Akshay Sharma

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Career Summary:

A tech enthusiast currently working as a **Salesforce Consultant/ Developer** with around **2.5+ Years** of experience in Salesforce CRM. With the help of experience in Salesforce, I want to seek a good position to utilize my skills and abilities in this industry that offers me professional growth while being resourceful, innovative and flexible.

Employment History:

Name of the Organization: Appirio - A Wipro Company.
Role: Salesforce Consultant.
Current Location: Jaipur, India.
Period: June 2019 – Present

Name of the Organization: Infosys Limited.
Role: Systems Engineer.
Location: Pune, India.
Period: May 2018 – May 2019

Certification & Achievements:

- Salesforce Certified **Field Service Lightning Consultant** (December, 2020)
- Salesforce Certified **Community Cloud Consultant** (August, 2020).
- Salesforce Certified **Sales Cloud Consultant** (July, 2020).
- Salesforce Certified **Platform Developer II** (July, 2020).
- Salesforce Certified **Einstein Analytics And Discovery Consultant** (June, 2020).
- Salesforce Certified **Service Cloud Consultant** (June, 2020).
- Salesforce Certified **Administrator** (February, 2020).
- Salesforce Certified **Platform Developer 1** (December, 2019).
- **Copado Certified Developer** (July, 2020).
- **Copado Certified Administrato**r (January, 2019).
- Salesforce Trailhead **11X SuperBages** completed.
- Salesforce Trailhead **Ranger completed 230+ badges.**
- Received Appirio's **Pat On Back Award** for Q1-FY20.

Professional Skills:

- **Software/ Platforms:** Salesforce.com, Force.com.
- **Programming Skills:** Apex, Visualforce, JavaScript, Lightning, LWC, HTML, CSS, Lightning Design System.
- **Database:** SQL, SOQL, SOSL.
- **Tools:** VS Code, Jira, Rally, Data Loader, Sublime, Eclipse.
- **RM Tools:** ANT, GIT, Bitbucket, GitHub, SFDX CLI.

Project Experience Summary:

Appirio - A Wipro Company   June   2019   -
Present

- **Becton Dickenson**
  Roles: Salesforce Developer.
  Responsibilities: Working on developing new features for Becton Dickenson in Salesforce Lightning. Following Agile methodologies for requirement gathering.
  Worked on Salesforce Community Cloud and responsible for developing several lightning web components to render data from Salesforce. Worked on Batch Apex and Scheduled Apex for processing large sets of data. Worked on Apex classes and Triggers for data manipulation. Created Several email templates (HTML, Visualforce) for automated emails.

- **Optum(UnitedHealth Group)**
  Roles: Salesforce Developer.
  Responsibilities: Working on developing new features for Optum in both Salesforce Lightning and Classic. Following Agile methodologies for requirement gathering. Working on Field Service Lightning to help agents for better scheduling. Worked on lightning components, Apex Triggers, Configurations, Custom Metadata, Asynchronous Apex, Rest Api. Worked on Rest Api to bring data from one salesforce instance to another salesforce instance. Created VisualForce Pages and fetched data from external systems to salesforce and rendered on page. Responsible for grooming and delivering new features.

- **Stryker Corporation - Endo Sales and CPQ**
  Roles: Salesforce Developer
  Responsibilities: Worked on enhancing and developing new features on Sales Cloud and CPQ, Worked on enhancement of existing lightning web components and worked on Apex, Triggers and Apex Classes, VisualForce pages. Responsible for grooming and delivering new features.

- **Origin Energy**
  Roles: Salesforce Developer
  Responsibilities: Worked on enhancing and developing new features on Sales Cloud and Community, Worked on enhancement of existing Email Templates, Email Alerts used in Community, Process Builders, Apex Classes, worked on REST Api to sync with external systems.

- **Stryker Corporation - Japan Unify**
  Roles: Salesforce Developer
  Responsibilities: Worked on Migration of existing systems from Salesforce Classic to Salesforce Lightning. Worked on various VisualForce Pages to make them compatible with the lightning system. Migrated Reports and Dashboards to Lightning.

Infosys Limited   May 2018 - May 2019

- **ALR eWholesaling(Allstate Insurance)**
  Roles: Salesforce Developer
  Responsibilities: This project was based on the Sales Cloud in which as a single resource I was responsible for development and Testing of the requirements and enhancements. Worked on Lightning Aura Components, Apex Classes, Apex Triggers, Configuration of Page Layouts, Record Types, Sales Path.

- **Claims QA(Allstate Insurance)**
  Roles: Salesforce Developer
  Responsibilities: This project was primarily focused on creating claims for insurances and worked on customization using Apex Classes, Apex Triggers, Custom Settings, Custom Metadata, Visualforce pages, Batch and Asynchronous Apex. On Admin I have worked on salesforce flows, process builder, workflows configurations, reports and dashboards. I was also involved in data migration activities. I have also worked on Vlocity Insurance managed package and configured Omniscripts, Data Raptors, Vlocity Actions, Worked on Lightning Component Design and Implementation using SLDS, Events, Lightning Application. I have also worked on deployment using change sets.

Other Achievements & Positions of Responsibility:

- Completed Foundation Program Training (Generic and Stream) of Infosys Ltd with an aggregate of 85%.
- Completed Salesforce Admin training From Bodacious IT Hub Pvt. Ltd with an aggregate of 75%.
- Microsoft Office Specialist
  - Microsoft Word 2010 (Certification No.- E825-7503)
  - Microsoft PowerPoint 2010 (Certification No.- E825-7504)
- Microsoft Technology Associate
  - Windows Operating System Fundamentals (Certification No.- E825-7505)
  - Microsoft Certified Professional (Certification No.- E825-7506)
- AMCAT Certifications:
  - Software Engineer – IT Services
  - Software Engineer – Product
  - Business Analyst

Extra-Curricular Activities:
- Organised various Salesforce Meetups and other events.
- Volunteer in Salesforce's Mulesoft Connect.
- Volunteered for the Special Task Force during JU Rhythm 2014 and led a team of 20 members.
- Participated in Blood Donation Camp organized by Appirio.

Educational Qualifications:

Degree	School/University	Board/University	Year Of Passing	Percentage/CGPA
B.Tech(CSE)	JECRC University, Jaipur	JECRC University	2017	7.89 CGPA
HSC	Candlewick Public School, Jaipur	CBSE	2013	77 %
SSC	U.C.S.K.M Public School, Bhiwadi	CBSE	2011	9.2 CGPA

Hobbies and Interests:
- Gymming
- Travelling and exploring new places.
- Playing Badminton.

Personal Dossier:
- Date of Birth: December 3, 1995.
- Gender: Male.
- Father's Name: Mr. Ashok SHarma.
- Languages Known: Hindi and English.
- Nationality: Indian.

- Marital Status: Unmarried.
- Permanent Address: Flat no. 401, Ganpati Paradise, Central Spine, Vidyadhar Nagar, Jaipur, Rajasthan- 302039.