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**NAGA JYOTHIRMAI VINNAKOTA**

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**SUMMARY**

* 8 + Years of experience in IT Industry with 6 years as a Salesforce developer, and 2+ years as a Java Developer.
* Implemented various Apex batches to handle volume of data updates for onetime, as need and scheduled reasons.
* Expertise in development and customizations of Salesforce.com applications using Visualforce, Apex classes, Apex triggers, Batch Apex, Visual force Components, Page Layouts, Workflows, Approval Process, Sharing Rules, Custom Buttons & links.
* Strong experience in creating Custom Apps, Custom Objects, Custom Fields, Applying Sharing Rules, Page Layouts, Search Layouts, Related List and defining Field Dependencies, Custom buttons.
* Experience in administration, configuration, Implementation, and Support of Salesforce CRM and Salesforce SFA applications based on Apex Language and leveraging Force.com Platform.
* Extensive experience in designing of Custom Objects, Custom Fields, Role Based Page Layouts, Workflow Alerts and Actions, Workflow Approval, Validation Rules, Approval Processes, Custom Tabs, Custom Reports, Report Folders, Report Extractions to various formats, Design of Visual Force Pages, Snapshots, Dashboards, and Email generation according to application requirements.
* Experience in developing Client - specific solutions on force.com platform using Apex Classes and Triggers, Web service API, Force.com IDE, Validation rules, SOQL and SOSL, Sound knowledge on Salesforce setup menu, Configuration, custom Application Development, Administration, Data Migration and Deployment of applications to Force.com platform.
* Experienced in data modeling with Salesforce standard, custom objects using Lookup, Master-detail relationships and created Junction objects for establishing man-to-many relationships.
* Great involvement in creating salesforce Lightning Apps, Components, Controllers and Events.
* Altered existing Visualforce to adjust to salesforce new Lightning UI encounter.
* Implemented best practices for Apex triggers, Apex classes to avoid governor limits.
* Good understanding of salesforce governor limits and experience in overcoming limitations in Apex classes, Triggers, SOQL and Batch classes.
* Implemented complex business flows using APEX in both synchronous and asynchronous modes.
* Experience in integration of Salesforce applications with external systems using - SOAP and REST API’s.
* Experience in salesforce security setup using Profiles, Permission Sets, OWD, Role Hierarchy and Sharing Rules.
* Implemented declarative programming using Formula Fields, Validation Rules, Workflow Rules, Workflow Approvals and Actions like Email Alerts, Field Updates, Tasks and Outbound Message.
* Experience in web-based software design and development using Servlets, JSP, JSTL, JSF Java Beans, Custom Tag Libraries, AJAX, XML and XSLT.
* SFDC development and implementation using Apex programming, Visualforce, Lightning Components (LWC and Aura), Web services (SOAP with XML, REST with JSON and XML).
* Experience in Java application and Database design with expertise in Java, EJB, JSP, Servlets, Struts, XML, JavaScript, HTML, ANT and SVN.

**Skills**

**Lightning** Lightning Components, Aura Framework, Server-side Controllers, JavaScript Controllers and Salesforce Lightning Design System.

**Salesforce.com** Apex Classes, Visualforce Pages, SOQL, SOSL, Apex Triggers, REST and SOAP Web Services.

**Administration** Workflow Rules, Validation Rules, Approval Process, Reports and Dashboards, Sandbox Refreshments, Apex Data Loader, Import Wizards, Communication Templates, Sharing Settings, Custom Labels.

**Development** VS code.

**Languages:** Java, Apex, SQL**.**

**Web Technologies** HTML, CSS, XML, JSP, JavaScript**.**

**Documentations & MS Office** Word, PowerPoint, Access, Excel, Outlook.

**Source Control** Git, SVN

**EXPERIENCE**

**Roku, Secaucus, NJ Feb 20– Till Date**

**Sr. Salesforce Developer**

* Worked on Salesforce Lightning Components for building customized components replacing the existing ones.
* Also embed Lightning Components in Visual force page by using new Lightning Out feature by event-driven programming.
* Experience in modifying Visualforce pages to be supported in Lightning Experience and good understanding of lightning mode and its features.
* Responsible for setting up web service integrations.
* Worked on Salesforce.com Sales Cloud functionality, including Account Planning, Sales Forecasting, Opportunity Management, Lead Management and the Configure/Price/Quote (CPQ) processes.
* Triggered interface events by user interactions, which includes Lightning Component framework and involved in building Lightning Components using the aura framework.
* Developing SOAP and REST web services classes to enable integration between Salesforce and other external systems such as Mosaic, Aurora and Five9 Call Center.
* Involved in rewriting the existing triggers using a trigger framework to have more control on the sequence and to reduce the total number of SOQL queries as part of Get Healthy initiative.
* Interface with users, project manager, Architects to ensure that implemented solutions satisfy business requirements and are delivered in a timely manner.
* Created modern Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Set up new users by configuring custom profiles, permission sets, and object settings
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Retrieved some data and its functionality from Third-Party API's and displayed within the lightning component.
* Developed workflows and approval processes for automating business logic.
* Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
* Designed and developed Apex classes, controller classes, extension, and Apex Triggers for various functional needs in the application.
* Added and configured workflow rules, time triggered workflows, email templates resulting in effective communication with customers and partner firms.
* Strong salesforce administrative skills with creating/customizing Profiles, Roles, Users, sharing rules, Lookup filters, Page Layouts, Search layouts, Validation rules, Email Services, Workflows, Approval process, Assignment, Escalation rules, Reports and Dashboards.

**Environment:** Salesforce.com Enterprise Edition, Apex, Visualforce, CSS, jQuery, Bootstrap, JavaScript, Eclipse, Partner Portal, Force.com Sites, SOQL, SOSL, SOAP and REST Web Services API, Pivotal tracker, GitHub

**Telstra, Melbourne, Australia Dec 16 – Sep 19**

**Salesforce Developer**

* Developed Lightning components using Salesforce Lightning framework and experience with Components, Controllers, and Handlers.
* Hands-on lightning application development experience developing components within the lightning experience.
* Developed Apex classes, controllers, and controller extensions to retrieve the data of numbers of people attending the campaign and their contact information.
* Used Apex Data types, Variables, Expressions, Assignment statements, Conditional statements, Loops, SOSL, SOQL queries, control, and Exception statements to invoke Apex triggers
* Developed with various salesforce.com objects like Accounts, Contacts, Leads, Campaigns, Reports, and Dashboards.
* Used Batch Apex to build an archiving solution that ran on a nightly basis, looking for records past a certain date and added them to the archive.
* Developed various Custom Objects, Reports, Tabs, Components and Visualforce Pages and Controllers for different user profiles based on the need in the organization.
* Configured the Analytic Snapshots to dump the data on regular basis for the sales performance and lead generation statistics.
* Implemented and used Salesforce.com web services to transfer data.
* Implemented data migration using Informatica on demand and data loading using Data loader, import wizard.
* Used the sandbox for testing and migrated the code to the deployment instance thereafter.
* Created Lightning Apps by combining Salesforce lightning design system, lightning App builder and lightning component.
* Added and configured workflow rules, time triggered workflows, email templates resulting in effective communication with customers and partner firms.
* Developed Apex triggers, custom objects, tabs, validation rules on the objects and tabs, components, and visual force pages.
* Created Email templates, Approval processes, Page layouts and defined approval actions on them to automate the processes.
* Used ApexDataLoader and BulkAPI for insert, update, and bulk import or export of data from Salesforce.com objects.

**Environments:** Worked on Force.com IDE, Apache ANT, SVN tools and Change Sets for deployment, Apex Data Loader tool, Work bench.

**AT&T, Hyderabad, India Feb 14 – Nov 16**

**Salesforce Developer**

* Worked on various Salesforce.com standard objects like Accounts, Contacts, Leads, Opportunities, Reports and Dashboards.
* Developed Visualforce Pages to include extra functionality and wrote Apex Classes to provide functionality to the visual pages.
* Designed, and developed the Custom objects, validation rules, Page layouts, Custom tabs, Components, Visualforce Pages to suit to the needs of the application.
* Designed, developed, and deployed Apex Classes, Controller Classes and Apex Triggers, packages for various functional needs in the application.
* Developed workflow rules, tasks, emails, and alerts to track customer related tasks and activities.
* Developed several custom reports to better assist managers and report folders to provide report accessibility to appropriate personnel.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Performed detailed analysis of business and technical requirements and developed the Apex classes using other Platform based technologies like Visualforce, Force.com IDE.
* Designed, and developed the Custom objects, validation rules, Page layouts, Custom tabs, Components, Visualforce Pages to suit to the needs of the application.
* Implemented SOAP API using Outbound Messaging to integrate with the legacy system.
* Consumed and implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
* Developed Assignment rules, Escalation rules to enable proper routing of cases to the case team members.
* Developed workflow rules, tasks, emails, and alerts to track customer related tasks and activities.
* Design and implementation of service cloud product applications.
* Implemented Service Cloud for customer service, including configuration of email to case, case assignment rules, Managed migration, and release of Service Cloud.
* Designed and developed workflow rules and Approval process for the application by implementing custom formulas for various tasks and Email alerts as per the requirement.
* Developed several Custom Reports to better assist managers and report folders to provide report accessibility to appropriate personnel.
* Designed various types of Email templates for auto response to customers.
* Used the sandbox for unit testing and assisted Business Users in CRM Deployment validation testing.
* Worked with CRM Application Development Team to complete development, test support and deployment activities.

**Environment:** Saleforce.com platform, Pardot, Apex Language, Visual Force (Pages, Component & Controllers), Pages, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Eclipse, Windows XP.

**Infosys Limited, Hyderabad, India Oct 12– Jan 14**

**Software Engineer**

**Finacle (In House Project)**

* Finacle, product of Infosys is a banking Solution used by most of the banks.
* Involved in development, analysis and design of assigned work using Servlets, JSP, Html, Java Script, and Java Beans.
* Developed JAVA classes as per designed docs.
* Developed Core Java classes and methods for handling data from database.
* Used connection pooling for better performance.
* Developed Ant builds script and ant task classes to clean, compile, copy, run, deploy, jar, war and ear files, and develop web service.
* Used JDBC Statements to call the stored procedures and Prepared Statements to perform dynamic SQL operations. DAO classes are accessed in EJBs to connect to Database.
* As a Developer I was responsible for Creation of Gold Loan Menu and customization of existing menus.
* Responsible for UBI banks Support for Functional Errors in the solution and solve the tickets by changing the scripts used for that functionality
* Trying to replicate the same error as the banker in UAT by following the same steps and then compare the scripts and make changes.
* Direct interaction with Clients regarding the issues and explain the limitations of the product version.
* Worked on (OOP Concepts, Core Java, relationships, Presentation tier using JSP and JSF, Persistence tier using JDBC/JPA and oracle, Business tier using POJO). Included implementation of a mini project.
* Finacle based training on customization and scripting along with implementation of a mini project.

**Environments:** Worked on Eclipse, SQL/PLSQL, Unix, putty, Toad, SSO.

**EDUCATION**

* BTECH in Instrumentation and Control Engineering from G. Narayanamma Institute of science and technology under JNTU – Hyderabad, India