

# Praveen Raj A

## Business Data Analyst

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### Contact

**Mobile:**

+91-8939921022

**Email:**

[praveenraj31@gmail.com](mailto:praveenraj31@gmail.com)

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### Skills

- Data Science
  - Data Visualization
  - Machine Learning
  - Data Modelling
  - Database Systems
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### Technical Skills

**Data Visualization:**

Tableau, Power BI,  
Python packages (Seaborn,  
Matplotlib, Plotly etc.)

**Data Analytics:**

SQL, Excel

**Machine Learning:**

Python, Regression,  
Classification, Random Forest,  
Boosting

**Database Language:**

MySQL

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### Soft Skills

- Excellent Communication
  - Problem Solving
  - Strong team player
  - Analytical Thinking
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### Professional Summary

Data enthusiast with 5 years of work experience in BFSI and Analytics domain, targeting challenging assignments in Data Science. Having a Postgraduate in Data Science engineering. Seeking an opportunity to leverage my diverse knowledge in data analytics and machine learning to hone my technical skills and enhance my career growth.

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### Work Experience

**Sr. Practitioner**

IBM | 2018 - 2019

- Developed Dashboards and generated reports as per client requirements.
- Draw business insights using reports and Dashboards.
- Data analysis, data visualization and Dashboard creation using Tableau.
- Dispute / Query Management System: Managing customer's dispute/query by providing consistent and efficient resolution on them on providing insights.
- Handled a team of 13 being a key resource.
- Ad- hoc report demanding for enhancement of dashboards with new feature additions/modifications/ and inclusion of new KPI's based on Tableau calculation

**Process Associate**

Capgemini | 2014 - 2018

- Handled disputes /query on unapplied cash report
  - Travelled to Singapore for Transition process and worked closely with client and have effectively transferred knowledge observed during the travel onto the team offshore which resulted in successful go live of the project.
  - Managing all types of Invoice Adjustment on customer's dispute.
  - Maintain and validate customer information on the database.
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## Education

Great Lakes Institute of Management, Chennai

Post Graduate Program Data Science Engineering - 2019 to 2020

Vel's University, Chennai

Bachelor of Commerce - 2011 to 2014

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## Extra Circular Activities

- Achieved in Selection of District level Basketball team.
  - Participated in Zonal level Volleyball tournaments.
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## Languages

- English
  - Tamil
  - Malayalam
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