**VIKAS KAPOOR** M-7045705637

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**CAREER OBJECTIVE**

**To gain experience in an organization that offers me a consistently positive atmosphere to learn new technologies and implement them for the betterment of the business and personal growth.**

**Professional Skills**

7 years in Sales and Marketing of Financial Products, 7 years as Oracle functional Consultant for Order Management**.**

**Work Summary**

1. **Company: IT Ridge Technologies Limited**

 **Designation: Content Writer**

 **Duration: from Sep 2018 till date**

**Skill set:** Written article that has been published on the website of ITridgetech.com on training and IT Solutions

 **2) Company: Way2freshers.com**

 **Designation: Content Writer**

 **Duration from:** Working with **Way2freshers** website as a Content writer Mar 2016 up till now Aug 2018

 **Skill Set** :Writing articles for way2 fresher’s website on Oracle as well as some articles on engineering background like VLSI, Embedded Systems etc.

 **3)**  **Company**: **KPIT Technologies Limited**

 **Designation:** Oracle Functional Consultant for Supply Chain Management

 **Duration From: 3rd June 2013 till Aug 2015 (Pune)**

 **Technologies Worked On: Oracle EBS, Modules Covered Order Management, Purchasing, Inventory, Oracle R12 Procurement module, 11i, UPK, Incident Management,**

**Skills Set: Inventory, Order Management, Logistics, Supply Chain Planning, Procurement, Manufacturing, Product Life Cycle**

 **Job Role as Oracle functional Consultant**

* Solve complex issue with the help of technical team which require Data fix. Worked in the process for Cummins.
* Good communication skills and interaction with US and UK Client.
* **Resolving technical issues** related Order Management Module i.e. Order to Cash, Procure to pay cycle through Incident Management System with in the stipulated time**.**
* Worked on complex problems and provide solutions to resolve them
* Hands on experience in Configuration and Enhancement projects.
* Worked effectively on Modules of Order Management, Purchasing, and inventory
* Understanding the Manufacturing Domain as well as full product life cycle of the Product.
* **Troubleshooting** of the incident raised by the **US and UK based Customer** and sort that out within the severity of the incident.
* Developing close assistance with collaborative environment i.e. in Team with taking the expertise of technical team and resources and meet expectations as per the requirement.

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**Functions during the Implementation of Projects in KPIT**

* Prepare issue and risk tracker and submit to client on weekly basis.
* Worked with technical team to resolve issues within the **SLA.**
* Regular Participation on **monthly and weekly call** with the client for the issues to be solved or in progress.
* Raising the **Service Request** and monitoring it closely until it finds the solution to the issues.
* Validate and Update changes by **performing sanity checks, and performance testing**.

1. **Company:** **Maharashtra Seamless Limited in Mumbai (Jindal Group)**

**Skill set: Manufacturing Domain in Pipes Industry, Oracle ERP Environment,**

 **Designation:**  **Executive Marketing** & **Logistics**

 **Duration**: Mar2008 till Sep 2012. Worked in Oracle ERP Environment for Marketing and logistics function in MSL group.

 Responsible for timely **marketing dispatches** of **ERW and Seamless Pipes**

* Maintenance the site of JSIW in Kadi and Kalol district of Gujarat for 8”, 10”, 12”,14” pipes at the site for ONGC. Was also responsible for timely delivery of pipes without damages.
* Understand client issues and requirement and deliver it to the Client

 **KPIT PROJECTS ACHEVEIMENT AS ORACLE FUNCTIONAL CONSULTANT**

* **Execution** of **User Productivity Kit** for **Order management and LWT flows**, Logistics, Warehousing, Transportation 83 Flows were Signed Off by UK client of Cummins.
* **Attending** Knowledge transfer sessions with Business in order to Execute flows
* **Co-ordinate** with user to Develop **UPK** as per Expectations for Global ERP Project for Cummins
* **Solving** complicated issues for Cummins for **Supply chain Module** which requires technical assistance to solve the issue on time projects related to Inventory,
* **Understanding,** Analyzing the Business requirements and responsible for on-time deliveries of resolving tickets.
* Worked closely with the technical team to resolve any issue which is of high severity.
* Done closely the testing of UAT, and Sanity check.

**MAHARSHTRA SEAMLESS LIMITED ASSIGNMENTS (MANUFACTURING LOGISTICS)**

* **Reviewing** with various customers for **C FORMS** follow ups
* Worked **in Oracle ERP** environment **in** **Marketing and logistics division on third party basis.**
* In **marketing** division the job involves verifying **Booking of the Order** and was responsible for Payment follow ups, **Making of packing list of Pipes**
* Maintaining all related documents for **Marketing, Logistics and Supply chain function** i.e. **Delivery Challan, Invoice, Material Movement Note** for transfer of Pipes to and fro from Plant
* Transaction done with **Customers** like **L&T, IOTL, Oil India, Green Gas, GSPL** etc.

 **Achievements in KPIT**

**1)** Successful Completion of training for Supply Chain Module for Oracle apps in **Kpit Technologies Limited.**

**ACADEMIC QUALIFICATION:**

 **PGDBA** - 2 years **full time** from Jaipuria Institute of Management, Lucknow in 2002

Major: **Marketing**

Minor: **Human Resource with 57% marks**

 **B.Com** from University of Agra in 2000 **52% marks**

 Intermediate from Kids Corner senior secondary school (CBSE Board) in 1997 **52% marks**

 High School from Christ the King High School (ICSE Board) in 1995 **52% marks**

**Computer Skill**

 Worked on ERP for **R12 and 11i**, Hands on Experience in ERP Oracle apps for **Order Management and related modules.**

 **Present Job LOcation**: **hyderabad**

**Dob-19/05/1978**

**personal ADDRESS: Vikas kAPOOR**

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**Hyderabad -500062**

 **(Vikas Kapoor)**