NAME: R RAVINDER

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**Career Objective**

* Overall 4+ years of experience and 2.6 years as **Salesforce.com CRM, Force.com platform** using **Visual force, Triggers and Apex as Developer**
* To be Expertise in full project life cycle development for implementation and integration. Deep understanding of technology with focus on delivering business solutions.
* Intend to build a career with leading corporate environment with committed and dedicated people, which will help me to explore myself fully and realize my potential.

**Professional Experience**

* Working as Software Engineer in TalentNid solutions, Hyderabad from Apr’2018 to till date

**Technical Skills**

**CRM : Salesforce.com**

**Technologies : Force.com**

**Tools : Data Loader, Putty, Winscp**

**Languages : Apex, Visual force, HTML, SQL, PL/SQL**

**IDE : Apex Data loader, Force.com IDE & Change Set**

**Educational Qualifications**

* B.Tech in Computer Science And Engineering from Aurora’s Scientific And Technological Institute, Affiliated to JNTU Hyderabad in May,2016.

**Professional Summary**

* Having 4+ years of experience in IT industry as a Software Engineer.
* Having 2.6 Years of experience on SFDC and involved in various phases of Software development like System Analysis, Design, Development, and Implementation of SFDC applications.
* *Excellent understanding of Salesforce.com, Service Cloud and Sales Cloud*
* Hands-on experience on **Force.com platform** like **– Visualforce Pages, Apex classes, Apex Triggers etc.**
* Experienced using Salesforce Lightning UI. Created Lightning Apps combining Lightning Design System, Lightning App Builder and Lightning Component features.
* Upgraded some Apps from Salesforce Classic to Lightning Experience to develop rich user interface and better interaction of pages.
* Extensive Experience in writing **SOQL** and **SOSL** queries.
* Good Knowledge on Customizing Salesforce **Security Model** like **Profiles**, **Roles, Permission Sets.**
* Other **Admin** features like **Users, Object Relations, Page Layouts, Validation Rules, Formula Fields** and **Rollup Summary Fields.**
* Knowledge on **Work-flow Rules, Process Builder, and Flows.**
* Data Migration in Salesforce using **Apex Data Loader** and **Import Wizards.**
* Experience on Deployment– **Change sets.**

**Project Experience**

**Project: Disertvalli Hospitals**

**Client :** Disertvalli

**Role :** SFDC Developer

**Environment :** Salesforce.com, Apex, Visual Force, SOQL&SOSL, Eclipse IDE, controllers.

**Duration :** Oct’2019 – Till Date

**Project description:** This application is used for tracking all the records of Patients, Doctors and Payments of an Organization. This application records everything right from the registration of the patient to what kind of problem they have and what kind of treatment they are suggesting and what test they have conducted on the patient what was the result, what medicine’s they have given.

**Responsibilities:**

* Understanding the complete Software Development Life Cycle.
* Maintain and developed the Custom objects, Custom fields, Custom tabs, and Validation rules.
* Defined lookup and Master-Detail relationships on the objects and created junction objects to establish connectivity among objects.
* Worked on Visual Force pages development based on the client requirement
* Designed, and developed Apex Classes, and Apex Triggers for various functional needs in the application.
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com Objects. Used it to read, extract, and load data from comma separated values (CSV) files.
* Used Change Set to deploy data from sand box to Production.

**Project: Insurance Management**

**Client :** AIG

**Role :** Associate SFDC Developer

**Environment :** Salesforce.com, Apex, Visual Force, SOQL&SOSL, Data loader.

**Duration :**  Apr’2018– Sep’2019

**Project Description:** American International Group, Inc., or AIG, is an American multinational insurance corporation. If the user registered insurance policy to this website, it will process that registration form by verification and immediately give the temporary policy holder ID to the user. Then the admin sends the permanent policy holder ID and password to the customer and also send status information about insurance policy to the corresponding policy holder.

**Responsibilities**:

* Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC)
* Created technical design document and functional design documents as per business requirement.
* Involved in developing visual force pages and Apex classes as per the client requirement.
* Creating relationships between the objects using Lookup and Master Detail relationship
* Worked with Force.com IDE, Data Loader and Import Wizard.
* Worked on deployment of changes using change sets from sandbox to production.
* Worked as Jr.Software Engineer in Unio Labs Private Limited , Hyderabad from Aug’2016 to Jan’2018.

**Project: MDMS (Meter Data Management System)**

**Client :** Nepal Government

**Role :** Java Developer

**Environment :** Java, SQL, HTML, JavaScript

**Duration :** Aug’2016 – Jan’2018

**Project Description:** An MDM system will typically import the data, then validate, cleanse and process it before making it available for billing and analysis. An MDMS provide application programming interfaces (APIs) between the MDMS and the multiple destinations that rely on meter data. Besides this common functionality, our advanced MDM may provide facility for remote connect/disconnect of meters, power status verification/power restoration verification and On demand read of remote meters.

**Responsibilities:**

* Performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Java.
* Wrote Stored Procedures, Functions and Triggers as per the requirements.
* Involved in designing database tables, writing SQL Queries.

I hereby declare that the above furnished details are true and correct to the best of my knowledge and belief.

**Place: Hyderabad**

**Date: R Ravinder**