**RESUME**

Kavya Maalika kavyamaalika.c@gmail.com

**Summary:**

 I am a Salesforce Developer with 2.7 years of experience in Salesforce in Life sciences domain. I have worked as a team member in Agile methodology projects using scrum framework and provided in time delivery and achieved customer appreciation for my work. I have worked in various roles such as Salesforce developer, data migration specialist and also as a Veeva Consultant. I worked closely with cross functional team in the Analysis, Development, Documentation, Testing.

**Work Experience:**

Programmer Analyst Cognizant, Kolkata June 2018 to till date

**Technical Skills:**

Technology Apex, Visualforce, Veeva CRM.

Tools & Editors Developer Console, Apex Data Loader, Oracle SQL Developer, Workbench, Visual Studio Code.

Languages Apex.

OS Windows 7, Windows 10

Database Oracle 11g

DB Languages SQL, SOQL, SOSL

**Certifications & Accomplishments:**

* Salesforce.com Certified Force.com Developer (Platform Developer I)
* Salesforce.com Certified Platform App Builder (Dev 401)
* Salesforce Certified Administrator (ADM – 201)
* Process Automation Specialist Superbadge
* Lightning Experience Rollout Specialist Superbadge
* Business Adminstration Specialist Superbadge
* Selling with Sales Cloud Specialist Superbadge

**Education Qualifications:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **College/University** | **Year of Passing** | **Type of Study** |
| BTech, ECE | Koneru Lakshmaiah Education Foundation | 2018 | Regular |
| Intermediate | Sri Chaitanya Junior College | 2014 | Regular |
| Tenth Class | Jubilation Public School | 2012 | Regular |

**RESPONSIBILITIES IN PROJECT :**

**Project – 1: AbbVie**

**Role:** Salesforce Health Cloud Developer

**Project Title:**  AbbVie WEC HC Implementation

**Sector:** Life Sciences

**Project Description:**

The scope of this project is to develop and enhance the application for a health care client using Salesforce customization and configuration and to migrate the data present with the third party affiliates into the newly developed application. Providing support and training to the clients on how to use the application developed.

**Roles and Responsibilities:**

* Documentation of functional requirement specification
* User creation and implementation of security standards based on requirements
* Creation of lightning apps and development of lighting pages using configuration.
* Creation of fields, page layouts and record types
* Creation of workflow rules and process builders
* Writing triggers, Batch Apex, Test classes
* Creation of Validation rules, Workflows, Process Builder, Approval Process
* Creation of reports and dashboards.
* Performing Smoke testing, Sanity Testing, Unit Testing and documentation of Unit Testing.
* Deployment using change sets in DEV, QA, Production environments
* Performing data migration by collecting the data from third party affiliates
* Documentation of project verification and project summary
* Provide training to end users and new joiners into technology.
* Provide regular support for client post go-live

**Project -2 Allergan**

**Role: Veeva Consultant**

**Project:** Health Care – Pharmaceutical Client: Veeva

**Project Title:** Allergan - US Veeva Enhancements

**Sector:** Life Sciences

**Project Description:**

The scope of this project is to develop and enhance the Veeva CRM Application and provide production support to end users by resolving the tickets in Service Now adhering the SLA and also to deploy and test the application for every release.

**Roles and Responsibilities:**

* Track each release and test the application using smoke and sanity testing
* Manage Business Consultant Veeva Module.
* Provide support for end users on regular basis solving the tickets raised in Service Now.
* Knowledge in User Management, Account Management, Territory Management, MCCP, Account Plan, Call, Meeting, Survey, TOT, Sample Management, Survey Management etc.
* Training on Veeva Modules for new joiners into Team.
* Managing User setup and on-boarding users.
* Scheduling batch job and monitoring batch jobs.
* Deployment using changesets
* Creation of reports and dashboard based on user requirements

**Personal Details:**

**Name:** Kavya Maalika

**Designation:** Programmer Analyst

**Preferred Location:** Bangalore

**Notice Period:** 2 Months

**Current CTC:** 4,50,000

**Expected CTC:** 6,50,000

**Phone:**  7032473107

I hereby declare that the information furnished above is true to best of my knowledge.

**Place :** Guntur Kavya Maalika

**Date :**