K MAHESH
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SUMMARY:

- Having around **5 years** of IT experience and **4.4 years** of experience as a **Salesforce Developer** engineer with in - depth knowledge of experience in **Salesforce.com CRM, Force.com** platform.
- Experience in developing **Salesforce CRM** App Exchange Applications in Classic as well as **Lightning.**
- Experience in setting up Profiles, **Creating Roles, Page Layouts, Org-wide Default (OWD),** and Permission sets.
- Well experienced with **Visual Force, APEX, and Force.com platform, Triggers, Components and Controllers in Salesforce Classic & Lightning**
- Excellent understanding of Salesforce.com in terms of Organization **hierarchy, Roles, Profiles, Users, object level security, field level security,** record level security and sharing rules.
- Experienced using **Salesforce Lightning UI**. Created Components and Apps in **Salesforce Lightning**
- Effective work of **Data Migration** using Import wizard, Excel connector and **Apex Data Loader**
- Excelled in creating and maintaining **APEX Triggers**.
- Experience in moving code from lower **sandboxes** to production environments and addressing issues related to functionality, **integration,** and deployment.
- Worked With **Pardot** Salesforce Packages for Business Automation
- Extensive Experience of **Agile** Methodology and **Scrum** Methodology of software engineering processes.
- Involved in design development test and implementation phases of Software Development Life Cycle **(SDLC)** and **Agile** Development with focus in Object Oriented Programming **(OOP).**
- Good team player and a fast learner by adapting to the conditions.

TECHNICAL SKILLS:

- Salesforce.com Development: Salesforce Lightning Design System and Lightning Web Components, SOQL, SOSL, Apex Scheduler, Apex Trigger, Apex Class , standard and Custom Objects, Visualforce (pages, components and Controllers).
- Salesforce.com Administration: Reports, Dashboards, Validation Rules, Users, Roles and Profiles Deployments (Change sets), Workflow Rules, Approval Process, Sandbox Refreshments, Apex Data Loader, Import Wizards, Packages, Custom Apps, Custom Labels, Sharing Settings.

PROFESSINOL EXPERIENCE:

- Presently working as **Senior Consultant** at **Daksh Solutions Pvt ltd,** from Aug 2019 to Till Date
- Worked as **Software Engineer** at **Daksh Solutions Pvt ltd,** from Jun 2016 to Aug 20219

EDUCATIONAL EXPERIENCE:

- Bachelor of Technology in Electronics and Communication Engineering from JNTU

PROFESIONAL EXPERIENCE:

Project#01 DishNetwork, Denvor   **Oct 20 – Nov21**
Role   :Salesforce Lighting Developer
Project Description

Dish Network is a telecommunication domain, working in collaboration across the globe to deliver the best solutions and advice to meet the clients' needs. Worked within the Digital Analytics Data team, which was responsible for sourcing, structuring, and managing data to support robust digital analytics, to build a holistic view of the digital customer and detailed understanding of customer behavior and feedback.

Responcibilities:

- Created Lightning Components and server-side controllers to meet the business requirements
- Developed Apex Classes for Visual force pages. Developed required Triggers for application.
- Have written Batch Apex for the asynchronous data updates. Created E-mail Templates for the email alerts created. Used analytic snapshots for bi-weekly reports.
- Installed/Uninstalled packages from AppExchange. Setup Email Services on Force.com platform to handle inbound emails
- Use SOQL & SOSL considering the Governor Limits for data manipulation using the apex code
- Developed Apex Triggers , Apex Classes and Test methods, Controllers & Extensions to support Visualforce pages , Test Classes for Unit testing as per the functional needs in application.
- Customized standard Sales force objects like Accounts, Contacts, Case management and Solutions. Developed and created customized reports and dashboards.
- Followed Scrum Agile methodology for the iterative development of the application and participated in weekly Sprints, daily stand up meetings and customer reporting backlogs.
- Written Apex Test classes to meet Unit testing before migrating from Sandbox to Production environment

Project#02 : Wellington Management, Hyderabad, India   **Feb 18 -Sep 20**
Role   : Salesforce Developer/Admin
Project Description

Wellington Management Company is one of the world's largest independent investment management firm. Implemented a custom application on Salesforce to serve various business users up to date and time specific customer information for verifying and approving clients.

Responsibilities:
- Worked on various Standard objects, Custom Objects, Triggers, Classes, Pages, Reports and Dashboards.
- Designed, developed and deployed the Custom objects, Page layouts, Custom tabs, Components, Visual Force Pages to suit to the needs of the application.
- Designed, developed and deployed Apex Classes, Controller & Extension Classes to support Visual Force pages development, Test Classes for Unit testing and Apex Triggers for various functional needs in the application.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, filed updates to implement business logic.
- Worked on force.com sites.
- Created users, roles, public groups and implemented role hierarchies, sharing rules and record level permissions to provide shared access among different users.

- Created profiles and implemented Object and field level security to hide critical information on the profile users.
- Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
- Used the sandbox for testing and migrated the code to the deployment instance after testing.
- Participated in the training sessions provided by the Salesforce team.

Project#03 : CVS Caremark, Hyderabad, India   **Jun 16 - Jan 18**

Role   **: SalesForce.com Admin & Developer**

Project Description

Caremark Inc. is one of the largest pharmaceutical services companies in the United States. Worked on projects and enhancements that support the pharmacy benefits management (PBM) business in the areas of sales, account management, client benefits, services, and operations within a business enterprise and architecting and delivering complex business solutions catered around Force.com, Sales and Service cloud, and various technology stacks outside of Salesforce.com to support integration's

Responsibilities:
- Developed workflow, rules and triggers using Apex for updating Users based on location records.
- Administered applications and migrated code/data from different environments.
- Developed Lighting Web Components for Business Requirements
- Administered and supported CRM application for 30 users in marketing, customer service and sales.
- Implemented dashboards as per business requirements.
- Developed Apex Triggers, Apex Classes and Test Methods and other queries.
- Configured users' roles, permissions and profiles as per business requirement.
- Used eclipse for development environment
- Maintained roles, profiles and user accounts.
- Developed dynamic visual force pages using JavaScript, Ajax toolkit and SOQL.