SFDC Declarative**

Objects, Tabs, Profiles, Roles, Page Layouts, Workflows, Approval Process, Permission sets, Sharing rules, Reports and Dashboards.

#### **Tools**

Eclipse, Data Loader, Bitbucket, Git, Jira

## **SFDC Programmatic**

Apex, Aura Lightning, SOQL, SOSL, Triggers, Visualforce, API Integration, Governor Limits, Batch Apex, Schedule Apex,Apextesting andDebugging Apex

## Other Skills

Java, Spring MVC, HTML, CSS3, Javascript, MS Excel, MS Word,

# **Work Experience**

### PROJEC T 1: SALESFORCE DEVEL OPER - Fiserv, Noida.

**Client:** Assurant

Duration: June 2021 - Present

#### Synopsis:

Currently working as a Professional Software Developer for one of the biggest product based company. The scope of the project mainly revolve around Case Management, Account Management, Contract Management and API Integration.

#### **Key Roles and Responsibilities**

Development of User stories assigned to me in an Agile environment

Implemented Quip application for Salesforce

Worked on Case/Contract management & Customization around this

Worked with various Salesforce.com Standard and Custom objects, Fields, Record Types, Page Layouts, Roles,

Profiles, Field Level Permissions, workflows, approvals and validation rules as per requirement.

Development of Visualforce Pages, Apex Controllers, Apex Test Classes, Apex Triggers, Batch Apex.

Development of API Integration framework within legacy systems and Salesforce.

Provided programming estimates, identified potential problems and recommended alternative solutions.

Defect Analysis and Fixing.

## PROJECT 2: SALESFORCE DEVELOPER - Infosys, Pune

(JAVA+Salesforce Development)

Client: ABB (https://global.abb/group/en)

**Duration:** Dec 2018 – June 2021

#### Synopsis:

ABB, formerly ASEA Brown Boveri, is a Swedish-Swiss multinational corporation headquartered in Zürich, Switzerland, operating mainly in robotics, power, heavy electrical equipment, and automation technology areas.

#### **Key Roles and Responsibilities**

- Developed CPQ (configure, price, quote) application for Switchgear product.
- Used Build studio CPQ Tool (Developed by Configit) and Java customization as per client requirements.
- Involved in resolving JIRA tickets which are very helpful for tracking, and maintenance.
- Developed Import export configuration using java custom code.
- Salesforce integration with Build studio CPQ tool.
- Preparation of test plan & its efficient execution for unit testing.

| Frameworks  | Build Studio CPQ Tool      |  |
|-------------|----------------------------|--|
| Programming | Java & Salesforce.com      |  |
| Databases   | Microsoft SQL server       |  |
| os          | Windows                    |  |
| Tools       | Eclipse, JIRA, Confluence. |  |

## PROJEC T 3: JAVADEVEL OPER - SpinSci Technologies Pvt. Ltd.

## **Hyderabad**

Client: IBM-Sprint (https://www.sprint.com)

**Duration:** Sep 2016 - Dec 2018

#### Synopsis:

**Sprint**, is an American telecommunication holding company that provides wireless service and is an internet service provider. It is the fourth largest mobile network operator in the United States.

### **Key Roles and Responsibilities**

- Developed voice custom elements (Menu's, Forms, Digits and Play Audio) using VFC.
- Used Inline DTMF Grammar, Say-It-Smart classes in developing voice and decision custom elements
- Involved in resolving JIRA tickets which are very helpful for tracking, and maintenance.
- Developed CVP Comprehensive call flow model and IVR Call flows.
- Worked on site with IBM team to understand the project requirement & perform development.
- Preparation of test plan & its efficient execution for unit testing.
- Involved in defect fixing and implementing new change requests.

### **Education**

| Degree  | Institute                                   | Year |
|---|---|------|
| Post graduate diploma in Advanced Computing     | CDAC,Hyderabad                              | 2016 |
| B.E. (Information Technology)                   | P.I.E.T. Nagpur                             | 2014 |
| Diploma in Polytechnic (Information Technology) | Priyadarshini college of polytechnic,Nagpur | 2011 |
| HSC   | Nagar Parishad Highschool,Katol             | 2008 |

#### **Personal Details**

Date of Birth: 02 July 1992 Marital Status: Married

Language Known: English, Hindi, Marathi

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