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| **• Contact**     |  |  | | --- | --- | |  | Delhi, DL, 110051 |  |  |  | | --- | --- | |  | 844 625 7394 |  |  |  | | --- | --- | |  | Saloni23.salesforce@gmail.com |  |  |  | | --- | --- | |  | https://www.linkedin.com/in/salonia347 |     **• Skills**    Workflow Rules  Page Layouts  Record Types  Omni Channel  Live Web Chat  Change Sets  Process Builder  Data Loader , Data Import Wizard  Asynchronous Apex  Roles, Profiles , Permission Sets  Salesforce Configuration  Approval Processes  Lightning Components  Sales Cloud  Service Cloud  Rally  JIRA  HPE ALM |  | |  |  |  | | --- | --- | --- | |  |  | Saloni **Arora**  Senior Consultant- Salesforce |     Certified Salesforce Professional with ~5.5 years of IT experience, with expertise in salesforce(SFDC) application and currently working for Deloitte,Gurugram. She has worked on configuration , testing , customization , implementation and deployment on salesforce CRM .She is a trailhead Ranger who has achieved 8x certifications around the salesforce ecosystem.    **• Work History**     |  |  |  |  | | --- | --- | --- | --- | |  | March 2021- Current |  | **Senior Consultant- salesforce**  Deloitte , Gurugram   * Led offshore development team to carry out enhancements. * Performed as a Scrum master for planning ,requirements gathering, UAT ,estimation and designing of user stories . * Proficient in using tools like Rally ,JIRA, GitHub , HPE ALM ,data loader , data import wizard and workbench. * Involved in User Acceptance testing with users . * Experience of implementing live web chat along with omni-channel queue based routing model. * Worked on customization i.e Apex Code , Visualforce Pages, Asynchronous apex, Order of Execution , Lightning Components, custom setting ,SOQL.SOSL,Sharing rules ,REST API integration, aura components and custom metadata. |      |  |  |  |  | | --- | --- | --- | --- | |  | Apr 2016- March 2021 |  | **Salesforce Developer/Administrator**  Accenture , Pune   * Proficiency in SFDC Configuration actions like creating profiles , Roles, Users , Page Layouts ,Approval process , Workflow rules ,Process Builder, Validation Rules. * Expertise in Salesforce.com security - Object level , Record Level , and Field Level , OWD. * Hands on experience in testing methods like unit , sanity , regression and progression testing . * Responsible for designing , solutioning of the new implementation and developing highly scalable salesforce applications . * Contribute in a highly collaborative, team-oriented environment. * Experience in working on agile and Waterfall models. |   **• Education**     |  |  |  |  | | --- | --- | --- | --- | |  | 2011- 2015 |  | **Bachelor of Technology: Electronics & Instrumentation**  Galgotias College Of Engineering & Technology ,Gr. Noida |     **• Accomplishments**     * Trailhead Double Ranger ( achieved 200+ badges on salesforce trailhead learning platform) * CMT APEX Award Individual Category FY19 Q2,Q3 * Accenture Celebrates Excellence(ACE) Award FY16 * Accenture Celebrates Excellence(ACE) Award FY17 Q4 * Winner of Salesforce Goodies exclusively provided by salesforce.com     **• Certifications**   * Salesforce Certified Administrator (ADM-201) * Salesforce Certified Advanced Administrator * Salesforce Certified Platform Developer 1 * Salesforce Certified Service Cloud Consultant * Service Max SVMX101 Certified Administrator * Certified Vlocity Developer * Copado Certified Administrator * Copado Certified Developer |
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