

# Lavelesh Singh

✉ Hbtilavlesh21@gmail.com

☎ +91-8299546520

## PROFESSIONAL SUMMARY

Over 4+ years of professional experience in Development and Enhancement of multiple applications and maintaining Client Relations along with timely delivery of deliverables efficiently with minimum operating cost.

## TECHNICAL STRENGTHS

- Experience in implementation of **Lightning Components, Apex Classes, Triggers, Batch Apex, Schedule Apex, VisualForce pages** for various functional needs in the application.
- Designed and Deployed **Custom tabs, Custom Objects, Validation rules, Workflow, Process Builder, etc.**
- Created **Profiles, Record Types, Page Layout, Permission sets, Report, Dashboards, etc.** as per the requirement
- Implemented **Security** and **sharing** settings at object, field, and record level for different users
- Experience on Integration, making HTTP Callout and writing web services methods to expose data to other application using REST API
- Worked on importing and exporting for Data Migration using Apex **Data Loader**, Workbench.
- Team involvement with good interpersonal, communication and fast learning skills

## PERSONAL TRAITS

- Ability to work on enhancements and fixes in critical situation.
- A technology enthusiast, fast learner and I love to keep up my process of learning to figure out a better way of solving the problems.

## PROFESSIONAL EXPERIENCE

Organization	Project	Duration
Espire Infolabs	The Dispute Service, OSG Billing, Ignite (Impellam)	Dec 2018, till present
RizMedia Solutions	PMS, HMS	Feb 2017 – Dec 2018

## TECHNICAL SKILLS

<b>CRM</b>	- Salesforce CRM
<b>SFDC Technologies</b>	- Lightning, Apex, Visualforce, Configurations.
<b>Web Technologies</b>	- JavaScript, HTML, CSS
<b>Languages</b>	- Apex, Java
<b>Tools</b>	- Salesforce CLI, VS Code Editor, JIRA, Workbench, Data loader

## PROFESSIONAL PROJECT DETAILS

**Client:** The Dispute Service

**Project details:** Implementation of Salesforce communities for providing custom web solution to client.

**Platform tools/OS:** Salesforce CRM, Jira, Visual studio

### Roles & Responsibilities:

- Developing Lightning component, apex class, HTTP callouts, workflow, trigger, batch class.
- Experience in implementing the exact solution and meeting the client requirements
- Develop test classes for code integrity testing and code coverage.
- Delivering solution as per the schedule sprint.  
Environment: Force.com, Lightning Components, customer Communities, Apex, Trigger, Batch Apex, Process builder, Workbench, JavaScript, Sandbox data loading, Eclipse (Force.com IDE).

**Client:** OSG Billing Service

**Project details:** Implementation of Sales Cloud in Lightning Experience

**Platform/OS:** Salesforce CRM

### Roles & Responsibilities:

- Migration of Org from classic to Lightning Experience.
- Implementation of Sales Cloud feature, such as Lead process, sales process, forecasting, Outlook Integration,
- Implemented Custom Reporting and lightning component for Opportunity tracking
- Carried out deployment and provided support during Testing as a developer  
Environment: Force.com, Lightning Components, Apex, Trigger, Batch Apex, Data Loader Workbench, JavaScript, Sandbox data loading.

**Client:** Ignite

**Project details:** Enhancement and support for Sales Cloud

**Platform/OS:** Salesforce CRM

### Roles & Responsibilities:

- The business objective is to have a robust Holiday Management Systems that can handle client specific requirements as well as more generic ones. The system must be easy to set up and use and should simplify the current processes, and ensure the accruals are correct and holiday requests are paid accurately and in a timely manner.
- Involved in Salesforce.com Application Setup activities and customized the apps to match the functional needs of the organization.
- Worked with various salesforce.com objects like Accounts, Contact, Reports and Dashboards.
- Developed and configured various Custom Reports and Report Folders for different user profiles based on the need in the organization.
- Environment: Force.com, Lightning Components, Visual Force Pages, Apex, Trigger, Batch Apex, Data Loader, Workbench, JavaScript, Sandbox data loading, Eclipse (Force.com IDE).

**Client:** HMS(Holidays Management System)

**Project details:** Enhancement and support for Sales Cloud

**Platform/OS:** Salesforce CRM

**Roles & Responsibilities:**

- Worked on configuration and customization of the application.
- Developed Visualforce Page and Apex classes as per the business requirement
- Carried out deployment and Provided Support during SIT (System Integration Testing)
- Worked on JIRA ticketing tool to get change, incident and enhancement request from client
- Provided support to the end users.
- Analyzing the bugs and identifying the root cause of the issues
- Environment: Apex Classes, Custom Controllers and Extensions, Apex Triggers, Visualforce Pages, Data Loader, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading, Eclipse IDE Plug-in, Windows.

**Client:** PMS (Pricing management System)

**Project details:** Enhancement and support for Sales Cloud

**Platform/OS:** Salesforce CRM

**Roles & Responsibilities:**

- A project of US based client where their sales reps can sell out the product based on margin and if the cost goes below the desired rate of discount then, shipment of that product goes for approval process (which is customized) for approval or rejection or else the shipment of product is auto approved.
- As a Salesforce developer I have worked on the business logic of the project where I have used out of the box functionality, Visualforce pages, apex classes, use of batch apex.
- Created various profiles, permission sets.
- Developed Visualforce Components, Visualforce Pages and Controllers.
- Developed Apex Classes and Apex Triggers on Force.com platform to customize application according to the functional needs.
- Environment: Apex Classes, Custom Controllers and Extensions, Apex Triggers, Visualforce Pages, Data Loader, Java Script, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Email Services, Sandbox data loading, Eclipse IDE Plug-in, Windows.

**Declaration**

I hereby declare that the above mentioned is true to my knowledge

Lavelesh Singh