**Aparna Debnath**

**E-Mail: aparnadebnath030@gmail.com; Mobile: +91 9172948505**

**Professional - Business Analyst, Project management and Consulting**

**Preference: IT / Telecom / Banking / Finance Services Industry**

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| **PROFILE SUMMARY**  |  |  |

Over 4 years of rich, end-to-end Business Analysis, Business Requirements Gathering, data gathering experience in the IT. Excellent in business process management, Continuous Improvement, manage projects. Understanding and analyse client business operations and work on impact analysis. Demonstrated problem-solving and decision-making skills.

Proficiency as Business Analyst for processes in easy to understand terms to various cross functional stakeholders to receive approval and prioritization. Good knowledge of payment domain and implementation procedures and relevant methodologies. Strong analytical skills, Excellent written and verbal communication skills and experience in process analysis and redesign initiative. Strong Domain knowledge in Retail Banking. Strong knowledge of payments domain with good knowledge of SWIFT payments messaging standards. Good understanding of Global Transaction Banking, Payments & Settlements and Messaging Infrastructure, Liquidity and Cash management, SWIFT, Clearing, Messages and Message formats.

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| **KEY SKILLS**  |  |  |
|  Incident Management | Risk management | Business Analysis  |
| Product Requirements | Requirements Analysis  | Applications Development  |
| Requirements Gathering SDLC and E2E project plans  | Stakeholder management Agile project management | ITIL FoundationProduct Configuration |
| **WORK EXPERIENCE**  |  |  |

**Since May’19 with Tech Mahindra, Pune as Senior Business Analyst**

*Projects:* APEX banks and Temenos Products.

**Key Result Areas:**

* Translate the customer needs into functional requirements.
* Monitoring deliverables and ensuring timely completion of projects.
* Provide UAT/PROD Support. Debug code to find out the issues in Production.
* Understand the Business from Product Owners & cascade the same to the development team.
* Guide the clients with the usage of the new/old functionalities delivered.
* Assist the clients on technical issues/region outages.
* Worked with development team to help them in understanding the requirement and clarify their queries.
* Planning for all the deployment in all the different levels of SDLC. (Integration/UAT/PROD)
* Responsible for all production formalities and granting access in UAT and prod.
* Responsible for Testing in the Integration region before deploying to UAT.
* Participation in reviews of business processes and developing optimization strategies.
* Conducting meetings and presentations to share ideas and findings.
* Documenting and communicating insights and plans to cross-functional team members and management.
* Gathering critical information from meetings with various stakeholders and producing useful reports.
* Working closely with clients, technicians, and managerial staff to allocate resources efficiency.
* Providing leadership, training, coaching, and guidance to junior staff.
* Ensuring solutions meet business needs and requirements.
* Performing user acceptance testing.
* Managing projects, developing project plans, and monitoring performance.
* Updating, implementing and maintaining procedures.

**Accomplishments:**

* Single point of contact between Project Management and IT groups from solution planning, sizing, to fulfilment
* Implemented third party solutions which enabled a near real-time order-based surveillance that highlighted potential intentions of market abuse activity
* Established large, high-performance IT teams to support IT regional operations; utilized local resources and established cost savings worth 30%
* Received ‘BRAVO’ and ‘Pat on the Back’ Awards within 6 months of joining for initiating and implementing automation of reports.

**Nov’16 – May’19 with Capgemini, Pune as Business Process Analyst**

*Client –* McDonald’s Technical Enhancement*, USA*

**Key Result Areas:**

* Analysed user requirements, performed impact analysis and generated system requirements documents
* Supervised quality and completeness of System Use Cases/ BRDs
* Collaborated with the project team in solution development and implementation; presented the business solution to the client. Participate in workshops to review solution approach & design and secure stakeholder signoffs.
* Prepare Impact Analysis, FRD, BRD, Functional specification, Solution design, Interface design, use case, User stories, Requirements mapping and traceability matrix etc
* Created and reviewed functional test cases and audited the functionality on the quality of deliverables at intervals
* Co-ordinated the preparation of manuals and training materials. Actively participated in data modelling and business modelling. Implementing Java Classes for Business logic Layer using Springboot
* Developing the application using Java Framework, J2EE and SQL Server

**Accomplishments:**

* Single-handedly implemented a SQL Validation Automation script for post deployment validations
* Developed a Gift Card system that was recognized by the client as a very useful tool in tracking expenses and generating hierarchical reports across divisions and product lines
* Received **SPOT** award for quarterly best performance.

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| **TECHNICAL SKILLS** |  |
|  Operating Systems:  | Windows Platforms, Linux |
| Technologies:  | JAVA, PL/SQL, JSON, REST API, SOAP API, HTML, CSS |
| Database:  | Oracle SQL, DB2 |
| Scripting Languages: | Unix, Shell scripting |
| Tools:  |  ServiceNow, MS Visio, JIRA, UML, Service café, GitHub, Putty, Maven, SonarQube, Bitbucket, MS Office (MPP/Excel/PPT), Fiddler |
| **EDUCTION** |  |
|  |  Bachelor’s degree of Engineering in Information Technology from RCCIIT in 2016 |

**PROFESIONAL CERTIFICATION**

Information Technology Infrastructure Library (ITIL) Foundations Certification

Scrum Foundation Professional Certificate, CertiProf