**CHAITANYA GANGOJI**

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Targeting assignments in**ApplicationDevelopment on SalesforceTechnology** with an organization of repute

**Summary**

* Achievement-driven professional with 2.7 years of experience in Salesforce.com administration, configuration, development.
* Got Certified in Salesforce Platform Developer 1, Salesforce Administrator Certification and Sales Cloud Consultant Certification.
* Experience in development of salesforce.com applications, custom objects, validation rules, workflows and process builders.
* Worked on Salesforce security features like Users, Profiles, Permission Sets, OWD, Sharing Rules.
* Ability to write SOQL queries across multiple objects within the SFDC database.
* Experience in working with Apex Classes, Apex Triggers and created Test Classes to increase the code coverage.
* Participation in the Software Development Lifecycle (SDLC) right from requirement analysis, documentation, coding & testing to maintenance of proposed applications
* Experience in working with change sets, Data loader.
* Experience in Salesforce lightning.

**Professional Experience**

**Project : Zebra MoneyBadger**

**Client:** Zebra

June 2020 – present

**Responsibilities:**

* Requirement gathering, analyzing and providing solutions to clients.
* Implemented the Embedded Service Chat functionality on Salesforce Community.
* Involved in writing Apex Classes and Apex Triggers.
* Provided timely demos during the sprints to the client.
* Written test classes to increase code coverage of Apex classes and triggers.
* Built Email Templates, Process Builders, Workflows and Flows
* Created Custom Lightning Components as per the requirements.

**Project : Adtalem**

**Client:** Adtalem Global Education

April 2019 – April 2020

**Responsibilities:**

* Worked as a developer for implementation and enhancements.
* Involved in writing Apex Classes, Apex Triggers and Batch class.
* Written test classes to increase code coverage of Apex classes and triggers.
* Performed data loading using Data loader, import wizard.
* Created page layouts, validation rules, workflows and process builders as per the Business requirements.

**Project : Digital Surgery**

**Client:** Johnson & Johnson

Aug 2018 – Feb 2019

**Responsibilities:**

* Understanding Requirement Specification and Design Documents.
* Worked closely with BA and stakeholders to understand the business requirements and converting them in test scripts.
* Written test cases based on client requirements.
* Performed Salesforce functional testing to test the functionality.
* Involved in maintaining the Test Cases Tracker for each user story and uploaded in JIRA

**Project : Truview**

**Client:** Johnson & Johnson

March 2018 – July 2018

**Responsibilities:**

* Configured profiles and roles.
* Provided support to the application in bug fixing and enhancement of issue based on client’s request
* Solving production tickets on time basis
* Performed data loads.
* Created sharing rules and record level permissions to provide shared access among different users.
* Involved on Field-Level security and profiles to setup and ensure that protected data is only shared with authorized users.

**Academic Details**

* **B.Tech in Computer Technology from Bheemanna Khandre Institute of Technology, Bhalki .**

**Certifications**

* Salesforce.com Certified:
  + Administrator
  + Platform Developer 1
  + SalesCloud Consultant

**IT Skills**

**Operating Systems:**  Windows XP,07,08,10

**Packages:**  MS Office

Programming Languages: Salesforce Apex

Tool: Eclipse, ServiceNow

SFDC Technologies: Force.com Platform

**Personal Details**

**Date of Birth:** 19th September, 1996

**Languages Known:** English, Hindi, Kannada

**Residence:** Bangalore