

Prajna Gopalakrishna

Sr. Software Developer - Full Stack

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Location: Bengaluru, India

PROFESSIONAL SUMMARY

- Result oriented technology enthusiast, with 5+ years of experience in design, development and support of IT Solutions
- Expert in interacting with Customers, requirement gathering and planning feasible End to End solution
- Highly self-motivated and proactive, with high degree of creativity, along with strong analytical and problem-solving ability
- In depth technical expertise in developing web applications using c#.NET, ASP and web API
- Proactively propose and implement process improvement (PI) solutions

SKILLS & TOOLS

➤ Front End Development

- ASP

➤ Scripting:

- JavaScript

➤ Back End Development:

- C#
- Web API
- WCF

➤ Data Base:

- PL/SQL

➤ Tools

- Visual Studio
- Team Foundation Server (TFS)
- BMC Remedy (Incident Management)
- HPQC (Change Management)
- Microsoft Office

➤ Styling:

- Cascading Style Sheets

WORK HISTORY

Tata Consultancy Services | IT Analyst – Tower Lead

Customer: Infineon Technologies AG

12/2014 – Current

❖ DC Scrap – Web Application

- Spearheaded a team of 6 members, to efficiently deliver the outcome within planned duration.
- Requirement gathering from customer and delegating the user stories to team members.
- Proposed and designed a Web application to scrap junk/unwanted semiconductor wafers.
- Proposed and implemented a customized approval workflow.
- Proactively implemented **automated email notifications** for all the stake holders. This was vastly appreciated by customer business community
- Utilized C#.NET, ASP, PL-SQL

❖ **Product Test Data – Web Application**

- Requirement gathering and proposing feasible technical solution.
- Centralized application to share product relevant test data with end customer.
- Implemented standard logging of information for each file transfer. This introduced transparency in whole process
- Application involved file transfers to multiple destinations like FTP, SFTP and Share point
- **Drastic improvement in customer engagement and satisfaction was reported.**
- This implementation was recognized and awarded “**Employee of The Quarter**”
- Utilized C#.NET, ASP, IBM MQ, Share point

❖ **Permit To Work (PTW) – Web Application**

- Issue work permit to customer sites for third party vendors.
- Proactively proposed and implemented this idea under “**Enterprise digitalization initiative**”
- Designed and automated end to end process which was manually done earlier
- **This implementation, reportedly saved roughly 9600 Euro to the customer every month**
- I was recognized and awarded with “**Best Initiative of the year**”, for the implementation.

❖ **Early Detection of Disasters, Critical Incidents and External Hazards (EDDIE) – Web Application**

- **Alert users about real time hazardous events occurring throughout the globe.**
- **Aided supply chain planners in better decision making.**
- RSS feed data from GDAC dumped into oracle DB.
- Utilized C#.NET, ASP, Web API, WCF Service, Map box.

EDUCATION

B.V.Bhoomaraddy College of Engineering and Technology - Visvesvaraya Technological University (VTU)
Bangalore: 2010-2014

B.E: Automation and Robotics

CERTIFICATION

- ❖ **Agile Practitioner (internal)**
- ❖ **Web API (internal)**
- ❖ **ITIL (internal)**