



Contact

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Address

New Delhi

Education

2014-2018

B tech.(Computer Science)
Chandigarh Group of Colleges

2013-2014

Higher Secondary
Mamta Modern Sr. Sec. School

Expertise

Project timeline management

Salesforce Admin

Functional analysis

Team building initiatives

Salesforce Security Admin

Sales Cloud, Service Cloud, CPQ and
COPODO Deployment

Release Management And Dev-ops(
CI/CD Pipeline)

Hands-on of tools (Dataloader,
Workbench, JIRA, FreshService,
SNOW)

Scrum Team , Agile Methodology

Language

English

Hindi

Rohit Khanna

Salesforce Consultant

5X Salesforce Certified Consultant & Business Analyst and 2X COPADO Certified with a good experience of almost 5 years in Salesforce Consultant, Admin and dev-ops and its various implementation. Willing to expand my knowledge in Salesforce Platform and on its different clouds as well.

Experience

01/23 - Present

Dotsquares

Senior Salesforce Business Consultant

- Coordinate with team to prepare BRD, ER diagrams and help in LLDs.
- Manage workflows, track work, and modify workflows as per team's requirements.
- Supervise & Manage team members, ensure that deadlines are followed.
- Create project plans with relevant team members.
- Release and Delivery Management
- Manage Project Teams with transformational leadership(Innovation & Ambition based)
- Enterprise Agile Project Management - Scrum Ceremonies - Tools -> DevOps, Jira, Asana, MS Projects, Visio, Miro, LucidCharts, Icon8, Force.com
- Sales Cloud, Service Cloud, Commerce Cloud, Health Cloud, Experience Cloud implementation, configuration, custom development, and integration projects management.
- Achieved revenue, quality and deadline-based targets from enterprise projects
- Helped PMO to define new Project Management and Agile development-based process
- **Skills:** Salesforce Sales Cloud, Service Cloud, CPQ · Leadership · Project Management

06/22 - 12/22

Constellar Exhibition

Salesforce Technical Consultant

- Worked on Salesforce Standard Point and Click features having good exposure in implementation of Org-wide, Roles, Profiles, UAM, Day to Day technical support etc.
- Assisted with data requests including cleansing data, export and Import.
- Worked on minor/major enhancements related to automation part; flows, workflows and approval processes etc.
- Provided value add to the project and recommendations to improve on going process.
- Uncover the needs of the business stakeholders and end user.
- Analyzed the scope of requirements and managed requirements to avoid scope creep.

01/2019 - 05/22

Mindtree LTD.

Senior Salesforce Developer

- Understood and developed solutions based on different business requirements involving code changes and new enhancements.
- Performed Salesforce Deployment related Activities and Post Sandbox Refresh Activity.
- Basic understanding of API, connected App and good working experience in Agile Methodology.
- Experience in Sales Cloud and basic understanding of Marketing and Community Cloud.
- Developed functionality Solution using Apex, Asynchronous Apex, triggers and Visualforce Page.