







Abhishek Kr Sarkar

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Career Objective

To work for an organization which provides me the opportunity to improve my skills and knowledge to grow along with the organization's objective.

Experience

Tech Mahindra, Bhubaneswar

Customer Support Associate.
(11-05-2019 to 02-12-2019)

- Customer Support service dealing with retail process under product buying and policies online affiliated to Amazon.in process.
- Also worked as technical support for ticket raising and troubleshooting and policies related to the product.

Educational Training

KIIT UNIVERSITY, Bhubaneswar — B.TECH in CSE(6.28 CGPA)

APRIL 2015 - APRIL 2019

Completed my B.TECH in Computer Science Engineering securing 6.28 cgpa .

Sri Chaitanya Techno School, Visakhapatnam — 12th(63.4%)

CBSE, 2014-2015

Completed my 12th from Chaitanya school securing 63.4%.

BSP Senior Secondary School Sector-10, Bhilai — 10th(5.8 cgpa)

CBSE, 2013 - 2014

Completed my 10th from BSP SSS-10 securing 5.8CGPA.

Projects

Salesforce Administrator

24/01/2021

- Build a Battle Station App.
- Build a project Management App to construct a Galactic Battle.

Salesforce -Build a data model of a Recruiting App

1/04/2021

- Customize an app using clicks, not code, to give your recruiters easy access to key data.

Professional Skills

- IT Proficiency
- Salesforce Administrator
- CRM in Salesforce
- HTML,CSS
- Graphics Design
- Time Management Skills
- Reliable and Professional
- Digital Marketing

Achievements

- Awarded 2 times "BRAVO". as a true ambassador of RISE philosophy in TECH MAHINDRA.
- Certified by the human resources development department in SAIL for developing projects during training.
- Basic Programming in C & C++ from Internshala.
- JAVA from Solo Learn.
- Have the experience of leading a fashion society consisting of 50 members, so I am able with team management skills as well.

Extra Curricular Activities

- Founder and model of a fashion society named "The Genesys".
- "A" Certified NCC Cadet (Air wing) in 2013 under the authority of the Ministry of Defense Government of India.
- Have attended the Combined Annual Training Camp as a "Corporal Rank" Cadet