

**Banda sneha**

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**Objective:**

Seeking a position in an esteemed organization to utilize my knowledge, technical skills and work experience for the organization's productivity and my personal growth.

**Professional Summary**

- Having around 5.4 years of IT experience and 4 years of Salesforce with PD1 certification.
- Good Experience in Configuration and Customization of Salesforce.com features.
- Good Experience in building applications using Sales Cloud and Service Cloud.
- Experience in developing applications using Lightning Experience.
- Developed Lightning Components using Aura Framework.
- Created lightning record pages using Lightning App Builder.
- Having experience in creating web pages using LWC components.
- Having experience in writing java script functions for LWC components.
- Having experience in using Lightning data services and Lightning message services.
- Having experience in using LWC decorators and a good understanding of LWC life cycle hook.
- Experience in SFDC development using Apex classes and Triggers, Visualforce, Apex Test Methods, Visual force Pages, and Force.com IDE.
- Experience in writing Asynchronous Apex like Batch Apex, Scheduler Apex, Queueable Apex and Future methods based on business requirements.
- Good experience in using SOQL and SOSL.
- Good experience in using JavaScript in Visualforce pages and Lightning Aura components.
- Good Experience in building public Sites and Communities.
- Ability to analyze the business requirements and design logical data model accordingly.
- Configured and maintained User Security Permissions in compliance with organizational needs.
- Extensive experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, Workflows, and Approval Processes for automated alerts, field updates, and Email generation according to application requirements.
- Proficiency in SFDC Administrative tasks like creating Profiles, Roles, Users, Page Layouts, Record types, and assigning different page layouts to different users.
- Extensive experience in analyzing business requirements, entity relationships and converting to Salesforce custom objects, lookup relationships, junction objects, master-detail relationships.

- Have good working knowledge in querying salesforce.com database using SOQL & SOSL queries using Force.com Explorer.
- Involved in out-bound Integration using Rest API.
- Experience in migrating data from legacy systems to Salesforce using Apex Data Loader, Import Wizard.
- Expertise in deployment tools like Change sets, Workbench.
- Having experience with Postman.
- Experience in generating Reports and Dashboards as per business requirement.
- Delivering and implementing the project as per scheduled timelines, extending post implementation and maintenance support to the technical support team and client.
- Good knowledge of object-oriented methodologies.
- Involved in Automated business processes using Workflow Rules.
- Experience in creating reports and dashboards as per the client's requirement.
- Experience in configuring users, profiles, roles and permissions towards business requirements.
- Good experience in data migration tools like Data Loader, Dataloader.io, and Workbench.

### **Technical Skills:**

- ☐ Sales force Technologies: Apex Classes/Controllers, Apex Triggers, SOQL, SOSL, VisualForce Pages, Lightning web components.
- ☐ Sales force Tools: Force.com, Explorer, Apex Data Loader, and Force.com Workbench.
- ☐ Other Programming Languages: JavaScript, HTML.

### **Work Experience:**

- ☐ Worked as a GIS Engineer with RMSI Private Ltd (5/05/2017 to 22/07/2019)
- ☐ Worked as a Software Engineer with Quadrent resources pvt ltd (16/03/2020 to 8/11/2021)
- ☐ Worked as a Sr Software Engineer with Capgemini technology services (13/12/2021 to 29/08/2022)
- ☐ Currently working in Acro Business solutions pvt ltd (8/09/2022 to till date)

### **PROJECTS:**

#### **Project 1:**

Title : Air Liquide (France) : Interface for Industrial Merchant (IM)

Client : ALIM

Role : Developer

Team Size : 6

Skill set : Salesforce.com configuration, Visual force, Web Services SOAP API ,Apex Coding.

## **Project Description:**

Presently working on Salesforce platform (World's first sales application on cloud) providing CRM interface for AIR-LIQUIDE (France).

We have various interfaces that help SAP to push data into Salesforce and update various objects like Account, Partner, and Contract etc... Includes writing various Web Services class to implement this interface and Batch classes to update these objects on daily, weekly and monthly basis.

Implemented Claims, Credit & Debit note and Customer Datasheet, includes writing approval process, workflows, triggers and apex classes for our client on Sales Force.

Created Target Console to keep track of the target assigned to a Sales Rep (i.e., target set / target achieved).

Includes writing Apex classes to handle the business logic, batch classes for regular update of the target custom object and VF pages to display the target values.

Worked on Reports and Dashboards.

Done configuration for various organizations in Air Liquide (Nordics, Benelux, Germany, France, Italy etc...)

## **Responsibilities:**

- Creating Record Types and Page Layouts
- Creating Relationships between the s Objects.
- Creating Apex Triggers.
- Creation of Visual Force page and Apex classes.
- Loading data using Apex Data loader.
- Created validation rule, workflow rules and Approval Process.

## **Project-2**

Title : Patient Management and Scheduling.

Client : Tulip Telecom Ltd.

Team Size : 6

Role : Developer.

Skill Set : Salesforce.com configuration, Visual force, Apex Coding.

## **Project Description:**

Scope was to create a Healthcare - Patient Management, Scheduler, Billing, Inventory and reporting application that resides on the salesforce.com platform and also to port legacy data from Mentors database to salesforce.com's Platform-as-a-Service product known as the Force.com Platform. The applications are built using Apex (programming language for the Force.com Platform) and Visual force. PMS Module: Providing functionality to create and edit patient's details. Create and track plans for the patient comprising various medical procedures. Generate and track quotes for the plans. Assign doctors, nurses, rooms for procedures. It also provides tracking features like Audit Trails, Communication logs, Alerts and reports. Scheduler Module: This module provided functionality to create and track appointments for the patients with doctors for consult, surgery, etc. Doctors could specify their preferred working hours and also the preferred procedures that they will do at those times. There is also a facility to view unattended appointments.

## **Responsibilities:**

- Created Custom S-objects and Fields (configuration).
- Developed new pages by using VisualForce.
- SOQL, Developed Apex Classes and Triggers.
- SOSL database statements were developed.
- Created workflow rules and validation rules.
- Developed UI using VisualForce and JavaScript.
- Deploying Apex Classes and Triggers into Production.
- Data migration using data loader.
- Responsible for creating the Test Methods to provide maximum coverage to the triggers and other Controller classes.

## **Project -3:**

Title	: Directorate of Education (DoE)
Client	: Information Technology of Goa (ITG)
Role	: Developer.

Team Size : 6

Skill set : Salesforce.com configuration, Visual force, Apex Coding.

### **Project Description:**

Directorate of Education is an e-governance project of Goa Government, used to handle all the Education Department related services through web. DOE contains around 400 services which are handled in different section, for example Allotment of Government quarters to the employee, permission for opening a new school etc. When we observed all this services, some components in all the services.

The flow of the service is as follows whenever an application comes to DOE, the first inward number is entered to this application, then it is forwarded to a particular section which deals with this application. Then it will be forwarded to section head then to the dealing hand who deals this application. Once the application is filled then it will be forwarded to the director for approval. Once the application is approved the application will be closed and the sanction order is issued to application.

### **Responsibilities:**

- Designed the User Interface.
- Involved in the development of UI using Java Script.
- Understanding the enhancement Requirements.
- Involved in the development of the DIET module.
- Involved in development of business logic.
- Involved in the development of Login Utility.

### **Project -4 :**

**Project:** Lights On

**Role:** Salesforce Developer/Admin

**Client :** Legato

**Project Description:**

Legato Health Technologies is a fully owned subsidiary of Anthem Inc., Legato is committed to transforming the world of healthcare through operational excellence, innovation, and digital transformation. It is an IT and business consulting healthcare solutions company that specializes in utilizing digital tools to simplify healthcare.

***Roles and responsibilities:***

- Created Validation rules, Triggers, apex classes, Flows, security configurations, workflow rules. etc as per the requirement.
- Addressed Governor Limits like SOQL limits by implementing maps to query and moving the logic to asynchronous execution from synchronous execution.
- Created sharing rules for providing cross functional teams of the organization access to records.
- Implemented Lead Queries Assignment Rules Web-to-Lead and Auto-Response rules.
- Implemented Batch Apex to Sync opportunity data to downstream systems.
- Developed LWC components
- Worked on REST integrations to pull the data into salesforce from other applications
- Used Data Loader for insert update and bulk import or export of data from Salesforce.com Objects. Used it to read, extract and load data from comma separated values CSV files.
- Provides overall Salesforce technical expertise.
- Participates in project discovery to help define technical requirements.
- Builds and deploys Salesforce solutions.
- Involved in daily standup meetings, Scrum. This resulted to bring good solution to the business requirement.
- Experienced using VS Code IDE for creating, modifying, testing and deploying Applications.
- Used change set and ANT to deploy Code from sandbox to QA sandbox and Production.

**EDUCATIONAL PROFILE:**

**B.Tech with Mechanical engineering** through **JNTU** Hyderabad in 2014.

**Banda sneha.**

