

Malathi Vadlamudi
Trailhead Ranger

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Objective

Aim to be associated with a Progressive organization where I will be a valuable team member, contributing quality ideas and work for an organization where there is an ample scope to grow for an individual as well as organization growth in Software Development.

Certifications & Achievements



Copado Administrator

- Got Promoted in less than a year in my current organization.
- **Received Insta Award as a token of recognition in Q1 2020 at Infosys Ltd.**

Professional Summary

- Over 5 years of IT experience as a Software Developer and 4 years of experience with Salesforce.com as a Developer and Administrator.
- Experience in various stages of Software Development Cycle (SDLC) including Requirement Gathering, Analysis, , Design, Development, Deployment and Maintenance of applications.
- Experienced in both **Sales Cloud and Service Cloud implementations**, Salesforce.com sandbox and production environments.
- Experienced in SFDC Development using the pillars like **APEX Language, Apex Scheduler, Batch Apex, TRIGGERS, LIGHTNING AURA AND LWC COMPONENTS** and **Test Classes** with **SOQL** using **VS Code**.
- Experienced in implementation of Integration with Third party systems using **Connected Apps** and **REST API**.
- Experience in handling the **file transfer** from salesforce to third party application using KAWA jobs.
- Experienced in handling configuration mechanisms of Salesforce and building Custom Objects, fields and validation rules.
- Experienced in using tools like **Workbench, Postman, Data Loader**.
- Involved in **Deployment management** across sandbox and production environments using **Change Sets and ANT**.
- Experience working in **Agile methodology, Scrum methodology** and involved in **Onsite and Offshore coordination**.
- Highly motivated team leader and team player with excellent communication, presentation and interpersonal skills.

Work Summary

Duration: Jun 2018 to Current

Designation: Technology Analyst

Company: Infosys Ltd, Hyderabad

Client: GAP INC

Role: Sr. Salesforce Developer

Team Size: 6

Project Description: GAP INC is one of the largest clothing Retail Companies and deals with B2C process. GAP INC prefers Salesforce.com as a solution to service their customers. To Smoothen the communication process with customers, "Gap Service Console" Lightning Application has been built on the top of Service Cloud with massive user agents, with CTI (Customer Telephony Integration). The application also deals with customized Order Management System with ancillary services such as Order lookup, Client lookup, Promo and Inventory lookup. Customers would reach out for help using the Live Chat as a medium and thus requesting for placing an order, order status, return/refund information.

Responsibilities:

- Worked with Business Stakeholders in gathering the requirements and designing phase of application.
- Customized the utility bar with Custom Search functionality for Order and client search using Lightning components, Apex classes, Apex Controllers and Triggers.
- Implemented LWC components to handle the API calls effectively.
- Implemented Batch Apex to maintain the track of API Error logs and Big Objects Data.
- Automated the deletion of custom object records, when the associated user is deactivated.
- Handled test classes for apex controllers which meets standard features along with code coverage.
- Worked on the configuration of Email-to-case, Web-to-Case and Omni Channel.
- Involved in deployments and enhancements, organized meetings with business and onsite team regularly.
- Actively monitored and analyzed Standard Release Updates alerted by Salesforce and updated settings/functionalities accordingly.
- Guided offshore team of 2 team members and was successful in being a productive team.

Client: Kraft Heinz INC

Role: Salesforce Developer

Team Size: 6

Project Description: Kraft Heinz deals with both B2C and B2B processes to service their customers. The Food Service application has been built on the top of Sales cloud and Salesforce CPQ Products. Retail application has been built on the top of Sales Cloud integrated with Pulsar app which is used by store users to deal with their daily activities. Kraft Heinz applications are migrated from classic to Lightning to cope up with the latest features provided by Salesforce.

Responsibilities:

- Performed detailed analysis of business and technical requirements and designed the solution by designing Lightning Apps using App builder and configured custom objects, profiles, roles and email templates.
- Developed Lightning App components relevant to Quick Actions.
- **Developed Batch Apex which sends emails to customers and wholesalers daily regarding the order that's been placed.**
- Developed visualforce page which is the replica of the existing custom object page layout to support the display of the page in an **iframe screen**.
- Involved in the integration of **RESTful Apex Web Services** and connected apps.
- Implemented the **Life cycle of CPQ process**, by creating quotes using Opportunity and by adding products to the QuoteLines standard object.
- Configured **Salesforce Maps** applications thus paving an easiest way for the sales reps to reach their wholesalers.
- Handled the **migration** of application from classic to Lightning and ensured the functionalities to remain the same by using Quick Actions and converted attachments to Files using Magic Mover.
- Provided training to the Business Users in handling the application with efficient features of Lightning.

Duration: Feb 2016 to Jun 2018

Designation: Jr. Software Developer

Company: Sixpath Technologies Ltd, Hyderabad

Application: Internal Application

Role: Salesforce Admin

Team Size: 3

Project Description: The application is built for the internal usage of Organization on the top of Sales Cloud to maintain the Leads, Accounts, Contacts and Employee data. This is an internal application and has been customized by the employees to track their daily activities using standard Tasks and Event objects.

Responsibilities:

- Involved in the analysis and design of building a custom application to maintain organizational data.
- Hands-on experience in Marketing Campaign and Lead Management process using Salesforce.
- Extensively created Reports thus tracking the business growth in the organization.
- Created and maintained User Roles, Security and Profiles that was required for the Salesforce Knowledge implantation.
- Configured Email Templates, Workflow and Process Builders.

Academic Summary

- Bachelor of Engineering – Computer Science with excellent academic track records.