

Professional Details: 10+ Years of Working Experience in Telecom Domain BSS and Cloud Solutions with Ericsson and Amdocs.

Key Areas – Telecom Billing\Charging and Rating Solutions, Release Management, Testing (QA) Delivery, Operations and Support (L1, L2), People Management and Project Management

Roles – RnD Manager, Release Manager, Delivery Manager, Integration Manager and Operations & Support Manager.

Technical Expertise

Testing Tools	<i>Quality Centre, JIRA I-track and Jenkins, SOAP UI</i>
Billing\ Charging Solutions	<i>Ericsson DBSS 0.6, CBio, EOC-ECM, BSCS, CS and EMM Amdocs Billing/Charging, CRM, Amdocs OMS, Inventory Management Qvantel DBSS System</i>
Billing	<i>Amdocs Billing Solution and Ericsson Billing Solution</i>
Platform	<i>LINUX, Unix, Windows, Cluster and Standalone testing environments</i>
Database	<i>SQL, Toad (Oracle), pgadmin</i>
Other Tools	<i>MS Office, Remedy,</i>

Testing and Project Management

- Proficient in Software Development Life Cycle Models V - Model & Agile Scrum
- Experience in early stages of project life cycle - Grooming sessions, Requirements analysis and support test activities by interacting with stakeholders
- Planning & Delivery Test Effort Estimation based on test basis using Work Breakdown Structure and Functional points methods
- Proficiency in producing Test Strategy, Test Plan & Test Exit reports
- Steered efforts in complete life cycle of Testing – Requirement Analysis, Plan, Design, Execution and Reporting. All levels of testing - Component Testing, SIT, ST, UAT and Data Migration.
- Involved in all phases of Sprint Life cycle – Planning to Retrospective
- Familiarity in Defect Triage, Tracking and Reporting mechanism through HP QC and JIRA

Work Experience-

Ericsson Experience: ~6 Years (DBSS 0.6 (Ericsson + Qvantel Solution), CBiO, EOC-ECM, BSCS, CS and Ericsson Cloud Testing Expert and Release Manager)

Projects at Ericsson

- AMX Colombia (Claro) – Full Stack Solution
- Veon Algeria (Djezzy) – DBSS 0.6 (Ericsson + Qvantel Solution)
- Telia Sweden
- Idea India ECM Testing
- Vodafone Turkey
- Ericsson R&D Multi Mediation Gurgaon

Amdocs Experience: 4.5+ Years (Amdocs CES – CRM, Order Care and Billing Testing Expert)

Projects at Amdocs

- Vodafone Netherlands
- Everything Everywhere UK

- AT&T
- US Cellular
- Telkomsel Indonesia
- Indosat (Ooredoo) Indonesia
- Telstra Australia
- Optus Australia

On Shore Experience: Experience of working at Customer Site

- **Veon Programme** - 15 Months of working Experience in Algeria
- **Vodafone Netherlands** - 6 Months of working Experience in Europe
- **Telkomsel Indonesia** - 6 Months of working Experience in Indonesia

Ericsson Expertise: Ericsson Cloud, Full Stack, CBio, OSS and DBSS 0.6 (Qvantel + Ericsson Nodes)

- Having complete Solution Knowledge of Ericsson DBSS0.6 Including Qvantel and Ericsson Nodes, Implemented in Djezzy Algeria as part of Veon Programme.
- Experienced in working with Ericsson RND on Ericsson Multi-Mediation.
- Experienced on working all other Ericsson's Node like EDA, CS, SAPC.
- Experienced on working Qvantel Systems.

Amdocs Expertise: Amdocs CES6.1 (Complete Billing\Charging Solution)

- Having complete solution knowledge of Amdocs CES6.1 which contains Billing\charging Solutions like Enabler and Ensemble with Turbo charging
- Amdocs CRM and Order Management
- Amdocs Turbocharging

Summary

- Presently working with Ericsson India Global Services Ltd. as a Senior Solution Integrator.
- 8 years of experience in Telecom BSS & Software Testing and Support.
- **Experience of working with major Telecom clients – Claro, Veon, AT&T, Telstra, Everything Everywhere UK, Vodafone Netherland, Optus Australia, , Idea and VEON Algeria.**
- Exposure to END-END BSS suites and products of Telecom domain like BSS, EMM, EDA, EOC-ECM, Number Management Systems
- Analysing functional specifications and Business requirements and designing End to End Scenarios.
- Proficient knowledge of STLC and Testing Process with Experience in different types of testing that includes System and System Integration testing, Functional testing, User Acceptance testing and Regression testing.
- Experience in full SDLC (requirement gathering, functional specification, technical specification, development, UAT, Support etc).
- Good communication skills, Proficient in maintaining good Customer relationship.
- Ability to understand and grasp new things quickly, multitasking.
- Experience of Go-Live for project release at client-site location.

Responsibilities

- Performing Amdocs Billing Regression User Acceptance Testing on production like environments for AT&T.
- Handling all project related meetings and daily UAT analysis and status call for questions related to deliverables.
- Providing hands on KT within the team for Billing, Bill Quality, and Usage processing.
- Business requirement analysis.

- API Testing
- Preparation and Review of System Test Plan
- Preparation and Review of Test Cases
- Performing Functional testing
- Performing Regression testing
- Test Data Setup
- Direct Client Interaction
- Involved in the defect tracking using the tool Quality Centre
- Involved in preparation of the Test summary report and daily status report

Projects at Ericsson

1# AMX COLOMBIA

Client : Claro Colombia
Profile : Ericsson Full Stack Testing Expert
Location : Colombia
Duration : May 2019 – Present
Tool/Application Used : Full Stack Ericsson Solution

Responsibilities:

- Working as quality analyst for Full Stack Ericsson Solution.
- Involved in testing of UAT and SIT Use cases.
- Handling Complete Testing from Ericsson and Defect Manager role.
- Leading daily Sanity Activity.

2# VEON Algeria

Client : Veon Algeria
Profile : Ericsson DBSS 0.6 Testing Expert Including QV and Ericsson Nodes
Location : Algeria
Duration : Sept 2017 – Present
Tool/Application Used : EMM, EDA, CS

Responsibilities:

- Working as quality analyst in Ericsson Multi Mediation Testing.
- Experienced of working on Cluster and Standalone testing environments.
- Involved in Agile Testing, Functional testing, Regression testing, Integration testing, End to End Testing and Post Production Testing.
- Experienced in designing, developing and executing test cases for modules according to a test plan.

3# Idea EOC-ECM

Client : Idea-Pune (EOC-ECM)
Location : Pune
Duration : May 2017 – Present
Tool/Application Used : **Ericsson EOC-ECM**, Unix, Linux, SQL Plus, I-Track, J-Unit, EOC, SOAP UI, Fiber, VOIP, EMA and SG4.

Responsibilities:

- Working as quality analyst in Testing.

- Experienced of working on SOAP UI and Ericsson EOC-ECM
- Experienced of working on Cluster and Standalone testing environments.
- Involved in Agile Testing, Functional testing, Regression testing, Integration testing, End to End Testing and Post Production Testing.

4# TeliaSonera

Client : TeliaSonera (EOC-ECM)
Location : Gurgaon/Sweden
Duration : Jan 2017 – Present
Tool/Application Used : **Ericsson EOC-ECM**, Unix, Linux, SQL Plus, I-Track, J-Unit, EOC, SOAP UI, Fiber, VOIP, EMA and SG4.

Responsibilities:

- Working as quality analyst in Testing.
- Experienced of working on SOAP UI and Ericsson EOC-ECM
- Experienced of working on Cluster and Standalone testing environments.
- Involved in Agile Testing, Functional testing, Regression testing, Integration testing, End to End Testing and Post Production Testing.

5# Multi-Mediation R&D

Client : Ericsson
Location : Gurgaon
Duration : May 2015 – Present
Tool/Application Used : Unix, Linux, SQL Plus, I-Track, J-Unit, Selenium, Cluster and Standalone testing environments

Responsibilities:

- Working as quality analyst in Ericsson Multi Mediation Testing.
- Experienced of working on J-Unit and Selenium Testing.
- Experienced of working on Cluster and Standalone testing environments.
- Involved in Agile Testing, Functional testing, Regression testing, Integration testing, End to End Testing and Post Production Testing.
- Experienced in designing, developing and executing test cases for modules according to a test plan.

Projects at Amdocs

1# Vodafone UNIFY (Unified Solution)

Client : Vodafone Netherlands
Location : Gurgaon and Netherlands
Duration : Jan 2014 – May 2015
Tool/Application Used : CES 8.1, Ensemble 6.0, Turbo Charging 8.1, JIRA, QC, Remedy

Description:

- Vodafone is the world's 2nd-largest mobile telecommunications company.
- VFNL-UNIFY – This Project is a completely new solution provided by the Amdocs. Which include CRM, Mobile-Apps, Customer Portal, Retail Portal, Business portal, Billing, MOSA (Mobile Oriented Service Architecture)

Responsibilities:

- Amdocs - Vodafone Netherland – Post production testing, Onsite Testing
- Amdocs - Vodafone Netherland – BSS Testing

- Performing Amdocs Billing Regression User Acceptance Testing on production like environments for Vodafone NL.
- Handling all project related meetings and daily UAT analysis and status call for questions related to deliverables.
- Providing hands on KT within the team for Billing, Bill Quality and Usage processing.
- Business requirement analysis.
- Preparation and Review of System Test Plan
- Preparation and Review of Test Cases
- Performing Functional testing
- Performing Regression testing
- Test Data Setup
- Direct Client Interaction
- Involved in the defect tracking using the tool Quality Centre
- Involved in preparation of the Test summary report and daily status report

2# EE - Bill Migration

Client : EE (EverythingEverywhere), UK
Location : Gurgaon
Duration : Jul 2013 – Dec 2013

Tool/Application Used : CSM, Enabler, Ensemble, AMC

Description: EE UK is a BSS project which aims at providing Billing Solution. Testing team performed activity which includes post-pay, sanity run, billing run.

Responsibilities:

Accountable for data creation, Environment Sanity, Bill run. Accountable for integration test for subsystem change. Involved in managing Defect calls with development and test team. Responsible for Test Case writing and execution

3# AT&T End to End Testing

Client : AT&T
Location : Gurgaon
Duration : Jan 2012 – Jul 2013

Tool/Application Used : Amdocs CRM and OMS, CSM, NM, API, AMC

Responsibilities:

- Amdocs - ATT – Mobility E2E testing
- Amdocs - ATT – UAT testing
- Excellent in Amdocs Billing, Charging and Rating.
- Experienced of Leading of UAT and E2E Testing for AT&T.
- Experienced of working on Cluster and Standalone testing environments.
- Involved in Agile Testing, Functional testing, Regression testing, Integration testing, End to End Testing and Post Production Testing.
- Experienced in designing, developing and executing test cases for modules per a test plan.

4# AT&T Functional Testing

Client : AT&T
Location : Gurgaon
Duration : Oct 2010 – Jul 2012

Tool/Application Used : Amdocs CRM and OMS, CSM, NM, API, AMC

Responsibilities:

- Amdocs - ATT – Mobility E2E testing
 - Amdocs - ATT – UAT testing
 - Excellent in Amdocs Billing, Charging and Rating.
 - Experienced of Leading of UAT and E2E Testing for AT&T.
 - Experienced of working on Cluster and Standalone testing environments.
 - Involved in Agile Testing, Functional testing, Regression testing, Integration testing, End to End Testing and Post Production Testing.
 - Experienced in designing, developing and executing test cases for modules according to a test plan.
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