**Satya Bhaskar Yalamarthy**

Software Engineering Analyst

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**Profile Summary**

* Skilled Software Professional with 4 years of Experience in Siebel CRM.
* Experience in Designing the Requirements in the System along with Analysis, Documentation, Development, Testing and Implementation of Siebel CRM Application.
* Good Experience High level Design and Siebel Development development skills in Siebel Configuration, Workflow Processes, Product Configuration and MQ Configuration.
* Dedicated in maintaining high quality standards.
* Good Leadership skills, Strong problem solving and troubleshooting skills, Inter-personal skills, focused on building strong client relationships.

**Career Objective**

To use my skills, experience and adaptability to obtain a position where I am constantly challenged. My greatest strength is my ability to walk into a new environment and be functional immediately. I am quick to learn and adapt to new situations and technologies.

**Experience Summary**

|  |  |  |  |
| --- | --- | --- | --- |
| **Company** | **Designation** | **Duration** | **Place** |
| Sai Sudha Hospital (IT Department) | IT Head & Trainer | 6 Months | Kakinada, A. P |
| Accenture Services Pvt. Ltd | Software Engineering Analyst | December 2016 – March 2017 | Chennai |
| Accenture Services Pvt. Ltd | Software Engineering Analyst | March 2017 – Till Date | Benguluru |

**Technical Summary**

|  |  |
| --- | --- |
| **Implementation Skills** | |
| CRM Application | Siebel 8.0 & Siebel IP16 - Sales, Siebel Tools |
| Knowledgeable Areas | Siebel Configuration, Product Configuration & Workflows |
| Configuration Management Tools | Clear Case, JIRA, RTC |
| Database | Oracle, SQL |
| Open UI | Trained in Open UI IP 15 |

**Awards & Recognitions**

* Received “**Apex Award**” as “Extra Miler” for quarters FY18 Q3
* Recognized as **“Star of the Month**” of Project Mobily and received appreciation from team members.

**Professional Experience:**

###### Company : Accenture Services Pvt. Limited

###### Project : Mobily

###### Application : Siebel Sales IP 16

###### Project Duration : March 2017 – Till Date

Mobily is a Saudi Arabian telecommunications services company that offers [fixed line](https://en.wikipedia.org/wiki/Landline), [mobile telephony](https://en.wikipedia.org/wiki/Mobile_telephony), and [Internet services](https://en.wikipedia.org/wiki/Internet_service_provider).

**Project: Mobily**

**Team :** Mobily Application Designer

**Role :** High Level Application Designer (2019 October – till date)

**Responsibilities**

1. Joining the Business Requirement Call to Check the Feasibility in the system according to the requirement
2. Preparing the Interface Documents with the other Systems (EAI, Billing, DWH Etc.)
3. Analyze and Document the high-level design Changes required in the system
4. Impact Analysis of the Change that need to incorporate in the system
5. Handover the requirement to the Development team with the technical details
6. Supporting End to End Designer to provide the Required System Implementations

**Project: Mobily**

**Team :** Mobily Application Development

**Role :** Developer (2017-2019 October)

**Responsibilities:**

1. Gathering requirements from Onsite Solution Architect and Design Solution to the Business Requirements in the Later Phases of Development.
2. Configured and customized the Applets, Views, Screens, Business Components and Business Objects through Joins, Links, MVGs, MVLs.
3. Expertise in Product Configuration, Sync and Async Interfaces Calls, MQ Configuration and Workflows.
4. Been a part of team which handles weekly Production releases which includes design, documentation, framing test case scenarios.
5. Implemented the Declarative Configuration Alternatives using Data Validations, User Properties.
6. Resolving the issues with the Implementation of successful srf fixes on the production environments.
7. Created Unit Test cases and involved in fixing defects, System Testing, Integration Testing
8. Debugging issues with the help of Siebel log events, Server logs, Spool files and

Workflow Instance monitoring.

**Education Summary:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Degree** | **Board / University Name** | **Year of Passing** | **Percentage** |
| B.Tech, Petrochemical Engineering | JNTU Kakinada | 2016 | 68% |
| Intermediate Education | Andhra Pradesh State Board of Intermediate Education | 2012 | 90% |
| 10th | Andhra Pradesh State Board of School Education | 2010 | 92% |

**Personal Information:**

Date of Birth : March 15, 1995

Nationality : Indian

Marital Status : Single

DECLARATION:

I hereby declare that all the information provided by me in this application is factual and correct to the best of my knowledge and belief.

**Place:** Bangalore

**Date:**  (Bhaskar Ys)