NISSA JOHNSON

Software Tester

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PROFILE

- Extensive experience of 3.3 years (8 months in hardware QA and 2.5 years in manual testing).
- Analyzing users stories, use cases / requirements for validity and feasibility, executing all levels of testing (System, Integration, and Regression).
- Understanding test requirements, adept in contributing in test plan preparation, deriving test scenarios, documenting test cases, collecting test data, executing test cases, reporting defects and tracking defects.
- Skilled in prioritizing test cases, generating test reports, analyzing the test results and reporting defects.
- Team based management style and excellent interpersonal / communication skills.
- An effective leader with proven abilities in leading teams during the project phase, guiding members and enabling knowledge sharing among the team.

EDUCATION

- **10th**

  Shalom Public School   Completed, March 2011
  ICSE   Marks 85 %
  Pathanamthitta, Kerala

- **HSC (12th)**

  Catholicate Higher Secondary School   Completed, March 2013
  HSE   Marks 78 %
  Pathanamthitta, Kerala

- **Bachelor of Engineering / Bachelor of Technology, Electronics & Communication Engineering**

  Sree Narayana Institute of Technology   Graduated, April 2017
  Pathanamthitta, Kerala   Marks 7.3 [CGPA]

WORK EXPERIENCE

August 2017 - March 2018

Quality Assurance Department

Worked in Bhagwati Products Limited Micromax
Hyderabad, Telangana

Key Result Areas:
- Before making products (Mobile hardware) verifying.
- All process perform according to standard operating procedure (SOP).
- Defect Analysis.
- New model sample making.
- Control line defects.
- Checking devices visually.

September 2018 - Current

Software Tester

Nukkad Shop Technologies
Hyderabad, Telangana

Key Result Areas:
- Worked with software developers and project support teams.
- Met with system users to understand the scope of projects.
- Monitored applications and software systems; worked on multiple projects at one time.
- Carried out stress testing, performance testing, functional testing and scalability testing.
- Wrote and execute test scripts; ran manual tests.

- Tested in different environments including web and mobile; wrote bug reports.
- Worked towards departmental and project deadlines; provided quality assurance.
- Provided objective feedback to software development project teams.
- Designed tests to mitigate risk; presented findings to software development and business user teams.

Key Highlights:
- When seniors left from office, without lead analyst handled major projects and completed within timeline (Projects included Govt.project also)
- Promoted as Associate Analyst

TRAINING AND CERTIFICATIONS

- Attend Software Testing course (Manual+Selenium+Core Java+Appium), MindQ Systems, SR Nagar, 2018
- Scrum Foundation Professional Certificate SFPC, 2020
- Attend the training on Computer Hardware Technician, 2017
- Attend Workshop in 3D Printing & Designing at FABLAB TVM, 2016
- Attend Workshop in PIC and Ardiuno, 2016
- Attend Startup project SNIPCLIP, 2017

SKILLS

- Strong knowledge of STLC and SDLC with experience in writing test cases and executing them.
- Very Good knowledge of Software Development life Cycle (SDLC).
- Good Knowledge of white box testing and Black box testing.
- Functional testing on each and every component of an application.
- Excellent knowledge of Software Testing Life Cycle (STLC).
- Proficient in writing Test cases by using test case design technique.
- Very Good in Test Execution Process, Defect Life Cycle and Test Plan.
- Knowledge on Automation Testing - Selenium.
- Knowledge on Appium – Mobile Test Automation, Understanding of Software testing with AI.

PROJECT

Project 1   Retail POS Software + Web Portal (Central Reports, Admin Portal)
Period: September 2018 - Current
Description:
One-stop solution for all retail needs. Point of sale solution offers an android based cloud-connected system that offers billing, inventory management, creating a mobile storefront and taking store online, creating loyalty programs with access to deep analytics, creating cohorts and running targeted marketing campaigns etc. Take retail business to the next level with this smart commerce platform.

Responsibilities:
- Analyzing the Requirements from the client
- Participating in preparing Test Plans
- Preparing Test Scenarios
- Develop test cases and prioritize testing activities
- Update test cases based on the discovered defects
- Execute all the test cases and report defects
- Define severity and priority for each defect
- Integration testing
- Writing bug reports
- Re-test resolved defects
- Preparing Suggestion Documents to improve the quality of the application
- Executing all types of testing (UI Testing, Functional Testing, Regression Testing,Performance Testing, Smoke Testing)

Project 2   Shopo POS Software
Period: December 2019 - Current
Client: Saudi Arabia
Description:
Point of sale solution offers an android based cloud-connected system that offers billing, inventory management, creating a mobile storefront and taking store online completely for Saudi Arabia.

Responsibilities:

- Understanding the requirements and business of the application.
- Performing Manual Testing on functionality of the application
- Preparing Test Scenarios, Test Cases and Test Data for the application.
- Executing Test Cases and Generating Test Summary Reports.
- Raising and Reproducing Bugs
- UI testing - Project completely related to Saudi so including SAR symbols
- Functional Testing, Regression Testing, Smoke Testing

Project 3   Nukkad Shops: Grocery Shopping
Period: December 2019 - May 2020
Description:
It's a mobile application and can be download from playstore. It is related to POS software helps for online shopping helpful for Grocery Stores.

Responsibilities:

Set up the required environments required for testing the Project (hardware, software and network), Report defects and Crash logs to developers, Reply to returned bug reports(for example, when a bug report is returned as not reproducible, Invalid, etc...), Re-test resolved defects, Update test cases based on the discovered defects, Provide inputs and credentials to the Project team in order to improve the test process, Report work progress and any problems faced to the Project Manager or to the Management as required, Mentoring juniors QAs.

Project 4   Krishika Consumer Application (Whitelabelled app)
Period: November 2020 - January 2021
Description:
Sacred River Agri Technologies Pvt Ltd is a technology company, focussed on the Agri sector in India. The vision is to use digital technology to positively impact the livelihoods of farmers.Krishika Kisaan Marts provide best quality agri inputs at reasonable prices, along with free expert guidance and advice with the aim of improving farm incomes, and making them more predictable.

Responsibilities:

- Involved in Functional testing and Regression testing, Involved in Compatibility testing on different
  OS, Preparing and documenting the test scenarios, test cases and test data, Reporting bugs.

Project 5   Warehouse Application & Mitramart (B2B)
Period: January 2021 - February 2021
Description:
B2B is simply shorthand for "Business to Business", sales process simply refers to the series of events, phases, or steps that occur when one business sells a product or service to another business. Two types of business models are there. They are: Retail outlet business model and Franchise business model.

Responsibilities:

Created Test scenarios and Test cases according to the business and system requirements, Performed UI and Functional testing, Defect reporting and tracking

Project 6   Ropeway Project (Guwahati RopeWay)
Period: August 2020 - January 2021
Description:
Rope way is a communication between either side of a river by means of rope and small cabs.

Responsibilities:

- Executing test cases based on readiness of the module and raise bugs.
- Coordinating development team for bug fixing.
- Involved in Analyzing test results and reporting.
- Reviewed test cases and update the review comments.

Project 7   AP Agros Project
Period: October 2019 - Current
Description:
It's Andhra Pradesh government project consists of 5 sub projects: KIOSK App, Web Portal (Central Head Office), Web Portal (Logistics Portal), HUB software app and Logistics Delivery mobile app.

Responsibilities:

- Preparing Test Scenarios, Test Cases and Test Data for the application.
- Executing all types of testing (UI Testing, Functional Testing, Regression Testing,Performance Testing, Smoke Testing).
- Raising and Reproducing Bugs.
- Defect reporting and tracking

AWARDS & HONORS

- Promoted as Associate Analyst from Trainee Analyst.
- Third position holder in 10th board exam from school.
- Got second prize for the paper presentation competition on science day.
- Got selected as Miss College winner.
- Selected as Radio Jockey in College FM

EXTRA CURRICULAR ACTIVITIES

- Participated in various competitions at school and obtained prizes.
- Anchor Stage Programs.

INTERESTS

- Anchoring Stage Programs
- Gardening
- Painting
- Craft Works

LANGUAGES

- Malayalam ● ● ● ●
- English ● ● ● ○
- Telugu ● ● ● ●
- Hindi ● ● ○ ○

PERSONAL

Father's Name:	Mr. T.G Johnson	Marital Status:	Single
Birthday:	17/01/1996	Nationality:	Indian
Gender:	Female	Passport No.	R3083007, Expires 07/18/27

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	Nacharam(P.O) Telangana
	Hyderabad - 500076
	Telangana
	India

Declaration

I, Nissa Johnson, hereby declare that the information contained herein is true and correct to the best of my knowledge and belief.

Nissa Johnson