

Himanshu Bhaskar

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Professional Summary :

Solution-driven Lead business analyst with 10 years of diverse experience leading cross-functional teams in the development, documentation and delivery of process innovations driving the attainment of business goals. Proven expertise in exceptional customer service utilizing analytical, communication and interpersonal skills.

Experience Highlights:

- Automated Data comparison between legacy and new system to verify Data completeness and **saved 70% of the manual effort.**
- Skilled in agile, conduct and coordinate the scrum and developed **VSTS dashboards** for Agile metric reporting.
- Developed **SQL script** to automate 120 formulae **saving 30 days of work** and added value to the customer for free
- Developed **Kibana dashboards** to track hourly ingestion of data
- Solved cross functional technical tower issues by identifying suitable data and performing **data profiling**
- Reduced the runtime of 24 hours long running process to 2 hours
- Product owner** of Tableau and PowerBI Analytical Dashboards and reports
- Found the major issues/problem with existing system, by extensive **root causal analysis**, removing the defect
- Conducted client interviews and built prototypes on **PowerPoint Presentations**
- Identified pain areas and developed solution blueprint.

Skills :

- Requirement gathering
- Customer oriented
- Critical Thinking
- Project Management
- Solution blue printing
- Agile project management
- Data Mining
- Data profiling
- Data Mapping
- Defect Analysis
- Gap Analysis
- Use Cases
- SIT/UAT sessions
- Process improvement
- Testing

Technology :

Category	Proficient in
Tools and Utilities	Microsoft visual studio, SSIS, , HIVEQL, VSTS, TFS, MS-SQL, Hadoop,Adobe Writer, Office 365 , MS-Visio
Languages	SQL , HiveQL

Work Experience:

S&P Global - Lead Business Analyst – 2020 to 2021

- Conducted weekly scrums with a geographically dispersed team and clients to track the development of the system
- Adopted Agile SDLC methodology to accommodate dynamically changing user requirements ensuring high Client Satisfaction Index.
- Analyzed raw data by transforming complex unstructured source data into operational and analytical databases
- Optimized performance of reports and complex SQL stored Procs
- Administered scheduled deployments and testing cycles to synchronize concurrent systems
- Managed 10 new resources, delegated tasks and assessed their performance to improve overall efficiency of the team
- Organized and facilitated daily scrum, sprint reviews, retrospectives, sprint and release planning.
- Performed Smoke Testing, Functional Testing, GUI Testing, Integration Testing, Regression Testing, UAT and Fraud testing to ensure security, fulfill business requirements, and generate reports to meet the traceability matrix.

- Analyzed the existing reports of the reporting system in the database. Checked the consistency of the data after ETL process using SQL queries
- Created SQL queries from database schema and ran queries to validate data from the backend.
- Experience in conducting Gap analysis, Root Cause Analysis RCA, Risk Analysis, SWOT analysis, Cost benefit analysis and ROI analysis.
- Developed the internal dashboards on **Kibana** and VSTS for Agile metric reporting
- Resolving Production Support Cases
- Developed SQL Solutions/Scripts to Automate and saved manual work of 30 days
- Conducted session on SQL optimizations
- Executed Data Backfills
- Conducted client interviews and built prototypes on PowerPoint Presentations

Accenture - Team Lead - 2017 to 2020

- Gathered requirements by engaging the appropriate users and stakeholders in specification gathering sessions using various methodologies such as use case analysis, process design, business process analysis, and workflow modeling
- Understanding Business process and identifying Business Problems in Supply chain management, Sales and distribution by conducting sessions with stakeholders
- Identifying elements/KPIs to be shown on Tableau reports
- Product Owner of multiple tableau dashboards and reports
- Building Data Models and Data Dictionary
- Defining features, grooming User Stories
- Designing the overall ETL Scheme including data refresh and deciding on report refresh frequency
- Developing Data Processing scripts in HIVEQL and SQL.
- Supporting System Integration Testing
- Conducting UAT sessions along with stakeholders.
- Mentoring and motivating the team to learn and deliver

Accenture - Senior Software Engineer - 2014 to 2016

- Elicited requirements from stakeholders and prioritize functional needs aligned with impact/urgency, created technical specification document and technical design documents for translating requirements
- Identifying Business Problems and drafting reports lay out
- Developing data mapping documents, Functional requirement document, Data Dictionary and Use Cases to translate business logic to technical requirements.
- Conceptual Data Modelling
- Gap Analysis between legacy and new solutions
- Bugs Analysis
- Conducting and Leading Scrum
- Gathering, analyzing and testing the metadata information during data profiling such as data type, length, discrete values, uniqueness, occurrence of null values, typical string patterns
- ETL development - Created 32 SSIS packages to ensure Data completeness between the legacy and new system and saved 70% of the manual effort
- Revamped and document standards and procedures for implementing changes in production, including impact and risk analysis, implementation and rollbacks reducing amount of rework
- Driving UAT sessions with client
- Optimized existing Code – SQL Stored Procedures and SSIS Packages

Accenture - Software Engineer - 2013 to 2014

- Elicited customer requirements using interviews and business analysis of Products industry
- Developed complex SQL Stored Procedures, Functions, Views, Triggers and SSIS Packages
- Optimized performance by remodeling existing business process step thereby reducing the run-time by 96.7% from 30 minutes to 1 minute
- Coordinated with third party network team for deployment and change management process
- Narrowed down the Data Sources and documented the streamlined flow process for better understanding of the application flow/ data exchange
- Monitored SSMS jobs, performed hot SQL fixes in case of any failures
- Identified the elements to be shown on Power BI reports and performed critical fixes when needed

- Created composite mapping between UI source fields and destination columns in the backend data tables
- Reviewed test Status reports sent to the customers and regulated defect management
- Provided technical and business trainings new joiners in the project

Accenture - Associate Software Engineer - 2010 to 2012

- Built SSIS packages for executing extraction, transformation and Load
- Developed SQL Stored Procedures, Functions, Views, Triggers
- Fixed browser specific issues using ASP.net
- Generated reports using SSRS tool, wrote SQL functions to fetch the stream lined data
- Performed Unit Testing and QA along with Business
- Preparing Bug reports and Test Execution Status report

Education:

Bachelor of Technology (B. Tech) in Computer Science, 2010,
Gautam Buddh Technical University, BBD National Institute of Technology and Management, Lucknow.

Certifications, Recognitions and other activities:

- Querying Microsoft SQL Server 2012 (Exam-070-461)
- Administering Microsoft SQL Server 2012 (Exam-070-462)
- Tech-Star for creating high quality solutions
- 'Trendsetter' for introducing innovative processes and enhancing existing processes
- 'Trailblazer' for delivering high quality solutions and client value creation
- 'Microsoft Spotlight' for Intelligent Automation
- Radio Jockey for quarterly events, vocalist in music band, mimicry, conducting Bay Games
- Organizing Delivery Units outings, hosting events. Also involved in CSR initiatives and associated with Care India