**Mr. Pankaj Mishra**

**Sr. Consultant-L2**

**Career Summary**

     Oracle **Fusion Procurement Certified Consultant** 10 Years 3 months of  as a Functional Consultant in Oracle Fusion cloud and Oracle E-Business Suite Supply Chain Management modules like Purchasing, Inventory, ADVP Modules , PIM, Order Management, Enterprise Asset Management and Sourcing  . Effectively managing crisis, handling issues, resolving conflict, Good problem-solving & analytical skills coupled with the right attitude and approach to delivery. In depth experience in business process analysis, Solution design, mapping, configuration, integration, testing, documentation and production support as well as conducting training courses based on the user roles (process owners, key-users and end-users).·  Excellent skills in communication, customer interaction, CRPs, UATs and User Trainings.  Ability to build and maintain strong working relationships with client team and providing high quality support.  Involved in 4 end-to-end implementation projects since requirement gathering till completion of the project and in few support activities and providing support for a variety of tasks related to Supply Chain Management modules.

**Years Of Experience: 10+**

**Number Of Projects:** 17

**Project Details:**

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| **Project Name** | Al Darwish Fusion Implimentation |
| **Client** | Al Darwish Engineering -Qatar |
| **Role:** | Solution Architect |
| **Role Details** | * Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Completed the Configuration in various instance like Test, Dev. and Prod.
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Involved in customization and integration process and design
* Involved in preparation of various project documentation with AIM and OUM methodology
* Involves in project implementations and in improvement projects to facilitate better usage of the system, as well as maintenance and support e-business environments by providing functional support of operational business implementations.
* Determine the gaps between requirements and ERP functionalities and define workable solutions to bridge the gaps
* Design the solutions in detail with the help from the consultants and business
* Plan the closure of the solutions and see through the implementation of the solutions
* Responsible for the timely completion of the project
* Predict risk factors and eliminate it for the successful completion of the project.
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| **Modules****(Skills Used)** | * SCM Cloud - Procurement : Purchasing
* SCM Cloud-Inventory management
 |
| **Duration** | Mar-2019 To Present  |
| **Onsite %** | 70 |
| **Offshore %** | 30 |
| **Achievements** | Very Fast turnaround time resolution to issues |
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| **Project Name** | Bein Media Singapore Roll out |
| **Client** | Bein Media  |
| **Role:** | Senior Functional Consultant |
| **Role Details** | * Completed End to end Implementation Prepared functional specification documents for further technical developments
* Performed functional steps during CRP, UAT &KUT and Conducted CRP & UAT sessions
* Provided training to business users and preparing documentation
* Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed the Configuration in various instance like Test, Dev. and Prod.
* Setting up of Multi Org Structure as per the client business requirement
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Involved in customization and integration process and design
* Involved in preparation of various project documentation with AIM and OUM methodology
* Involves in project implementations and in improvement projects to facilitate better usage of the system, as well as maintenance and support e-business environments by providing functional support of operational business implementations.
* Determine the gaps between requirements and ERP functionalities and define workable solutions to bridge the gaps
* Design the solutions in detail with the help from the consultants and business
* Plan the closure of the solutions and see through the implementation of the solutions
* Responsible for the timely completion of the project
* Predict risk factors and eliminate it for the successful completion of the project.
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| **Modules****(Skills Used)** | * SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : Services Procurement
* SCM Onpremise - Procurement : I Procurement
* SCM Onpremise - Order Management
* SCM Onpremise-Inventory management
 |
| **Duration** | May-2018 to Mar-2019  |
| **Onsite %** | 70 |
| **Offshore %** | 30 |
| **Achievements** | Onetime Go Live with user performing transaction in system from day 1.Custom Flows incorporated as per Business Needs |
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| **Project Name** | **Capital Health - Cloud ERP Integration with HIS - TrakCare system** |
| **Client** | Capital Health |
| **Role:** | Functional Consultant  |
| **Role Details** | * Drive High Level Analysis session for System Intigration
* Finalizing the touch points of intigration
* Provided training to business users and preparing documentation
* Finalizing document functional specification for inbound and outbound interface.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed necessary set up to support intigration
* Liaoning with business user for understanding the transaction and incorporating that in test plan.
* Completed testing and delivery of the interface.
* Design the solutions in detail with the help from the consultants and business
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| **Modules****(Skills Used)** | * SCM Cloud - Fusion Supply chain : Fusion Inventory Management
 |
| **Duration** | March-2018 To April-2018 |
| **Onsite %** | 0 |
| **Offshore %** | 100 |
| **Achievements** | Stock counts where maintained in sync with legacy system |
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| **Project Name** | **P1639** |
| **Client** | beIN Resource Augmentation  |
| **Role:** | Functional (Onsite Support)  |
| **Role Details** | * Provide Production support as per the requirement Acted as a key member to raise tickets on criticality basis for the client issues and given instant resolution to the priority problems.
* Coordinating between various teams involved in the total support cycle.
* Support for functional issues and preparing the status reports daily and weekly.
* Involved in preparation of User Manuals.
* Involved in functional issues and setup issues as per client specific requirement.
* Prepared user manuals
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : Services Procurement
* SCM Onpremise - Procurement : Sourcing
* SCM Onpremise - Procurement : iProcurement
* SCM Onpremise - Procurement : iSupplier Portal
* SCM Onpremise - Service : Service Contracts
 |
| **Duration** | Nov 2017 To Feb-2018  |
| **Onsite %** | 90 |
| **Offshore %** | 10 |
| **Achievements** | Designed , developed and tested new enhancement for Neo TV rights . New BU with separate item category procurement.  |

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| **Project Name** | **P1808** |
| **Client** | GAS Post go live support |
| **Role:** | Functional (Onsite Support)  |
| **Role Details** | * Provide Production support as per the requirement Acted as a key member to raise tickets on criticality basis for the client issues and given instant resolution to the priority problems.
* Coordinating between various teams involved in the total support cycle.
* Support for functional issues and preparing the status reports daily and weekly.
* Involved in preparation of User Manuals.
* Involved in functional issues and setup issues as per client specific requirement.
* Prepared user manuals
 |
| **Modules****(Skills Used)** | * SCM Cloud - Fusion Order Management : Fusion Order Management
* SCM Cloud - Fusion Order Management : Fusion Product Hub
* SCM Cloud - Fusion Procurement : Fusion Self Service Procurement
 |
| **Duration** | Nov-2017 To Dec-2017  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** | Data migration of Items and agreement. VAT functionality testing and demo. |

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| **Project Name** | **P1485** |
| **Client** | GAS Oracle Cloud- Dammam KSA |
| **Role:** | Functional Consultant (Implementation)  |
| **Role Details** | * Involved in End to end Implementation Prepared functional specification documents for further technical developments an reports
* Performed functional steps during CRP, UAT &KUT and Conducted CRP & UAT sessions
* Provided training to business users and preparing documentation
* Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed the Configuration in various instance like Test, Dev. and Prod.
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Involved in preparation of various project documentation with AIM and OUM methodology
* Determine the gaps between requirements and ERP functionalities and define workable solutions to bridge the gaps
* Design the solutions in detail with the help from the consultants and business
* Plan the closure of the solutions and see through the implementation of the solutions
* Responsible for the timely completion of the project
* Predict risk factors and eliminate it for the successful completion of the project.
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| **Modules****(Skills Used)** | * SCM Cloud - Fusion Order Management : Fusion Order Management
* SCM Cloud - Fusion Order Management : Fusion Product Hub
* SCM Cloud - Fusion Procurement : Fusion Purchasing
 |
| **Duration** | Jul-2017 To Oct-2017  |
| **Onsite %** | 70 |
| **Offshore %** | 30 |
| **Achievements** | Complex business requirement like Sales order quote was handled with work around without license for CPQ. User did not have any system prior to using this system, the user where made confident enough to start working in the system. |
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| **Project Name** | **P1227** |
| **Client** | AQPCI Fusion Cloud |
| **Role:** | Functional Consultant (Implementation)  |
| **Role Details** | * Involved in Implementation  from CRP  Phase
* Prepared functional specification documents for further technical developments
* Performed functional steps during CRP, UAT & SIT and Conducted CRP & UAT sessions
* Provided training to business users and preparing documentation
* Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed the Configuration in various instance like Test, Dev. and Prod.
* Setting up of Multi Org Structure as per the client business requirement
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Design the solutions in detail with the help from the consultants and business
* Plan the closure of the solutions and see through the implementation of the solutions
* Predict risk factors and eliminate it for the successful completion of the project.
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| **Modules****(Skills Used)** | * SCM Cloud - Fusion Order Management : Fusion Product Hub
* SCM Cloud - Fusion Procurement : Fusion Purchasing
* SCM Cloud - Fusion Procurement : Fusion Self Service Procurement
* SCM Cloud - Fusion Procurement : Fusion Sourcing
* SCM Cloud - Fusion Procurement : Fusion Supplier Portal
 |
| **Duration** | Mar-2017 To June-2017  |
| **Onsite %** | 100 |
| **Offshore %** | 0 |
| **Achievements** |  |

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| **Project Name** | **P1258** |
| **Client** | PDC\_Support Phase |
| **Role:** | Functional (Onsite Support)  |
| **Role Details** | * Provide Production support as per the requirement Acted as a key member to raise tickets on criticality basis for the client issues and given instant resolution to the priority problems.
* Coordinating between various teams involved in the total support cycle.
* Support for functional issues and preparing the status reports daily and weekly.
* Involved in preparation of User Manuals.
* Involved in functional issues and setup issues as per client specific requirement.
* Prepared user manuals
* Helped Client for Mapping there contract to Blanket Purchase Agreement
* Category based budget allocation
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : Sourcing
 |
| **Duration** | Jan-2017 To Mar-2017  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** | Helped Client for Mapping there contract to Blanket Purchase Agreement Designed tested and deployed category based budget for PO through expense rules |

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| **Project Name** | **NWAFH- WMS Implementation and support** |
| **Client** | North Western Armed Forces Hospital  |
| **Role:** | Functional Consultant (Implementation)  |
| **Role Details** | * Involved from HLA to KUT phase of Implementation
* Provided training to business users and preparing documentation
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed the Configuration in various instance like Test, Dev. and Prod.
* WMS Module Requirement gathering and Implimentation
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Logistics : Warehouse Management
 |
| **Duration** | July-2016 To Dec-2016  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** | NWAFH users where able to print Label at the time of receiving and where able to use Hand Held device for Inventory transaction. |

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| **Project Name** | **DSFH** |
| **Client** | Dr SolimanFakeeh Hospital |
| **Role:** | Functional (Offshore Support)  |
| **Role Details** | * Taken the responsibility to prepare Documents as per setups done. Have very good experience in terms of Configure Multi-org environment as per business requirement
* Prepared End User documentation and ensured a smooth and successful knowledge transfer.
* Prepare deliverable documents as per OUM Methodology
* Involved in Custom report Development for explaining requirements to Technical team and to get the work done
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : Sourcing
 |
| **Duration** | January 2016 To July 2016  |
| **Onsite %** | 70 |
| **Offshore %** | 30 |
| **Achievements** | Integration of legacy to oracle  |

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| **Project Name** | **AFHSR** |
| **Client** | Armed Forces Hospital , Southern Region  |
| **Role:** | Functional (Onsite Support)  |
| **Role Details** | * Provide Production support as per the requirement Acted as a key member to raise tickets on criticality basis for the client issues and given instant resolution to the priority problems.
* Coordinating between various teams involved in the total support cycle.
* Support for functional issues and preparing the status reports daily and weekly.
* Involved in preparation of User Manuals.
* Involved in functional issues and setup issues as per client specific requirement.
* Prepared user manuals
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : Sourcing
 |
| **Duration** | August 2015 To January 2016  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** |  |
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| **Project Name** | **NWAFH** |
| **Client** | North Western Armed Forces Hospital  |
| **Role:** | Functional (Onsite Support)  |
| **Role Details** | * Provide Production support as per the requirement Acted as a key member to raise tickets on criticality basis for the client issues and given instant resolution to the priority problems.
* Coordinating between various teams involved in the total support cycle.
* Support for functional issues and preparing the status reports daily and weekly.
* Involved in functional issues and setup issues as per client specific requirement.
* Prepared user manuals
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Order Management : Order Management
* SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : Sourcing
 |
| **Duration** | May 2014 To Aug 2015  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** | **Wining Client trust** |
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| **Project Name** | **KKESH** |
| **Client** | King Khalid Eye Speciality Hospital |
| **Role:** | Functional (Onsite Support)  |
| **Role Details** | * Provide Production support as per the requirement Acted as a key member to raise tickets on criticality basis for the client issues and given instant resolution to the priority problems.
* Coordinating between various teams involved in the total support cycle.
* Support for functional issues and preparing the status reports daily and weekly.
* Involved in preparation of User Manuals.
* Involved in functional issues and setup issues as per client specific requirement.
* Prepared user manuals
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Asset Lifecycle Management : Enterprise Asset Management
* SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Order Management : Order Management
* SCM Onpremise - Procurement : Purchasing
 |
| **Duration** | Dec 2013 To June 2014  |
| **Onsite %** | 100 |
| **Offshore %** | 0 |
| **Achievements** |  |

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| **Project Name** | **FHG** |
| **Client** | Fitahi Holding Group |
| **Role:** | Functional Consultant (Implementation)  |
| **Role Details** | * Involved in End to end Implementation Prepared functional specification documents for further technical developments
* Performed functional steps during CRP, UAT & SIT and Conducted CRP & UAT sessions
* Provided training to business users and preparing documentation
* Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed the Configuration in various instance like Test, Dev. and Prod.
* Setting up of Multi Org Structure as per the client business requirement
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Involved in customization and integration process and design
* Involved in preparation of various project documentation with AIM and OUM methodology
* Involves in project implementations and in improvement projects to facilitate better usage of the system, as well as maintenance and support e-business environments by providing functional support of operational business implementations.
* Determine the gaps between requirements and ERP functionalities and define workable solutions to bridge the gaps
* Design the solutions in detail with the help from the consultants and business
* Plan the closure of the solutions and see through the implementation of the solutions
* Responsible for the timely completion of the project
* Predict risk factors and eliminate it for the successful completion of the project.
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| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Logistics : Landed Cost Management
* SCM Onpremise - Master Data Management : Product Information Management
* SCM Onpremise - Order Management : Order Management
* SCM Onpremise - Procurement : Purchasing
 |
| **Duration** | Jan 2014 To May 2014  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** |  |

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| **Project Name** | **DOPA -Abu Dhabi** |
| **Client** | Department Of Presidential Affairs |
| **Role:** | Functional Consultant (Implementation)  |
| **Role Details** | * Involved in initial phase of Implementation Prepared functional specification documents for further technical developments
* Performed functional steps during HLA and CRP.
* Provided training to business users and preparing documentation
* Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Setting up of Multi Org Structure as per the client business requirement
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Involved in customization and integration process and design
* Involved in preparation of various project documentation with AIM and OUM methodology
* Involves in project implementations and in improvement projects to facilitate better usage of the system, as well as maintenance and support e-business environments by providing functional support of operational business implementations.
* Determine the gaps between requirements and ERP functionalities and define workable solutions to bridge the gaps
* Design the solutions in detail with the help from the consultants and business
* Plan the closure of the solutions and see through the implementation of the solutions
* Responsible for the timely completion of the project
* Predict risk factors and eliminate it for the successful completion of the project.
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Asset Lifecycle Management : Enterprise Asset Management
 |
| **Duration** | Feburary 13 To December 13  |
| **Onsite %** | 80 |
| **Offshore %** | 20 |
| **Achievements** | Taken care for both preventive and corrective maintenance  |

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| **Project Name** | **Zain Telecom**  |
| **Client** | Zain Telecom Kuwait |
| **Role:** | Functional Consultant (Implementation)  |
| **Role Details** | * Involved in End to end Implementation Prepared functional specification documents for further technical developments
* Performed functional steps during CRP, UAT & SIT and Conducted CRP & UAT sessions
* Provided training to business users and preparing documentation
* Preparing responsibilities based on the user’s job profile and attaching them to the particular users.
* Conducted CRP Session to freeze the client business requirement by providing the solutions
* Completed the Configuration in various instance like Test, Dev. and Prod.
* Setting up of Multi Org Structure as per the client business requirement
* Performed the testing for all client business processes
* Involved in Requirement Gathering sessions to forecast/understand client business scenario and need.
* Conducted high pressure and very complex client demonstration of application to finalize Solution
* Involved in customization and integration process and design
* Involved in preparation of various project documentation with AIM and OUM methodology
* Involves in project implementations and in improvement projects to facilitate better usage of the system, as well as maintenance and support e-business environments by providing functional support of operational business implementations.
* Determine the gaps between requirements and ERP functionalities and define workable solutions to bridge the gaps
* Plan the closure of the solutions and see through the implementation of the solutions
* Responsible for the timely completion of the project
* Predict risk factors and eliminate it for the successful completion of the project.
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| **Modules****(Skills Used)** | * BI Onpremise - OBIA (Pre-built BI Apps) : SCM Analytics
 |
| **Duration** | September 12 To Feburary 13  |
| **Onsite %** | 95 |
| **Offshore %** | 5 |
| **Project Name** | **NetApp** |
| **Client** | Network Appliance |
| **Role:** | Functional (Offshore Support)  |
| **Role Details** | * Taken the responsibility to prepare Documents as per setups done. Have very good experience in terms of Configure Multi-org environment as per business requirement
* Prepared End User documentation and ensured a smooth and successful knowledge transfer.
* Prepare deliverable documents as per OUM Methodology
* Involved in Custom report Development for explaining requirements to Technical team and to get the work done
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Manufacturing : Discrete Manufacturing
* SCM Onpremise - Order Management : Order Management
* SCM Onpremise - Procurement : Purchasing
 |
| **Duration** | November -2011 To Aug-2012  |
| **Onsite %** | 0 |
| **Offshore %** | 100 |
| **Achievements** | High quality integration testing |

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| **Project Name** | **Symmmetricom** |
| **Client** | Symmmetricom |
| **Role:** | Functional (Offshore Support)  |
| **Role Details** | * Taken the responsibility to prepare Documents as per setups done. Have very good experience in terms of Configure Multi-org environment as per business requirement
* Prepared End User documentation and ensured a smooth and successful knowledge transfer.
* Prepare deliverable documents as per OUM Methodology
* Involved in Custom report Development for explaining requirements to Technical team and to get the work done
 |
| **Modules****(Skills Used)** | * SCM Onpremise - Logistics : Inventory Management
* SCM Onpremise - Manufacturing : Discrete Manufacturing
* SCM Onpremise - Order Management : Configurator
* SCM Onpremise - Order Management : Order Management
* SCM Onpremise - Procurement : Purchasing
* SCM Onpremise - Procurement : iProcurement
 |
| **Duration** | Feburary -2010 To November-2011  |
| **Onsite %** | 0 |
| **Offshore %** | 100 |
| **Achievements** | Quality Solution delivery |

**Personal information:**

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| **Name:**  | Mr.Pankaj Mishra |
| **Nationality:**  | India |
| **Date of Birth:**  | 06-Apr-1981 |

**Educational Qualification:**

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| **Post Graduation:**  | Post Graduate Diploma in Business Management (MBA) From Institute Of Public Enterprise, Hyderabad with 71% in 2006-2008 |
| **Graduation:**  | Bachelor Of Engineering (BE ) in Electronics and Communication From Oriental Institute of Science and technology , Bhopal with 63% in 2000-2004 |
| **Higher Secondary (12th):**  | All India Senior School Certificate 1999,From DPS Korba, CG with 64% |
| **Inter (10th)** | All India School Certificate 1997,From DPS Korba, CG with 62% |

**Employment information:**

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| **Hitachi Consulting :**  | Senior Consultant Sep2009 to August 2012 , Hyderabad |
| **Evosys Consulting:**  | Senior Consultant L2 From August 2012 to present , Pune |
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**Languages knows:**

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|   | **Read**  | **Speak** | **Write** |
| **English** | Fluent | Fluent | Fluent |
| **Hindi** | Native | Native | Native |