**SANDEEP RAHUL P V**

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**Professional Summary:**

• Having **4+ years** of Total IT experience includes **3 years** of experience in **Salesforce CRM Platform**.

• Experience in **Development, Administration, Configuration and Support of Salesforce CRM** and

Salesforce applications (SFA) based on Apex Language and leveraging Force.com Platform.

• Good working experience on design, configure and develop **Lightning Apps** combining **Lightning**

**Design System** and **Lightning Component** features.

• Enable **Aura attributes** and **Aura handlers** for **Events** to focus on logic and interactions in

Lightning applications.

• Having Knowledge in **Integration** (Web services/callouts – **REST API**)

• Good experience with **SOQL, SOSL.**

• Good Experience on **Apex Controllers, Visual Force Pages and Triggers**.

• Good experience in usage of **Batch Apex and Future** Asynchronous operations.

• Implemented **Security and Sharing rules** for object, field and record levels for various **Profiles & Users** in Salesforce.

• Creating **Validation rules, Workflow rules, Approval process** which help in business automation**.**

• Have Work experience in Data migration activity using **Apex Data Loader and Import Wizard**.

• A good team player with excellent communication skill and has an ability to work in a team and individual environment.

**Work Experience:**

* working with **Smartried Software Technologies Private Limited**, as **Salesforce Developer** from August 2016 to December 2020**,** Bangalore.

**Professional Experience:**

**Project #3: Dumpsters Sell**

**Description:**

Dumpsters.com is Waste Management Company. It provides homeowners, contractors, businesses and organizations throughout the country with the dumpsters they need to keep their work area and properties clean. And help to vendors buying the dumpsters near their location by the help of searching functionality based on Zip code and product.

Client : **Dumpster.com.**

CRM : Salesforce.com.

Technology : Aura Components

Duration : Sep 2019 – Dec 2020

Role : Developer

Environment : Sales and Service.

**Responsibilities:**

* Customization of the Organization Profile, creation of custom objects, custom fields, formula fields as per the Requirement
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Involved in designing, development and testing of the given requirement using Apex Classes, Apex Triggers as per the requirement
* Involved inbuild custom lightning components and application.
* Involved in Writing Test Classes for Code Coverage and Unit Testing activity
* Involved in preparing the deployment plan to migrate the changes to higher environment.
* Created Lightning Aura components and Apex Classes/Triggers for building the system.
* Worked on all configuration tasks ranging from standard object, custom objects, workflows,
* validation rules and built several Sales reports and Dashboards.
* Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Created Aura Bundle for a custom component in lightning.

**Project #2: Global Eagle Sales management**

**Description:**

Global Eagle is a leading worldwide provider of inflight entertainment, media content, technology and connectivity solutions to the airline industry. It is the leading full-service platform offering both content and connectivity for the worldwide airline industries. Here we Performed detailed analysis of business and technical requirements and designed the solution by enhancing the customized objects in Salesforce

Client : Global Eagle

Technology : Salesforce

Duration : Oct 2018 - Sep 2019

Role : Developer

Environment : Salesforce.com platform, Sales cloud.

**Responsibilities:**

* Created custom objects, custom fields as per requirement.
* Created and invoked data from Custom Settings.
* Developed various apex classes to validate the data as per requirements.
* Created wrapper classes which will store the input values and validated in rules class.
* Also written test classes for all apex classes with best practices by ensuring 92% code coverage.
* Developed visual force page which is used for common error page.
* Deployment activities using Change sets.
* Worked on DML operation (Insert, Update, upsert, delete, undelete) and database class methods (Database.insert, Database.update).
* Worked on SOSL and SOQL queries.
* Customizing Home page, App page, Record page in salesforce Lightning.
* Creating Lightning App.
* Creating formula field and roll up summary field and master-detail and lookup relationship between the object.

**Project #1: Monitor Refurbishment Process**

**Description:**

The main objective of Lotus International Company is to refurbish LCD Televisions and Monitors. They required a flexible, expandable application to monitor and complete necessary repair processes.Monitor Refurbishment Process will handle any type of repair process, both current and future. The defected goods are returned through different Distributors. This application will identify the processes, associated steps, associated options and spare parts necessary to repair the defective goods depending upon the product condition. The client wanted to add some new processes and wanted some modifications to be done to the application to incorporate the new processes and new steps. The Client also required some more changes to suit their needs, like allowing more than one privilege to the User logging in the application.

Client : Lotus International

Technology : Salesforce

Duration : April 2017 – Sep 2018

Role : Administrator & Developer

Environment : Salesforce.com platform, Sales cloud.

**Responsibilities:**

• Identifying the production defects and provide fix on time.

• Created Custom objects and fields.

• Creating the Page Layouts and Record Types.

• Created custom objects, custom fields as per requirement.

• Create the Profiles and OWD setting.

• Worked on Reports and Dash Boards.

• Developing the enhancements and delivering it on time.

**Academic Information:**

* B.Sc. Computer Science – 2012. From **Mahatma Gandhi Kashi Vidyapith University** with aggregate of 72%.

**Declaration:**

I hereby assure that the information given above is true to the best of my knowledge.

PLACE: BANGALORE

DATE: (**SANDEEP RAHUL PV)**