

NEERAJA

kneeraja734@gmail.com

+91- 7416563998

PROFESSIONAL SUMMARY

Around 5+ years of professional experience in which 3+ Years of experience in Salesforce.com (SFDC) as Developer/Administrator including analysis, modeling, design, coding, testing and implementation on various business domains like Financial, Insurance and manufacturing.

- ✓ Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- ✓ Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
- ✓ Worked on Salesforce1 Platform to build Mobile App by enabling Lightning Components for use in Salesforce1 mobile platform to make Lightning Application mobile.
- ✓ Retrieved some data and its functionality from Third-Party API's and displayed within the lightning component.
- ✓ Created multiple Lightning Components, added CSS and Design Parameters that makes the Lightning component look and feel better.
- ✓ Leveraged APEX Controller to make a call for external requests to retrieve data from various API's and displayed them on to the component.
- ✓ Enabled Aura Framework, by adding Aura Attributes and Aura Handlers for Events to focus on Logic and Interactions in Lightning Applications.
- ✓ Minimized code in JavaScript Controllers by adding reusable functions in Helper Component.
- ✓ Updated the APEX Controller and Helper functions regularly making the Component Context Aware as per business requirement.
- ✓ Created modern Enterprise Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
- ✓ Tested apps by appending multiple components to a Lightning Application thereby deployed Applications from Sandbox to Production.
- ✓ Used refined global search in Lightning by developing Apex classes and Controllers.
- ✓ Experienced using Force.com IDE for creating, modifying, testing, and deploying Force.com Applications.
- ✓ Used SOQL and SOSL statements within Governor Limits for data manipulation needs of the application using platform database objects.
- ✓ Maintenance of installed Managed Packages in Lightning using Apex. Experienced in using Data Migration tool called Data Loader.
- ✓ Visualforce Pages for Lightning Experience, Alternates for Java Script Codes, Sharing Visualforce pages between Classic and Lightning.
- ✓ Worked on Lightning Process builder flows, Connect API, Chatter and quick Action.
- ✓ Built Lightning Component Tab for Salesforce 1 Navigation and Custom Applications in Lightning Experience.
- ✓ Used field level security along with page layouts in Lightning to manage access to certain fields.
- ✓ Implemented the Web Services through WSDL in the Salesforce.com for outbound messaging.
- ✓ Worked on Integrating SAP and Salesforce systems using SOAP and REST API's.
- ✓ Involved in daily stand-up meetings, Scrum. This resulted to bring good solution to the business requirement.

- ✓ Extensive experience in customization, configuration, integration, Eclipse IDE, Apex, Visual Force and integration tools like Apex Data Loader, Cast iron etc.
- ✓ Expertise in Sales force technologies that is, APEX, Visual force, Web Services, APIs. Successfully Developed and consumed SOAP Web services.

EDUCATION

- ✓ B Com from SVCC Degree College

WORKING EXPERIENCE

- ✓ Working as a Salesforce Developer at Accenture from Oct 2022 to Till Date.
- ✓ Worked in Software Engineer at TCS from Aug 2017 to Jul 2022

PROJECT DETAILS

Project #3

Client: ASMO CO, LTD

Environment: Apex class, Apex triggers, Visual force, lightning Components, Quick Actions workflow, Approval process

Project Description:

ASMO CO, LTD is the World-Wide Leader in Automobiles that Transform how we people connect communicate and collaborate, ASMO CO, LTD Inc., incorporated on April 1 1979, design, Manufactures, and Development, and sales of small motor systems products for automobiles, etc. At ASMO CO, LTD We pre-empt the customer's needs and strive for the creation of cutting-edge motors that bring the customer joy, and product manufacturing which is kind to the environment and realizes a safe and comfort able to motorized Society. Asmo's Motors Support the Evolution of Cars.

Project #2

Client: Abbott Laboratories, Illinois, United States

Environment: Salesforce.com platform, Apex Language, Visual Force Pages, JavaScript, Data loader, SourceTree, lightning, lightning web components.

Project Description:

Abbott Luna is a service ticket raising functionality used by Abbott users to report the abnormalities faced in the purchased devices. Service tickets are directly raised by the customers with easy-to-understand features

Project #1

Client: Qualcomm Inc., San Diego, CA, United States

Environment: Salesforce.com platform, Apex Language, Visual Force, Data Loader, HTML, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Eclipse IDE.

Project Description:

QCL Customer messaging functionality is used by QCL Ops & ITES to draft and send platform maintenance notifications and alerts to external customers. To minimize the chance of human error in message content and to eliminate effort spent in scrutinizing the notifications, QCL Ops wants to redesign the customer messaging feature.

Roles & Responsibilities:

- ✓ Created Portals for customer and customized through point and click
- ✓ Created Web to Lead forms to generate leads, created Lead Assignment rules.
- ✓ Lead conversion to Account and Contact Creation.
- ✓ Extended the standard objects creating custom fields.
- ✓ Configured Sales force to Sales force for Data sharing between two organizations.
- ✓ Worked on import wizard for data import, provided post go-live application support.
- ✓ Worked on Security Model like profiles roles sharing and OWD Settings
- ✓ Customized the force.com platform by developing Apex Triggers, Apex Classes, Visualforce pages and force.com declarative features
- ✓ Upgraded some Visualforce pages from Salesforce Classic to Lightning Experience to develop rich user interface.
- ✓ Created multiple Lightning Components, responsible to manage Data Migration from one environment to another using X-author.
- ✓ Worked on Standard & Custom Tabs, Objects, Validation rules, Formulae, Page layouts
- ✓ Worked on mappings via profiles, roles, user access, permission sets, OWD.
- ✓ Worked on automation using workflow or approval process in the CRM module of the app
- ✓ Customization using APEX code base API Development & custom UI with Visual Force
- ✓ Working with standard objects, business processes and field-level security
- ✓ Designed and customized visual force pages using controller extensions, custom controllers, and standard controllers.
- ✓ Developed Apex triggers, classes to achieve user's desired functionality and have written the dependent test classes.
- ✓ Involved in Deployment, deployed all the classes, triggers, objects, components, pages from sandbox environment to production environment.
- ✓ Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com objects. Used it to read, extract and load data from comma separated values (CSV) files.
- ✓ Designed and deployed Custom tabs, validation rules, Approval Processes and Auto-Response Rules for automating business logic.
- ✓ Created workflow rules and defined related tasks, email alerts, and field updates.
- ✓ Implemented pick lists, lookups, master detail relationships, validation, and formula fields to the custom objects.
- ✓ Developed and configured Dashboards, Reports and Report Folders for different user profiles based on the need in the organization.
- ✓ Complete the custom development on Apttus and quality assurance efforts for custom work.
- ✓ Customized page layouts for Opportunity, Contacts and Accounts depending upon user roles and groups.
- ✓ Experience in deployment of Apttus objects across various Orgs required.
- ✓ Customized Apttus Add-In for client with custom fields, workflows, and reporting.