# DAVID KAZATSKY, CSM, SA

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#### **SUMMARY**

Senior Technology Project Manager professional with 20+ years of experience encompassing project management, vendor relations, stakeholder management, budgeting, risk and issue reporting/mitigation, programming/analysis, requirements gathering and people management. Looking for a challenging position within a progressive IT organization which will afford me the opportunity to utilize and enhance my existing systems, development, analysis and management skills while gaining exposure to new business environments and technologies. Demonstrated competencies include: Staff management of employee based, consultant and outsourced resources, PM Process Group and Knowledge Area execution, Project management methodologies, Coordinating business and project teams to ensure alignment with business objectives, Managing change requests preventing impact to budget, timelines and related projects, Team development through communication, mentoring and leadership, Highly effective at managing budgets, multiple technology teams, risks, major stake holders, PMO Office and dedicated UAT teams.

#### **QUALIFICATIONS**

- Seasoned IT professional with over 20 years of experience in coding, planning and managing critical system development, implementation initiatives and SDLC.
- Collaborative, results-driven technology project manager with outstanding record of delivering multi-million dollar project solutions for business-critical, complex global infrastructure challenges.
- Demonstrated track record of leading cross-functional teams throughout the project life cycle, from requirements analysis
  through planning, forecasting, execution, and delivery. Proven problem-solver adept at collaborating with diverse IT and
  business stakeholders and aligning IT solutions with business objectives.
- Organized, resourceful, self-managing, detailed planner and implementer with strong communication and negotiating skills who uses active listening to resolve conflicts and move projects forward.
- Specializing in managing complex multimillion dollar projects with an emphasis on execution.
- Proficient at proactively managing off shore development teams / vendors possessing the technical acumen to challenge
  effort analysis and approach.
- Skills: Amazon Web Services, Cloud Technologies, Informatica, SQL, Oracle, IIS, PeopleSoft, SDLC, Integration, Enterprise Architecture, MS Project, Java, PMI, IT Strategy, Vendor Management, Project Management, Perl, Sybase, Visual Basic, Remedy, Process Improvement, PMO, SQR, Strategic Planning, Clarity, Microsoft Office, Scrum, Agile (working knowledge), Kanban (working knowledge)

#### **EXPERIENCE**

## **Wyndham Hotels and Resorts**

10 / 2014 - 4 / 2020

Senior Project Manager

- Senior Project Manager managing medium to large scale projects (\$1MM+) following the Wyndham Worldwide SDLC
  methodologies in a heavily matrixed environment using a combination of employee, vendor and off-shore teams.
- Responsibilities include: support and build vendor relationships, focused planning and forecasting of execution plan and financial management, risk mitigation, team structuring, status reporting to executive team and process improvement.
- Heavily involved with Process Improvement and developed the new Status Report currently being used by the entire PMO. This resulted in 50% completion time reduction and fuller executive rollup.
- Data Foundations Project this is a program with multiple projects all focused on providing enriched, governed and high
  quality data across all channels and supporting applications as to provide a seamless experience to the Business, Guests
  and Franchisees. This was accomplished by utilizing Amazon Cloud, Redshift, vendor support and our internal team with
  an overall budget exceeding \$4MM.
- Enterprise Voice System relocation this project was responsible for the complete move and redesign of the enterprise
  call center voice platform.
- Corporate Campus Phone and Network end-of-life this project was responsible for upgrading the campus network, including wireless, rolling out new physical phones to ~1000 users and switching to a new PBX platform.
- Other successful projects include: Aberdeen to Phoenix transition call center move relocating all resources; Release
  Automation responsible for automating all in-house applications/components/technologies releases which resulted in a

93% cost savings of \$1,113,840. annually; Database Audit and Logging – mitigated compliance concerns by implementing Gaurdium monitoring on all databases housing PCI data; Storage Stabilization – responsible for migrating existing SAN to newly acquired EMC storage arrays; Jumpbox Redesign –address issues around user access, permissions, roles and usage by building a flexible framework to accommodate a static and dynamic allocation of Virtual Desktops; SQL Server Upgrade –ensure all instances of Microsoft SQL Server within the organization are upgraded to Microsoft SQL Server 2012.

MetLife 02 / 2007 - 09 / 2014

Senior Project Manager

- Manage medium to large scale Infrastructure deployments.
- Work in a PMO centric organization following disciplines of a large scale organization where projects are managed from the initial inception through the deployment/ post deployment stages.
- Collaborate with cross functional, diverse/global teams and multiple stakeholders.
- Responsible for all Project Management deliverables including: project tracking and reporting from inception through
  deployment, creation and management of project schedules, management and reporting of project risks and issues,
  resource scheduling, budget monitoring, managing and communicating project status.
- Led the enterprise SAN storage migration to new storage arrays utilizing greater optimization and built in data encryption. This resulted in a \$22 MM hardware run rate reduction. There was an included sub-project where certain customer data needed to be moved to encrypted storage by 6/30/13, this represented \$500MM+ worth of business.
- Other successful projects include: Led the Software Optimization project which realized a \$12 MM run rate reduction, Enterprise migration of Lotus Notes v6.x to v8.x (60,000 users), migration of MetLife Bank employees from Microsoft Exchange to Lotus Notes Domino mail client, migration of enterprise faxing to vendor hosted platform, deployment of enterprise social networking site utilizing the Jive platform, upgrade and deployment of 1,400 Win 7 based assets to Investment user community.

MetLife 07 / 2000 - 02 / 2007

Senior Integration Administrator

- Administration and development of MQSeries and MQSI enterprise hub.
- Meet with various groups to assess needs and recommend and build appropriate middleware solutions utilizing MQSeries and MQSI
- Achievements include: Technical Lead for SEC Compliance project, Technical Lead for Treasury Workstation project, Technical Lead/Middleware Architect for Charles River Pub/Sub project, Technical Lead for Long Term Care database synchronization project, development of MQSeries messaging tool (GUI based tool built in Visual Basic), Technical Lead for Customer Care Technologies reengineering.
- Languages/tools used include: MQSeries, MQSI (MQSeries Integrator), Perl, Java, Visual Basic, NEONAdapter for PeopleSoft, SQL.

**DataStudy Inc.** 08 / 1998 - 07 / 2000

PeopleSoft Technical Consultant

- Assisted clients in every aspect of a PeopleSoft HR/Payroll system implementation.
- Delivered the following to clients: data mapping from Legacy system to PeopleSoft. Data conversion, custom SQR development, panel creation, record definition creation, security administration, report/process creation, menu definitions, process definitions, inbound/outbound interfaces, technical documentation, development of standards, client staff training.
- Clients included: Visiting Nurse Service of New York, Brown Brothers Harriman and TriNet.

MetLife 02 / 1997 - 08 / 1998

Programmer/Analyst

- Developed and implemented the automation of various MIDAS related processes utilizing Maestro scheduling and the development of numerous Perl scripts.
- Developed and implemented the MIDAS project Help Desk package (a GUI tool developed with PowerBuilder).
- Provided tier-3 technical support for MetLife's MIDAS project, a sales force automation project that was ranked #1 in the 4th annual Infoworld100 survey.

### **Interstate Hotels Corporation**

1993 - 1997

Front Office Manager

 Oversaw the day-to-day management, scheduling and development of a staff of 15, coordination and supervision for the Front Desk of a 508 room property, customer relations, resolution of staff and customer issues.

EDUCATION	
The George Washington University Certificate of Completion , PMP Exam Preparation	2014
The George Washington University Certificate of completion , Managing IT Projects	2009
Chubb Institute Top Gun graduate	1997
Johnson and Wales University BS , Hospitality Management	1989 - 1993
AFFILIATIONS/CERTIFICATES	

Project Management Institute (PMI), Member

Scrum Alliance, Member

Scaled Agile Community, Member

**Certified Scrum Master (CSM)** 

Certified SAFe® 5 Agilist (SA)