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**Professional Summary**

* **5+** years of work experience as Scrum Master; 2+ years as Tech Lead-QA; 2 years as Project Manager
* Advanced Certified Scrum Master and Certified SAFe Agilist
* Facilitate sprint planning meeting, daily scrums, product backlog refinement, sprint reviews and retrospectives
* Work closely with Product Owner in backlog management (refining and prioritizing), Release planning and tracking
* Good understanding of agile software development methodologies, values and procedures
* Protect development team from outside distractions, help eliminate impediments or team conflicts, and maintain focus on the sprint goal
* Good experience in dealing with the cross functional teams (Testing, DBE, BA and Development)
* Excellent Team Player, success at motivating other team members through clear communication and sharing the technical knowledge across the team
* Adept in planning & scheduling, cross-team interaction/co-ordinations and tracking & reporting status
* Good experience in Agile estimation techniques (Planning Poker, T-Shirt sizing, Bucket system)
* Good experience in using JIRA for Scrum & Kanban boards tracking and Metrics/Reports
* Coached team members on Agile processes and facilitated Release Planning, Sprint Planning, Backlog Refinement and Retrospective meetings
* Encouraging the teams and letting them to follow the best engineering practices [TDD/ATDD/BDD, Code compliance without any violation errors, Pair Programming]
* Mentoring of new scrum masters, and overviewing of those teams as Senior Scrum Master by running the Scrum of scrums, attending portfolio wise release planning sessions

**Technical skills:**

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| |  |  | | --- | --- | | *Languages* | *C, C++, .Net, SQL, Python, Java* | | *Databases* | *SQL Server, Oracle* | | *Testing Utilities* | *Bugzilla, MTM, JIRA* | | *Automation Tools* | *Selenium, QTP, and Script less Automation tools* | | *Scripting Tools* | *VB Script, Java Script* | | *ETL tools* | *AbInitio, SSIS* | | *Performance Testing tools* | *VSTS Ultimate* | | *Management System* | *JIRA, ZEPHYR, MTM, TFS, Azure DevOps* | | *Cloud* | *Azure DevOps* | |  |

**Education & Training:**

* Master of Computer Applications from JKC College, Guntur, Nagarjuna University, Andhra Pradesh, India 2001 – 2004.
* B.Sc (M.P.C) from Andhra Loyola College, Vijayawada, Nagarjuna University, Andhra Pradesh, India 1997 - 2000

**Work Experience:**

* As Senior Scrum Master in HCL Technologies from Sep 2018 to till date
* As Scrum Master in Rimini Street (On the payroll of SDB Systems & Solutions) from Dec 2017 to July 2018
* As Scrum Master in EPAM Systems, Hyderabad, from Jan 2015 to Dec 2017
* As Team Lead in EPAM Systems, Hyderabad, from Jan 2012 – Jan 2015
* As Software Engineer, Module Lead and Tech Lead in ValueLabs, from Aug 2004 to Jan 2012

**Projects and Roles:**

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| 1. | Project Name : Kantar World Panel – Data Processing platform |
| Client | Kantar World Panel |
| Role | **Senior Scrum Master** |
| Organization | HCL Technologies, Hyderabad |
| Duration | Sep 2018 – till date |
| Team Size | 20 (Two Scrum teams) |
| Environment – C#, Azure, Azure DevOps, SpecFlow BDD automation framework | |

**Project Description**

Data Processing Platform:

A system that stores, processes and archives panelist demographic and purchase data.

* Ability to **store** and archive panellist demographic and purchase data
* Execution of **core processes** such us simple cleaning, eligibility, calculated demographics, demographic weighting and response weighting based on basics and statics business rules
* Saved output of a single **offer-stream** for all the reporting periods and core processes so that at any future time it is possible to consult the sample
* **Read only access** to the outputs saved

**Responsibilities:**

* Facilitate Sprint Planning, Daily Standup, Sprint Review and Sprint Retrospective
* Coaching teams on Agile Scrum framework, values and principles
* Training to the teams on JIRA usage [Scrum Framework implementation, Scrum board and Kanban boards]
* Working with Product Owner on artifacts such as Product Backlog, Sprint Backlog, Release burndown and Sprint burndown
* Working with Product Owner on Product Backlog refinement to come up with matured user stories for better understanding and estimates
* Work with Product owner/BA to prioritize the requirements for the sprint
* Provide visibility to team impediment/risks and helping in eliminating them. Primarily involved in resolving impediments related to the technical aspects and helping team self-organize
* Encouraging the team to come up with reusable components and use the best practices
* Radiating the progress of the team and ensuring that they are highly visible to the product owner and stakeholders
* Motivate the team to come up with quality shippable product and meet the product goals
* Encouraging the teams to follow the best engineering practices [ATDD/TDD/BDD, Code compliance without any violation errors, Pair Programming]
* Guiding and mentoring other scrum masters
* Participating and contributing in scrum of scrums, release planning meetings and management specific meetings

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| 2. | Project Name : Oracle EBS financials & payroll and PeopleSoft payroll |
| Client | North American Payroll product |
| Role | **Scrum Master** |
| Organization | Rimini Street (On the payroll of SDB Systems & Solutions), Hyderabad |
| Duration | Dec 2017 – July 2018 |
| Team Size | 22 (Two Scrum Teams and one Kanban team) |
| Environment – Oracle EBS financials & Payroll and PeopleSoft payroll products | |

**Project Description**

Global Tax, Legal and Regulatory Update Services:

Dedicated tax, legal and regulatory practice helps clients of all sizes keep their applications up to date and compliant with the latest tax, legal and regulatory changes.

* Single Source of Truth for Tax, Legal and Regulatory Updates worldwide
* Human Resource Changes
* Transaction Tax Changes
* Financial Regulatory Changes

**Responsibilities:**

* Involved in the company’s Agile Transformation from Waterfall methodology
* Facilitate Sprint Planning, Daily Standup, Sprint Review and Sprint Retrospective
* Coaching teams on Agile Scrum framework, values and principles
* Training to the teams on JIRA usage [Scrum Framework implementation, Scrum board and Kanban boards]
* Working with Product Owner on artifacts such as Product Backlog, Sprint Backlog, Release burndown and Sprint burndown
* Working with Product Owner on Product Backlog refinement to come up with matured user stories for better understanding and estimates
* Work with Product owner/BA to prioritize the requirements for the sprint
* Provide visibility to team impediment/risks and helping in eliminating them. Primarily involved in resolving impediments related to the technical aspects and helping team self-organize
* Encouraging the team to come up with reusable components and use the best practices
* Radiating the progress of the team and ensuring that they are highly visible to the product owner and stakeholders
* Motivate the team to come up with quality shippable product and meet the product goals
* Encouraging the teams to follow the best engineering practices [TDD, Code compliance without any violation errors, Pair Programming]
* Trained some selected senior members on the Scrum framework and mentored & guided them to become scrum masters

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| 3. | Project Name : AHM (Advanced Health Media) |
| Client | Advanced Health Media, USA |
| Role | **Scrum Master** |
| Organization | EPAM Systems |
| Duration | Jan 2015 – Dec 2017 |
| Team Size | 15 |
| Environment - Windows 7, Microsoft .NET Technologies, Microsoft SQL Server 2012, SharePoint and Clarity, VSTS, JIRA | |

**Project Description**

Advanced Health Media (AHM) is the leading provider of speaker meeting logistics, Compliance Management and sales force productivity tools for the health care industry in US. AHM’s systems and processes provide its clients (like Novartis, Gilead and TEVA) with the ability to drive and monitor compliance throughout the entire range of interactions with healthcare professionals. It provides Speaker Program Management, Audience Generation, Sales Expense Management, Sales Force Logistics, Web-casting, Speaker Communication & Contract Management and Event Administration with various Reports

**Responsibilities:**

* Facilitate Sprint Planning, Daily Standup, Sprint Review and Sprint Retrospective
* Working with Product Owner on artifacts such as Product Backlog, Sprint Backlog, Release burndown and Sprint burndown
* Working with Product Owner on Product Backlog refinement to come up with matured user stories for better understanding and estimates
* Work with Product owner/BA to prioritize the requirements for the sprint
* Provide visibility to team impediment/risks and helping in eliminating them. Primarily involved in resolving impediments related to the technical aspects and helping team self-organize
* Encouraging the team to come up with reusable components and use the best practices
* Radiating the progress of the team and ensuring that they are highly visible to the product owner and stakeholders
* Motivate the team to come up with quality shippable product and meet the product goals

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| 4. | Project Name : AHM (Advanced Health Media) |
| Client | Advanced Health Media, USA |
| Role | **Team Lead (Scrum Master)** |
| Organization | EPAM Systems |
| Duration | Jan 2012 – Jan 2015 |
| Team Size | 9 |
| Environment - Windows 7, Microsoft .NET Technologies, Microsoft SQL Server 2012, SharePoint and Clarity | |

Contribution:

* Requirement analysis and Ambiguity testing
* Facilitate Sprint Planning, Daily Standup, Sprint Review and Sprint Retrospective
* Involved in Test plan preparation, and review of Test Suites
* Involved in Functional Testing, Integration Testing and Regression Testing for the complex functionalities and guiding the team
* Involved in Database Testing as part of Inbound and Outbound feeds verification
* Coordinating with development team for timely deliverables
* Ensuring and tracking the deliverables from Functional testing team, Automation and Performance testing teams
* Preparation of Daily/Weekly Status Reports to client
* Weekly status review calls with client side Technical project manager and Client delivery manager
* Identifying the Issues and Risks by reviewing project schedule with respect to client requirements in scope
* Preparation of the Test Summary Reports
* Metrics preparation

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| 5. | Project Name : Argus Knowledge Vault |
| Client | Argus, USA |
| Role | Tech Lead |
| Organization | ValueLabs |
| Duration | October 2010 to January 2012 |
| Team Size | 10 |
| Environment - Microsoft .NET Technologies and SQL Server | |

##### Project Description

ARGUS provides products that provide consistency, transparency, and efficiency into the financial and operational processes that drive the global world of commercial real estate. These were built exclusively for commercial real estate companies, incorporating best practices.

The product MDI is for integrating the market data and giving provisions for users to compare the property valuation results to market results, and redirecting to corresponding third party sites for availing the option of purchasing that market data.

Contribution:

* Participated in the requirements analysis discussions
* Involved in preparing Test Plan and Test Design
* Performing Functional Testing, Regression Testing, Integration Testing
* Helping team members in understanding of the requirements and work allocation accordingly
* Preparation of Traceability Matrix
* Reviewing the Test Execution logs
* Participating in the daily scrum calls with client (US) and developers(UK)
* Preparing status reports (Daily / Weekly)
* Worked on automation script (VSTS – coded UI) to perform the load testing on the web URL

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| 6. | Project Name :Radiant CFC |
| Client | Radiant, USA |
| Role | Module Lead |
| Organization | ValueLabs |
| Duration | January 2009 to September 2010 |
| Team Size | 5 |
| Environment - Microsoft .NET Technologies and SQL Server | |

Project Description

Aloha Configuration Center (CFC) is a centralized database management application that manages Aloha Point of Sale (POS) configuration settings for multi-store restaurant organizations and offers remote access capability, through an easy-to-use .NET rich client interface. It enables to create and maintain POS database records and configuration settings for multiple stores from a single, centralized database more effectively and efficiently. POS data is stored within a SQL database, in a secure, centrally-located data center, which can be accessed any time over the internet through an attractive, easy-to-use client-side application

Contribution:

* Preparation of the Test Plan and Test Case Documents
* Work planning and monitoring
* Execution of the Test Cases
* Performing Functional Testing, Regression Testing, Integration Testing
* Reporting & Validating defects
* Extensively involved in test case execution and logged defects using share point.
* Preparing status reports (Daily / Weekly)

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| 7. | Project Name :ECPA and Turbo |
| Client | Maxis, Malaysia |
| Role | **Sr Software Engineer** |
| Organization | ValueLabs |
| Duration | August 2004 to January 2009 |
| Team Size | 11 |
| Environment - Microsoft .NET Technologies and SQL Server | |

Project Description

The main aim of **ECPA** is to enable maxis mobile users for External CP (Content Provider) services like Service based Text messages, Chinese messages, Logos, Pictures and monotone ring tones. The communication between ECPA and CPs is via Web services. ECPA forwards the incoming SMS requests to corresponding CP sites. After that CP has to send content to ECPA. It forwards the message for further processing by Turbo once the user has been charged successfully.

**Turbo+** is an SMS gateway which interacts with SMSC (Short Message Service Center) using SMPP (Short Message Peer to Peer) protocol. Turbo+ communicates with SMSC using this SMPP protocol over TCP/IP in a synchronous fashion (Transmitter and Receiver mode). From one end it receives messages from SMSC through TCP/IP and from the other end it receives messages through MSMQ (Microsoft Message Queuing Service).

Contribution:

* Developed Test Cases as per the requirements and specifications.
* Involved in preparing Traceability.
* Executed the Test Cases and reporting the bugs through Bug tracking Tool
* Reviewing the Test cases & Test Execution logs