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|  **• Contact**

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|  | Delhi, DL, 110051 |

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|  | 844 625 7394  |

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|  | Saloni23.salesforce@gmail.com |

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|  | https://www.linkedin.com/in/salonia347 |

 **• Skills** Workflow RulesPage LayoutsRecord TypesOmni ChannelLive Web ChatChange SetsProcess BuilderData Loader , Data Import WizardAsynchronous ApexRoles, Profiles , Permission SetsSalesforce ConfigurationApproval ProcessesLightning ComponentsSales CloudService CloudRallyJIRAHPE ALM |  |

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|  |  | Saloni **Arora** Senior Consultant- Salesforce |

 Certified Salesforce Professional with ~5.5 years of IT experience, with expertise in salesforce(SFDC) application and currently working for Deloitte,Gurugram. She has worked on configuration , testing , customization , implementation and deployment on salesforce CRM .She is a trailhead Ranger who has achieved 8x certifications around the salesforce ecosystem. **• Work History**

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|   | March 2021- Current |   | **Senior Consultant- salesforce**Deloitte , Gurugram* Led offshore development team to carry out enhancements.
* Performed as a Scrum master for planning ,requirements gathering, UAT ,estimation and designing of user stories .
* Proficient in using tools like Rally ,JIRA, GitHub , HPE ALM ,data loader , data import wizard and workbench.
* Involved in User Acceptance testing with users .
* Experience of implementing live web chat along with omni-channel queue based routing model.
* Worked on customization i.e Apex Code , Visualforce Pages, Asynchronous apex, Order of Execution , Lightning Components, custom setting ,SOQL.SOSL,Sharing rules ,REST API integration, aura components and custom metadata.
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|   | Apr 2016- March 2021  |   | **Salesforce Developer/Administrator**Accenture , Pune* Proficiency in SFDC Configuration actions like creating profiles , Roles, Users , Page Layouts ,Approval process , Workflow rules ,Process Builder, Validation Rules.
* Expertise in Salesforce.com security - Object level , Record Level , and Field Level , OWD.
* Hands on experience in testing methods like unit , sanity , regression and progression testing .
* Responsible for designing , solutioning of the new implementation and developing highly scalable salesforce applications .
* Contribute in a highly collaborative, team-oriented environment.
* Experience in working on agile and Waterfall models.
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**• Education**

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|   | 2011- 2015 |   | **Bachelor of Technology: Electronics & Instrumentation**Galgotias College Of Engineering & Technology ,Gr. Noida |

 **• Accomplishments** * Trailhead Double Ranger ( achieved 200+ badges on salesforce trailhead learning platform)
* CMT APEX Award Individual Category FY19 Q2,Q3
* Accenture Celebrates Excellence(ACE) Award FY16
* Accenture Celebrates Excellence(ACE) Award FY17 Q4
* Winner of Salesforce Goodies exclusively provided by salesforce.com

 **• Certifications*** Salesforce Certified Administrator (ADM-201)
* Salesforce Certified Advanced Administrator
* Salesforce Certified Platform Developer 1
* Salesforce Certified Service Cloud Consultant
* Service Max SVMX101 Certified Administrator
* Certified Vlocity Developer
* Copado Certified Administrator
* Copado Certified Developer

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